



It's Different Out Here™

TRAVEL AGENT MANUAL

AUGUST 2026 EDITION



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CRUISE LINE®**

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*Rates differ for calls from mobile network.

If you need to contact us outside of our hours
of operation, you can talk to our global contact
center by calling the same phone number.

CONTACT FORM

We have summarized everything with our Online
Contact Form. **GO TO** www.ncl.com/contact

For questions BEFORE the cruise:

ncl.com → Help → Contact Us → Pre-cruise
Guest Services

**FOR QUESTIONS AFTER THE CRUISE OR
COMPLAINTS AND CLAIMS:**

ncl.com → Help → Contact Us → Guest Relations
(post-cruise)

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IBAN: DE21 5021 0900 0221 1520 18
Swift: CITIDFFFXXX

For Norway (NOK only):

Beneficiary: NCL BAHAMAS LTD.
Bank: JP Morgan Chase Bank, NS London
IBAN: GB42 CHAS 6092 4225 4616 03
BIC/SWIFT: CHASGB2L
Reason for Payment: Reservation No. & client name

(Status of the information: August 2026, subject to changes & misprint)

DEAR PARTNERS,



WELCOME TO A NEW EDITION OF OUR SALES MANUAL FOR TRAVEL AGENCIES.

This manual is designed to accompany you in your daily work – ideally kept handy on your desk – so that you are always perfectly prepared for successful cruise sales.

On the following pages, you will find your central knowledge base for Norwegian Cruise Line® sales. From product details and sales arguments to helpful tools and services, this handbook is designed to help you provide confident, efficient, and convincing advice. At the same time, we would like to introduce you to our Partners First philosophy: an approach that consistently puts you, our sales partners, at the center of everything we do. Because we are convinced that mutual success can only be achieved through genuine partnership.

Of course, this handbook also focuses on our award-winning cruise product. NCL offers cruises for a wide range of customer needs – from cultural discoveries in Europe to relaxing trips in the Caribbean to extraordinary experiences in Asia, Australia, or against the impressive natural backdrop of Alaska. Currently, 21 modern ships are available for sale, including the new Norwegian Aura, which will enter service in 2027 and is already attracting a lot of attention. On board, your customers can expect a wide selection of staterooms for different budgets and a diverse range of experiences: spectacular shows, the only e-kart tracks at sea, kids' clubs, and water parks for the whole family.

A special highlight for many customers is the Free at Sea™ holiday upgrade. Starting at just €279 per person, a 7-night cruise can be significantly upgraded – including speciality restaurants, premium beverages, Wi-Fi, shore excursion discounts, and other benefits that ensure maximum relaxation and cost control.

Another central part of your daily work with NCL is Norwegian Central – our central platform for sales partners. With just one login, you get access to numerous applications: from the Agent Booking Engine for booking and managing reservations in real time to Marketing Headquarters, where you can easily implement marketing measures with NCL.

Also integrated is NCL University (NCLU), where you can interactively further your education, deepen your product knowledge, and even secure benefits for your own cruises. In the manual, we refer to Norwegian Central repeatedly – if you do not yet have access, we recommend that you register now (you will find all the information you need on the last page).

Finally, we would like to thank you for your many years of support – or, if you are new to working with us, officially welcome you to NCL.

If you have any questions or need assistance, our team is always available to help. You can find all contact details for our team members here in the handbook. That's exactly what we're here for: to support you with the knowledge, tools, and advice you need to provide your customers with the best possible service and make every sales pitch a success.

Jürgen Stille
Senior Director Business Development
Continental Europe



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THERE IS MORE ONLINE!

We have made it easy for you to find further information online and have added QR codes to downloadable materials on Marketing Headquarters for everyone reading the print version, plus have highlighted references to other chapters in this handbook and links to our websites with this symbol **GO TO**.

QUIZ

Do you like our sales manual?
Then take part in our quiz! Answer the questions about the content and win a surprise. Just scan the QR code!



YOUR CUSTOMERS NEED INFORMATION ABOUT THEIR DAYS ON BOARD?

Order or download our New-To-Cruise Guide «Cruising with Norwegian Cruise Line» which includes detailed information about the NCL product, on-board offerings and what to keep in mind before the cruise, including a packing list.

GO TO market.ncl.com/ntc



NEW! BOOK - A - TRAINING

Book your own personalised, flexible training session with the Partnership Relations Team, tailored precisely to your needs in English, French, Italian or Portuguese.

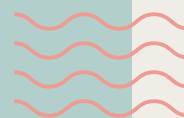
Find out more

HERE under 6.4 TRAVEL AGENT TRAINING.

PART 1



PRODUCT INFORMATION



On a holiday with NCL, you'll discover an ocean of opportunity. Because out here, every moment is unscripted, effortless and completely your own. Something shifts the moment the sun hits your shoulders, and the sea air tells your muscles they can finally relax. Maybe it's the absolute freedom to do nothing – or anything; to simply let the day take you where it takes you. You're quicker to laugh, quicker to smile. You exhale more. There's something different about you. Probably because it's different out here.

1. THE NCL DIFFERENCE –

WHY CRUISE WITH NCL?

1.1 THE NCL EXPERIENCE

Cruising with NCL® is all about giving our guests the freedom to choose how they want to spend their perfect holiday. No other cruise line offers so many choices of staterooms, restaurants and entertainment in such a relaxed way. Our innovative cruise ships provide everything your customers need for the perfect holiday at sea: exceptional dining, leisure activities from adrenaline rush on racetracks and in the Aqua Park to pure relaxation on the pooldeck, in the spa or fitness centre and a variety of activities and entertainment to suit every taste. At Norwegian Cruise Line, we believe a holiday should be a break from the norm. From the schedules, obligations and itineraries that dictate our day-to-days. We believe you should be given space to breathe and taste all the flavors of our world-class dining. To feel all the textures of our stylish accommodations, to take in the extravagance of our world-class entertainment, to stroll all the corners of our ship and port stops. Out here, the best holidays don't follow a script. We don't tell you what to do, just what you can do, so that however you go about your days is completely up to you. The unique experiences we offer resonate with everyone from adults, families and groups to solo travellers. Please note, however, that not all activities/facilities are available on all of our ships. For all details on the facilities by ship, please **GOTO** Chapter 2.

Food & Beverage: With a large variety of dining experiences, your customers can choose from a wide range of delicious cuisines while enjoying the freedom of no fixed mealtimes or pre-assigned seating, plus an award-winning beverage programme in up to 22 bars and lounges.

Award-Winning Entertainment: From musicals to hilarious stand up comedy and live music, our ships set the stage for incredible evenings at sea.

Service: Up to one crew member per stateroom looks after the well-being of the guests on board. Due to this high number of crew members, in addition to high-quality service that always comes with an extra smile, it is ensured that public facilities and restaurants are open extra-long hours.

International Atmosphere With Multilingual Guest Services: NCL welcomes international guests aboard all our ships, creating a culturally diverse atmosphere! Because our guests come from all over the world, the primary language spoken on board is English. However, to assist our international guests, we offer our Multilingual Guest Services in French and Italian on select itineraries, based on guest numbers. This service is designed to help our valued guests overcome potential language barriers. For more details, please

GOTO ncl.com/services-aux-passagers or

GOTO ncl.com/assistenza-ospiti.

Spa & Fitness: Revive, refresh and recharge at our remarkable spa, where your customers can indulge in therapeutic massages, facials and more.

Ocean Views: Outdoor bars and oceanside dining options are available on most of our ships. Plus, enjoy fresh sea breezes, al fresco dining and speciality cocktails along our stunning 400-metre-long oceanfront promenade The Waterfront® on board the Breakaway (Plus) Class of ships or the stunning Ocean Boulevard on board the ships of the Prima (Plus) Class.

Thrills at Sea: Get your groove on in our activity zones where guests can zoom around a race track, play basketball under the stars and more. Your customers can choose from many other onboard activities, including a visit to the casino, live broadcast

of sporting events, workshops and classes on a variety of topics, tax-free shopping, or simply watching a movie in the privacy of their stateroom.

Many services can be pre-booked through My NCL. Read more and **GOTO** Chapter 7.8.

TIP: For those who would like to learn more about NCL and our ships, we recommend our NCLU. Plus, each course completed increases the discounts on your own cruises – exclusively for NCLU students!

GOTO www.ncluniversity.com

Would your customers like to know what a day aboard the NCL fleet actually looks like? Take a look at our brochure 'Cruising with Norwegian Cruise Line'.

GOTO market.ncl.com/ntc

1.2 MODERN FLEET & VARIETY OF ACCOMMODATION

With one of the youngest fleets in the world, we are setting new standards in cruising. The new Prima (Plus) Class, with six new ships from 2022 to 2028, builds on our brand's legacy of freedom and flexibility found throughout the fleet and features a host of cutting-edge designs that further enhance the already award-winning guest experience. Five additional vessels of a new class of ships are scheduled to join the NCL fleet between 2030 and 2037.

And when it comes to settling in for the night, we offer a wide range of modern and comfortable accommodation to suit the way your customers and their families like to cruise.

To find out more about NCL's fleet and our versatile staterooms **GOTO** Chapter 2.



View and download the latest **Ship Flyers**

from Marketing Headquarters.

GOTO market.ncl.com/sales-info

1.3 WORLDWIDE DESTINATIONS

21 SHIPS, MORE THAN 450 ITINERARIES,
MORE THAN 350 PORTS OF CALL



Did you know? NCL is the only cruise line that offers year-round 7-day cruises from/to Honolulu – with stops on all four main Hawaiian islands and no days at sea.

TIP: Our Cruisetours combine all the benefits of an NCL cruise with a multi-day discovery trip on land, which takes place before or after the cruise. The best part is that we plan the entire package for customers, both on land and at sea, including hotel accommodation, selected meals, transfers and excursions, all accompanied by local tour guides. The Cruisetours are fully commissionable. To view all packages [GOTO ncl.com/cruisetours](https://www.ncl.com/cruisetours).

SIXTHMAN LIVE LOUD

Sixthman, a subsidiary of Norwegian Cruise Line, creates immersive themed and festival cruises that strengthen passionate communities.

With more than 25 years of talent-led destination experiences at sea, Sixthman continues to set the standard for what a festival vacation can be.

YOUR ADVANTAGE:



NEW TARGET
GROUPS



GROUP BENEFITS FOR
6 OR MORE PEOPLE



10%
COMMISSION

Apply for an agency ID: Sixthman.net/travelagents



NCL'S PRIVATE DESTINATIONS

GREAT STIRRUP CAY – NCL'S PRIVATE ISLAND

- Situated among the Berry Islands in The Bahamas, Great Stirrup Cay is a 1-km² private island exclusive to NCL guests
- Lush landscaping throughout the island offering shaded retreats and long lagoon beach to relax
- Relaxed arrival and departure thanks to a state-of-the-art pier designed for multiple ships
- New 2,600 m² heated pool with two swim-up bars, beach-style entry for children, splash pad water play area (Splash Harbour), sea views, cabanas
- New: The Great Tides Waterpark, a slide paradise for all ages with a nearly 250-metre-long lazy river, cliff jumps and more (admission fee applies)
- Relaxed travel from A to B with the new island tram
- An exhilarating 300-metre-long zip line with two parallel lines for highflying races
- A mystical underwater sculpture garden along a beautiful snorkelling trail
- When hunger strikes, visit the Beach Buffet, Jumbey Beach Grill or Abaco Taco serving up incredible fresh cuisine and an amazing ocean view
- Beach cabanas for rent along the 800-metre-long oceanfront boardwalk
- Exclusive lagoon retreat Silver Cove with secluded beach, Silver Palm Restaurant, posh Mandara Spa®, an activity centre for all ages and lush private villas available for rent surrounding the tranquil lagoon
- Adults-only Vibe Shore Club (additional fee, including access to the Silver Cove Restaurant)



Learn more with the
Great Stirrup Cay Destination Map
on Marketing Headquarters.
GOTO market.ncl.com/GSC

HARVEST CAYE – THE CARIBBEAN'S PREMIER RESORT-STYLE DESTINATION

- Only port in Belize that features a cruise ship pier and marina: Guests can walk off the ship and immediately step into paradise or head over to the mainland to discover Belize's rich history and unique tropical landscapes
- Expansive over 1,000 m² pool featuring a swim-up bar with stools and lounge tables in the water and pool cabanas available for rent
- 40-metre-tall Flighthouse® featuring a 900-metre-long zipline, suspension bridges, free fall jumps and a ropes course
- Almost three-hectare beach with private villas that accommodate up to six guests each and are equipped with air conditioning, dedicated lounge and dining areas, private restroom, indoor/outdoor showers, hammocks and more
- Five à la carte dining and bar venues featuring a variety of cuisines
- Wildlife Conservation, Butterfly Garden Aviary and Educational Centre
- Shopping village featuring popular name-brand retailers and local Belizean crafts



Learn more with the
Harvest Caye Destination Map
on Marketing Headquarters.
GOTO market.ncl.com/HarvestCaye



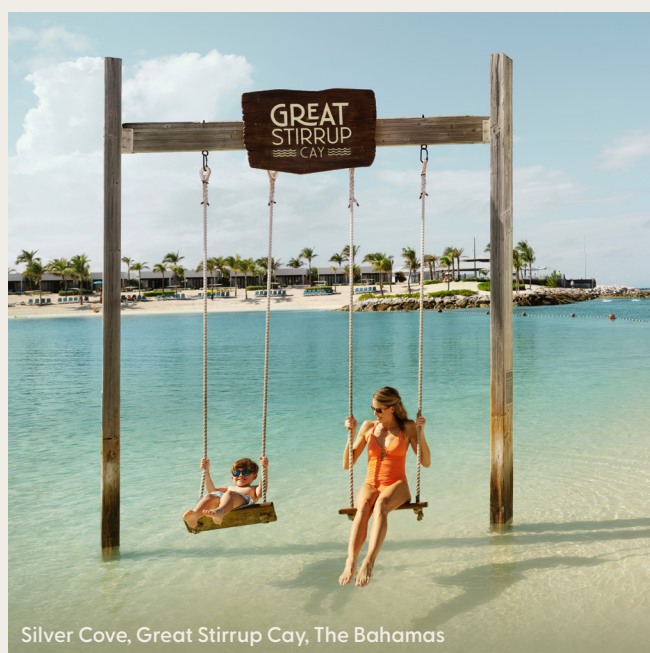
Harvest Cay, Belize



Zipline, Harvest Cay, Belize



Great Life Lagoon, Great Stirrup Cay, The Bahamas



Silver Cove, Great Stirrup Cay, The Bahamas



Great Tides Waterpark, Great Stirrup Cay, The Bahamas

SAIL SUSTAIN[®]

Our global sustainability programme, Sail & Sustain[®], is an integral part of Norwegian Cruise Line's corporate strategy. Our programme is centered around our commitment to drive a positive impact on society and the environment while delivering on our vision to be the vacation of choice for everyone around the world. Our business is inextricably linked to the preservation of our planet and the protection of our shared resources.

We recognize our ethical, social and environmental responsibilities and are committed to maintaining our high standards of operational excellence, achieving results the right way and creating value for all our stakeholders. Sail & Sustain[®] is structured around five clearly defined pillars covering the environment, safety, people, communities, and integrity and accountability, prioritizing efforts that meaningfully serve both our business, our guests and our communities.



Follow our progress in our
Sail & Sustain[®] Report.

GO TO www.nclhld.com/sustainability/reporting-and-downloads

2. MEET THE NCL FLEET

2.1 FLEET OVERVIEW

When you travel with NCL, you'll enjoy the most innovative and comfortable fleet on the high seas. Our award-winning ships have been designed to offer your customers even more of what they love: maximum freedom and flexibility at sea. The fleet's current 21 ships are divided into five different classes, including Dawn, Jewel, Breakaway, Breakaway Plus, Prima and Prima Plus Classes. Norwegian Epic, Pride of America, Norwegian Sun and Norwegian Spirit each belong to their own class and add to the fleet's diversity.

PRIMA PLUS CLASS

Say hello to the latest evolution of our innovative Prima Class. Elevate every part of your customers holiday with more expansive outdoor space and unobstructed scenic views. They will enjoy more first-of-its-kind experiences like the all-new Aqua Slidecoaster, respectively the open-air complex Ocean Heights™ with more water slides than any other NCL ship, a high ropes course and playgrounds. Let each new experience flow into the next on ships as inspiring as the ocean itself.

NORWEGIAN AURA™



BUILT	2027, Fincantieri, Monfalcone
GROSS REGISTER TONNAGE	172.000
OVERALL LENGTH	344 m
MAX. BEAM	40,5 m
GUESTS (DOUBLE OCCUPANCY)	3.879
CREW	1.757

NORWEGIAN LUNA™



BUILT	2026, Fincantieri, Venice
GROSS REGISTER TONNAGE	154.140
OVERALL LENGTH	322 m
MAX. BEAM	40,5 m
GUESTS (DOUBLE OCCUPANCY)	3.565
CREW	1.597

NORWEGIAN AQUA®



BUILT	2025, Fincantieri, Venice
GROSS REGISTER TONNAGE	154.140
OVERALL LENGTH	322 m
MAX. BEAM	40,5 m
GUESTS (DOUBLE OCCUPANCY)	3.565
CREW	1.597

PRIMA CLASS

This brand-new class of ships is designed to elevate every expectation. Your customers explore the great wide open on Ocean Boulevard, where they can soak in extraordinary sunsets from the infinity pool. They can take their taste buds on a delicious journey through Indulge Food Hall, then embark on out-of-this-world adventures in the Galaxy Pavilion.

NORWEGIAN VIVA®



BUILT	2023, Fincantieri, Venice
GROSS REGISTER TONNAGE	142.500
OVERALL LENGTH	294 m
MAX. BEAM	40,5 m
GUESTS (DOUBLE OCCUPANCY)	3.195
CREW	1.506

NORWEGIAN PRIMA®



BUILT	2022, Fincantieri, Venice
GROSS REGISTER TONNAGE	143.535
OVERALL LENGTH	294 m
MAX. BEAM	40,5 m
GUESTS (DOUBLE OCCUPANCY)	3.195
CREW	1.506

BREAKAWAY PLUS CLASS

Some of our most innovative ships featuring exceptional dining experiences, the first race tracks at sea and so much more.

NORWEGIAN ENCORE®



BUILT	2019, Meyer Werft, Papenburg
REFURBISHED	2024
GROSS REGISTER TONNAGE	169.116
OVERALL LENGTH	333 m
MAX. BEAM	41 m
GUESTS (DOUBLE OCCUPANCY)	3.958
CREW	1.735

NORWEGIAN BLISS®



BUILT	2018, Meyer Werft, Papenburg
REFURBISHED	2025
GROSS REGISTER TONNAGE	168.028
OVERALL LENGTH	333 m
MAX. BEAM	41 m
GUESTS (DOUBLE OCCUPANCY)	4.010
CREW	1.716

NORWEGIAN JOY®



BUILT	2017, Meyer Werft, Papenburg
REFURBISHED	2024
GROSS REGISTER TONNAGE	167.725
OVERALL LENGTH	333 m
MAX. BEAM	41m
GUESTS (DOUBLE OCCUPANCY)	3.776
CREW	1.821

NORWEGIAN ESCAPE®



BUILT	2018, Meyer Werft, Papenburg
REFURBISHED	2026
GROSS REGISTER TONNAGE	164.998
OVERALL LENGTH	326 m
MAX. BEAM	41m
GUESTS (DOUBLE OCCUPANCY)	4.218
CREW	1.733

BREAKAWAY CLASS

The first ships to feature The Waterfront, a 400-metre-long oceanfront promenade lined with open-air restaurants and bars. Plus lots of activities on deck with aqua parks, the largest ropes courses at sea and exclusive adults-only areas.

NORWEGIAN GETAWAY®



BUILT	2014, Meyer Werft, Papenburg
REFURBISHED	2024
GROSS REGISTER TONNAGE	145.655
OVERALL LENGTH	326 m
MAX. BEAM	40 m
GUESTS (DOUBLE OCCUPANCY)	3.903
CREW	1.646

NORWEGIAN BREAKAWAY®



BUILT	2013, Meyer Werft, Papenburg
REFURBISHED	2025
GROSS REGISTER TONNAGE	145.655
OVERALL LENGTH	326 m
MAX. BEAM	40 m
GUESTS (DOUBLE OCCUPANCY)	3.903
CREW	1.657

IN HER OWN CLASS

NORWEGIAN EPIC®

Our first ship to feature an aqua park, the adults-only Spice H₂O pool deck and an expanded The Haven by Norwegian® area, our exclusive suite complex with the most luxurious accommodation and private access to indoor and outdoor spaces.



BUILT	2010, STX Europe, St. Nazaire
REFURBISHED	2025
GROSS REGISTER TONNAGE	155.873
OVERALL LENGTH	329 m
MAX. BEAM	40,5 m
GUESTS (DOUBLE OCCUPANCY)	4.070
CREW	1.724

IN HER OWN CLASS

PRIDE OF AMERICA®

The only large US-flagged cruise ship sailing from Honolulu to Hawai'i year-round. Designed specifically for the destination with a higher percentage of balcony staterooms and experiences that allow guests to immerse themselves in the Hawai'ian culture like nowhere else.



BUILT	2005, Lloyd Werft, Bremerhaven
REFURBISHED	2025
GROSS REGISTER TONNAGE	80.439
OVERALL LENGTH	280 m
MAX. BEAM	32 m
GUESTS (DOUBLE OCCUPANCY)	2.180
CREW	927

JEWEL CLASS

True guest favourites featuring large suites, a wide variety of dining options and lively bars and nightclubs.

NORWEGIAN GEM®



BUILT	2007, Meyer Werft, Papenburg
REFURBISHED	2026
GROSS REGISTER TONNAGE	93.530
OVERALL LENGTH	294 m
MAX. BEAM	32 m
GUESTS (DOUBLE OCCUPANCY)	2.344
CREW	1.070

NORWEGIAN PEARL®



BUILT	2006, Meyer Werft, Papenburg
REFURBISHED	2025
GROSS REGISTER TONNAGE	93.530
OVERALL LENGTH	294 m
MAX. BEAM	32 m
GUESTS (DOUBLE OCCUPANCY)	2.344
CREW	1.072

NORWEGIAN JADE®



BUILT	2006, Meyer Werft, Papenburg
REFURBISHED	2026
GROSS REGISTER TONNAGE	93.558
OVERALL LENGTH	294 m
MAX. BEAM	32 m
GUESTS (DOUBLE OCCUPANCY)	2.352
CREW	1.037

NORWEGIAN JEWEL®



BUILT	2005, Meyer Werft, Papenburg
REFURBISHED	2025
GROSS REGISTER TONNAGE	93.502
OVERALL LENGTH	294 m
MAX. BEAM	32 m
GUESTS (DOUBLE OCCUPANCY)	2.330
CREW	1.069

DAWN CLASS

The first ships to offer our unique dining concept with multiple speciality restaurants and dining rooms with no set meal times. Plus vibrant bars and lounges, a sprawling spa, an always-exciting casino and tons of fun for kids of every age.

NORWEGIAN DAWN®



BUILT	2002, Meyer Werft, Papenburg
REFURBISHED	2024
GROSS REGISTER TONNAGE	92.250
OVERALL LENGTH	294 m
MAX. BEAM	32 m
GUESTS (DOUBLE OCCUPANCY)	2.290
CREW	1.032

NORWEGIAN STAR®

BUILT	2001, Meyer Werft, Papenburg
REFURBISHED	2021
GROSS REGISTER TONNAGE	91.740
OVERALL LENGTH	294 m
MAX. BEAM	32 m
GUESTS (DOUBLE OCCUPANCY)	2.298
CREW	1.031

IN HER OWN CLASS**NORWEGIAN SUN®**

A true globetrotter that can also call at exotic ports for even more intense experiences ashore thanks to its size. Norwegian Sun will leave the NCL fleet in summer of 2027.



BUILT	2001, Lloyd Werft, Bremerhaven
REFURBISHED	2024
GROSS REGISTER TONNAGE	78.309
OVERALL LENGTH	258 m
MAX. BEAM	32 m
GUESTS (DOUBLE OCCUPANCY)	1.878
CREW	906

IN HER OWN CLASS**NORWEGIAN SPIRIT®**

After the most extensive refurbishment in the history of NCL, our most adult-friendly ship shines in new splendour with our largest Spice H₂O adults-only pool deck, beautifully refurbished restaurants and bars as well as all-new staterooms.



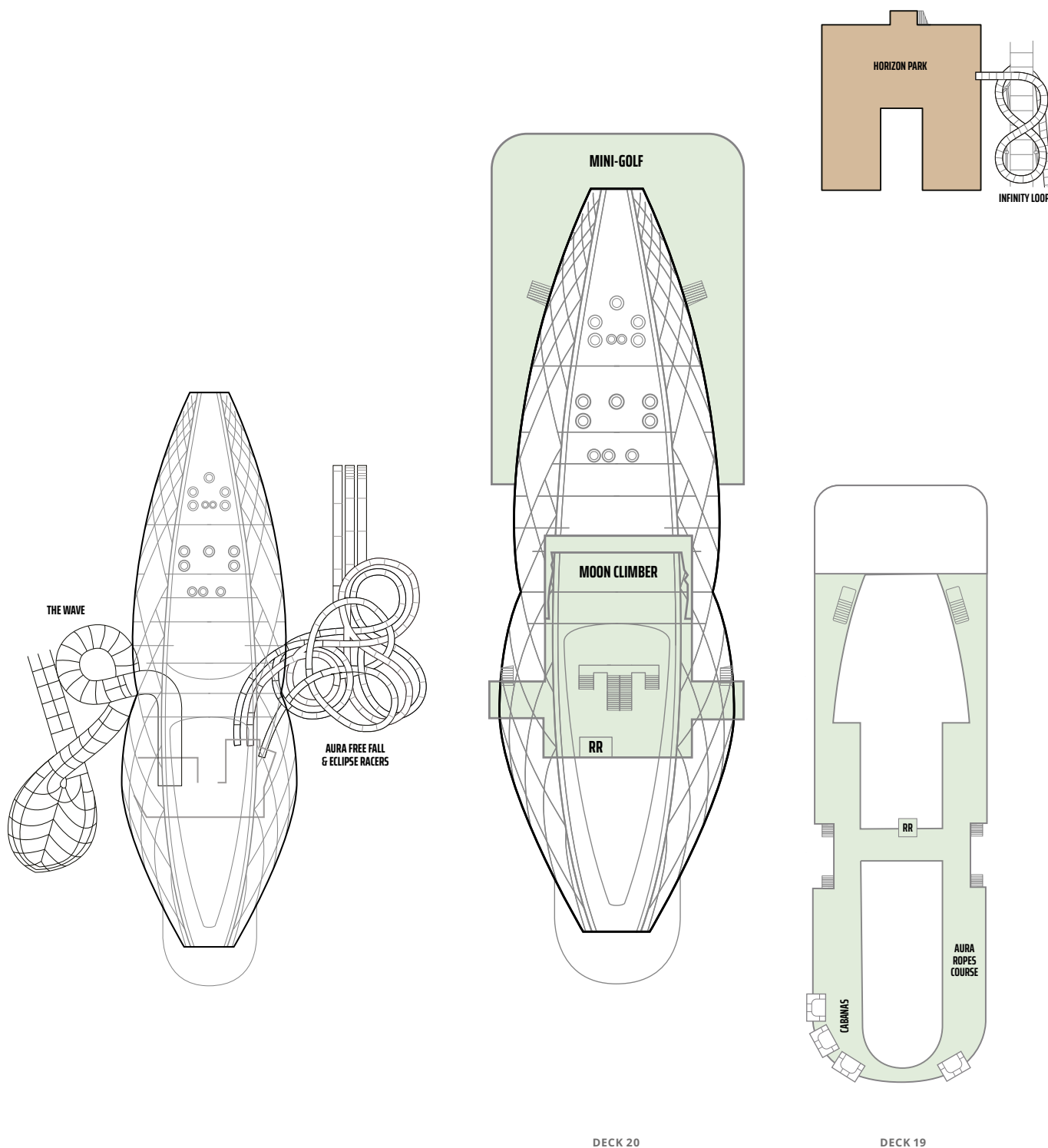
BUILT	1998, Meyer Werft, Papenburg
REFURBISHED	2022
GROSS REGISTER TONNAGE	75.904
OVERALL LENGTH	268 m
MAX. BEAM	32 m
GUESTS (DOUBLE OCCUPANCY)	1.972
CREW	904

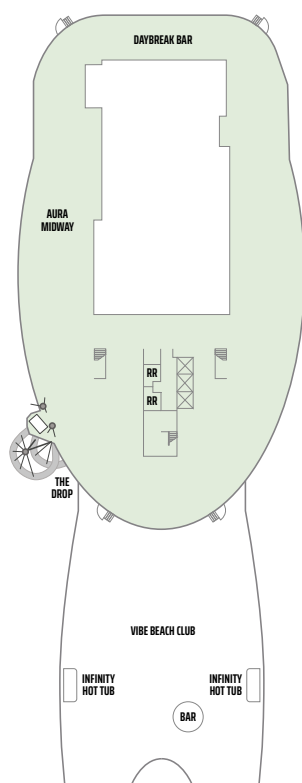
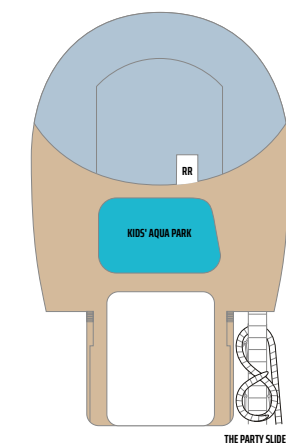
2.2 DECK PLANS

PRIMA PLUS CLASS NORWEGIAN AURA

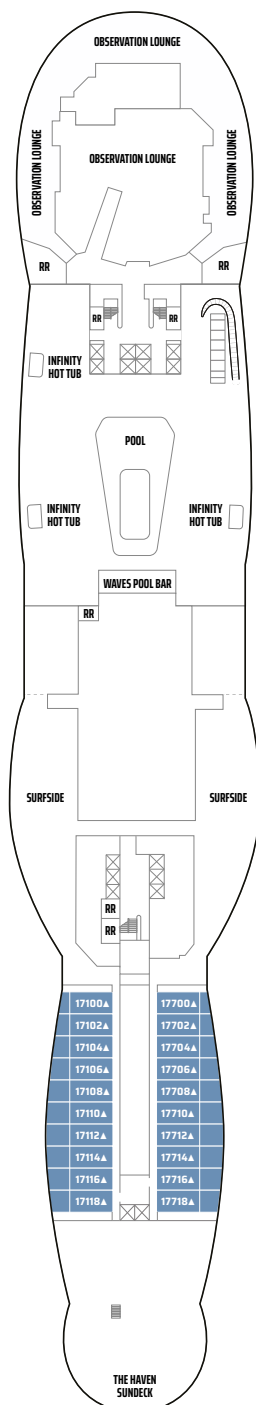
NEWEST SHIP

At the time of going to print, **Norwegian Aura** was still under construction. Consequently, the information is not yet complete and is subject to change. Please [GOTO www.ncl.com/ships](http://www.ncl.com/ships) for the most updated information.

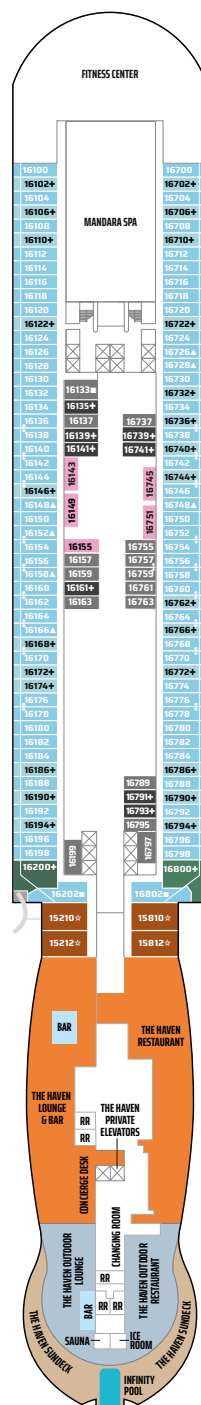




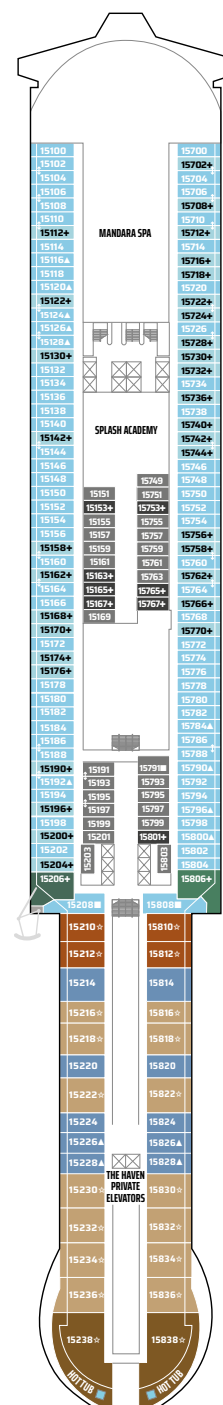
DECK 18



DECK 17

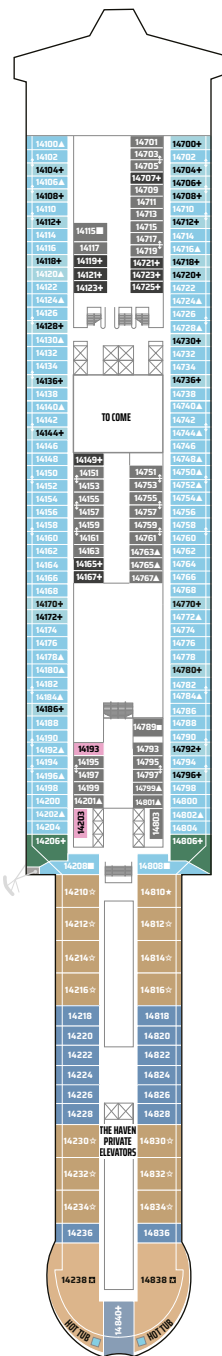


DECK 16

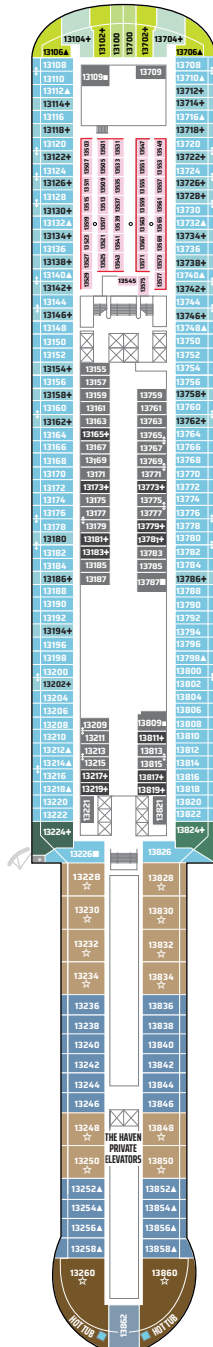


DECK 15

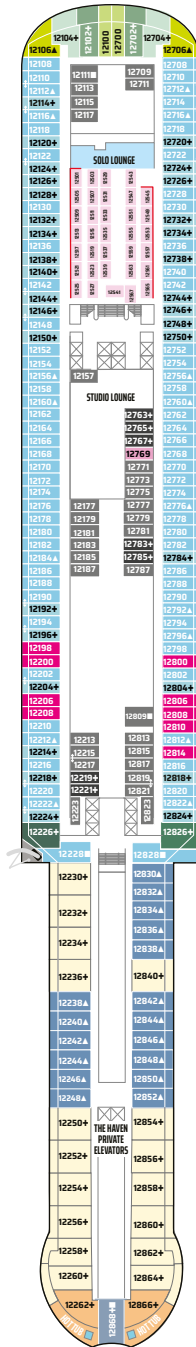
PRIMA PLUS CLASS NORWEGIAN AURA



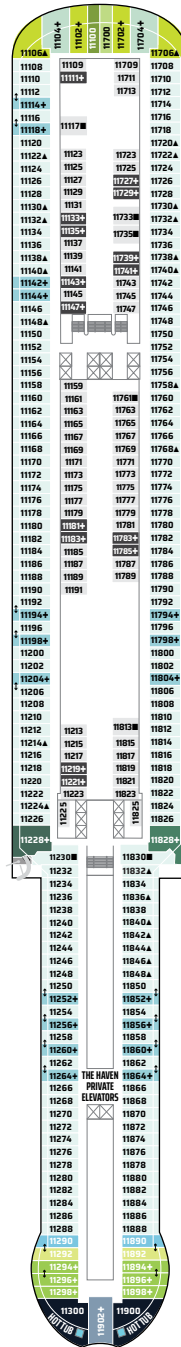
DECK 14



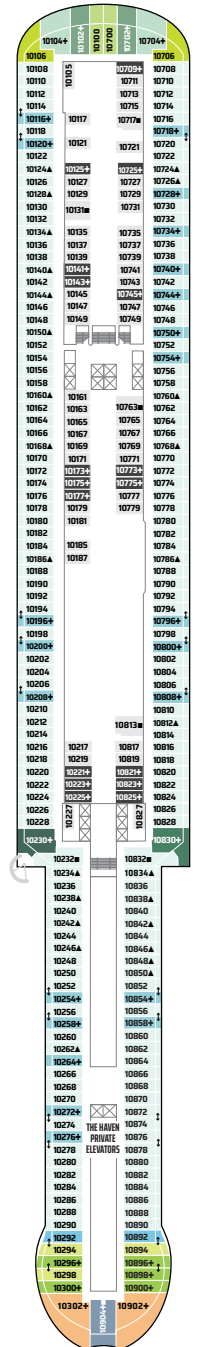
DECK 13



DECK 12



DECK 11

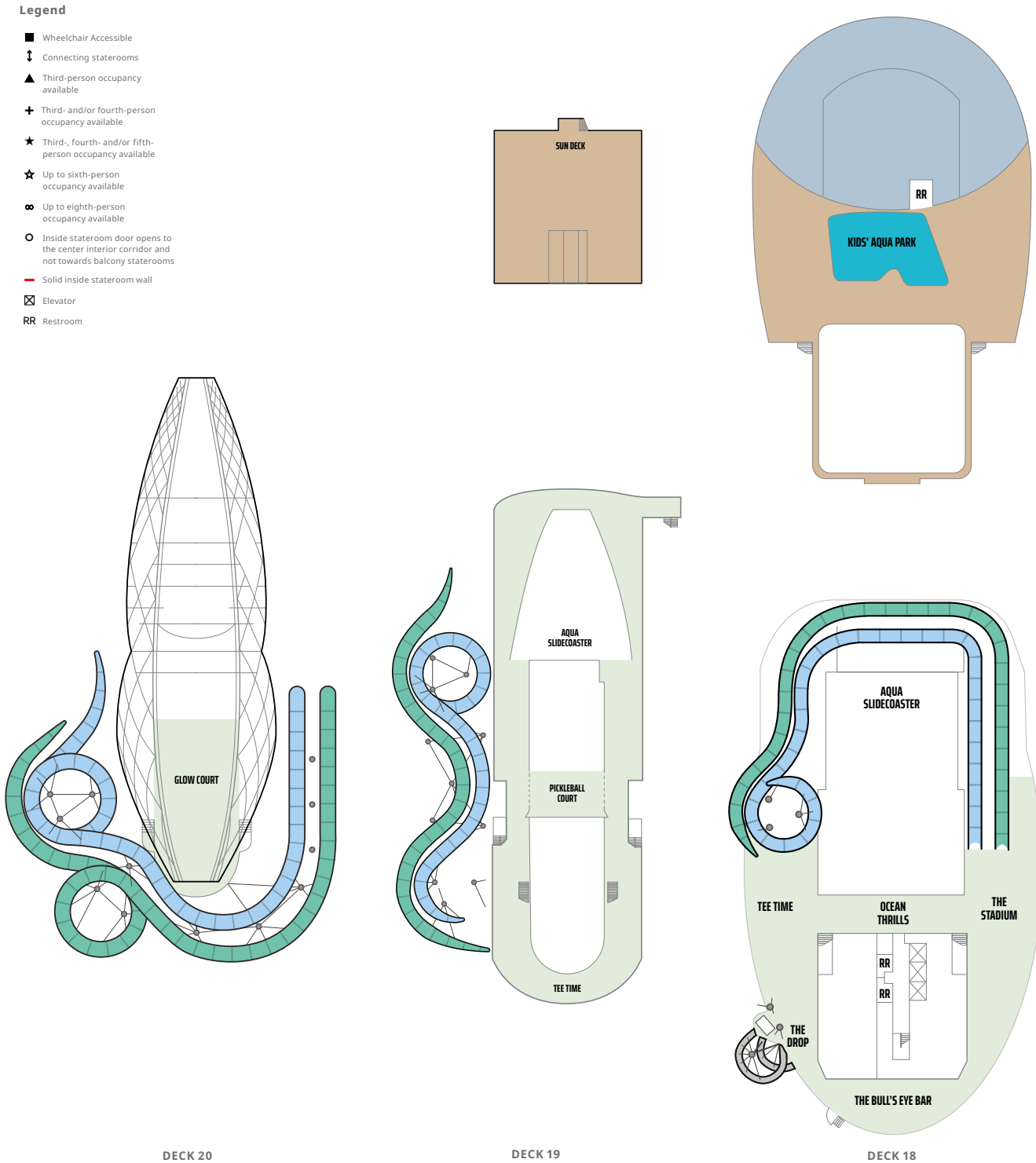


DECK 10

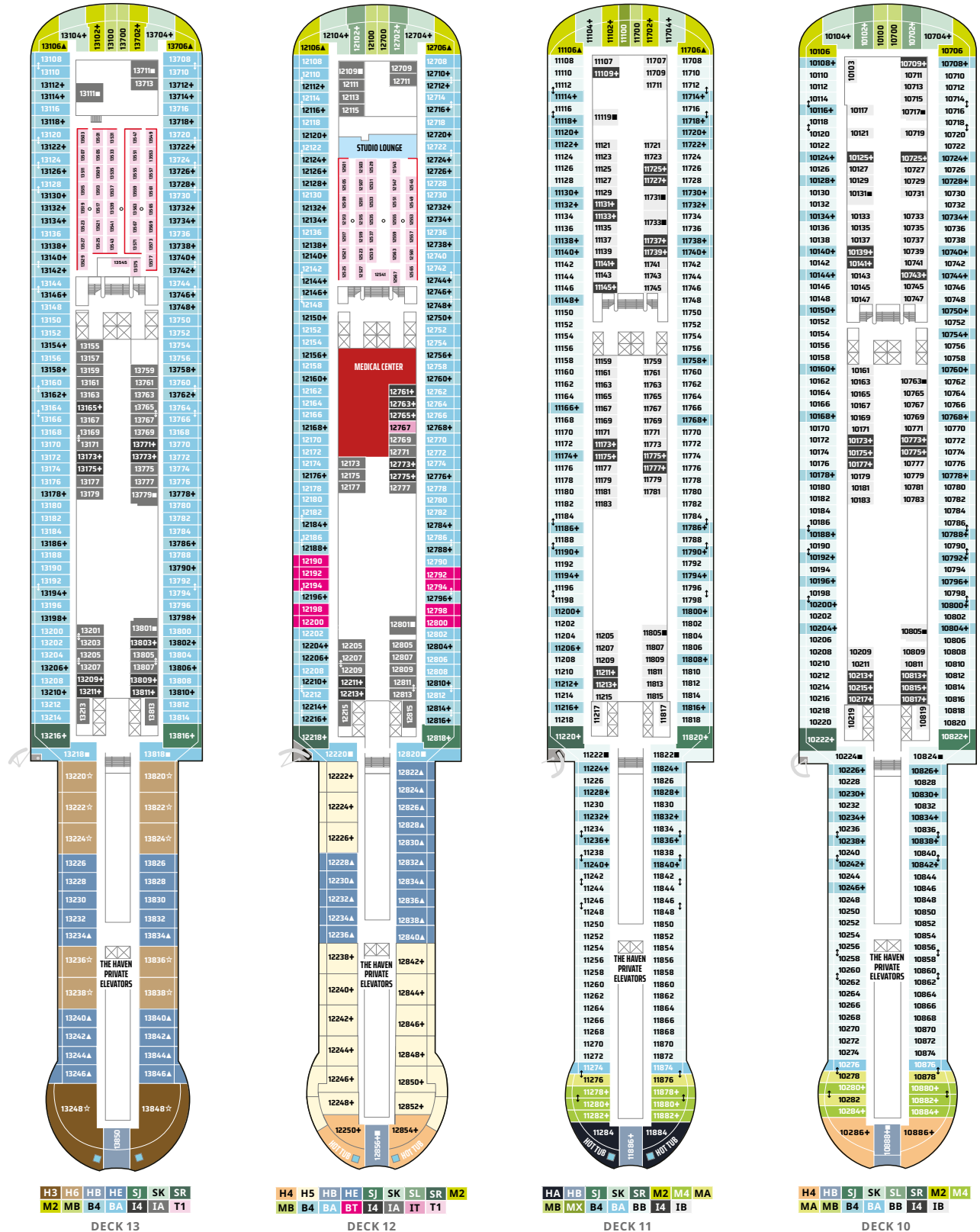
PRIMA PLUS CLASS

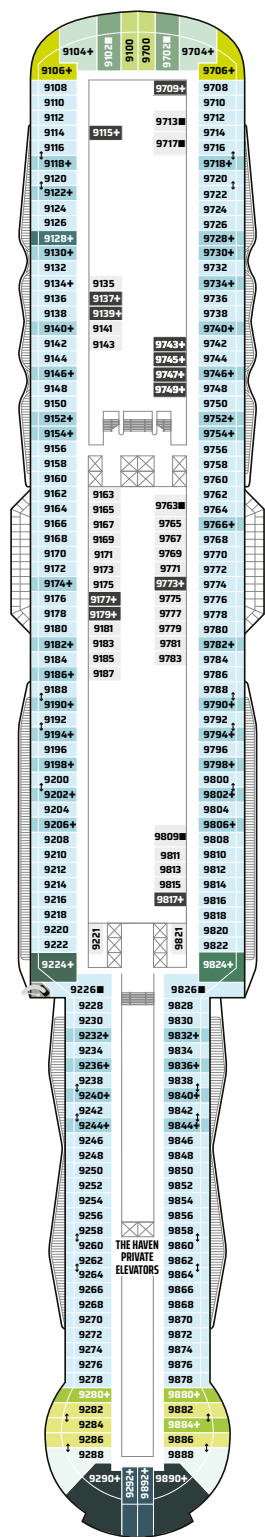
NORWEGIAN LUNA, NORWEGIAN AQUA

Deck plans shown are of **Norwegian Aqua**. The deck plans of **Norwegian Luna** differ slightly from the staterooms, categories and public areas shown below. For more information [GOTO www.ncl.com/ships](http://www.ncl.com/ships).



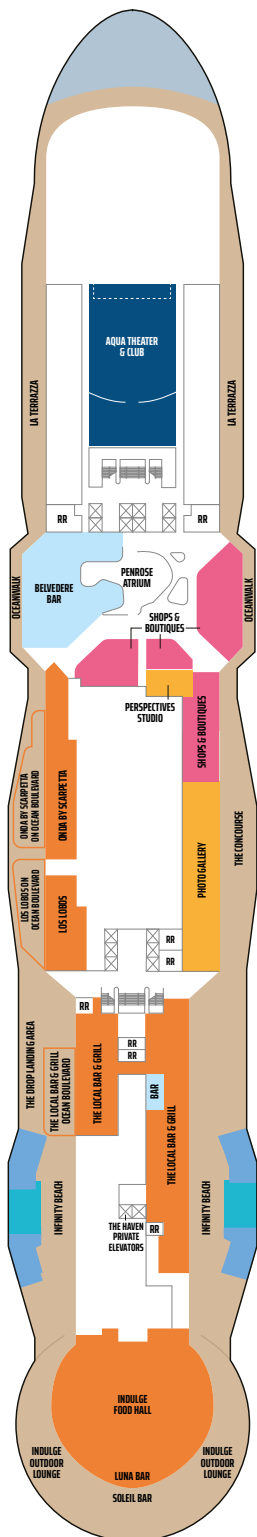
PRIMA PLUS CLASS NORWEGIAN LUNA, NORWEGIAN AQUA



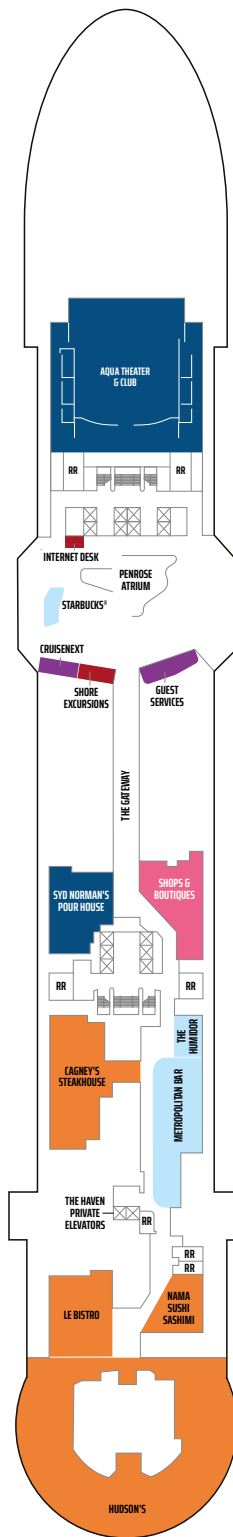


SH SI SJ SK SL SR M2 M4
MA MB B1 B4 BF BX I4 IB

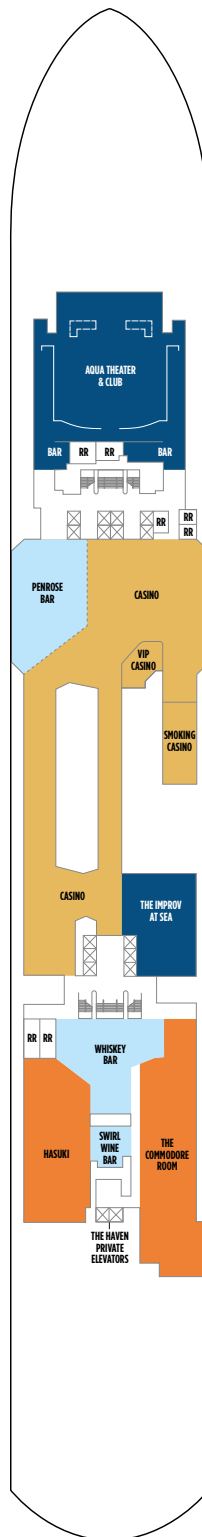
DECK 9



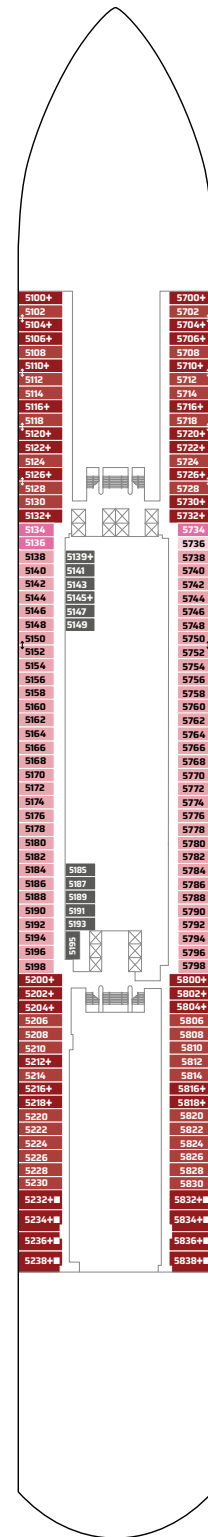
DECK 8



DECK 7



DECK 6



O4 OA OB OT
OX I4 IF IX

DECK 5

PRIMA PLUS CLASS NORWEGIAN AURA, NORWEGIAN LUNA, NORWEGIAN AQUA

H2 The Haven Premier Owner's Suite with Large Balcony. Sleeps up to eight.



H5 The Haven Owner's Suite with Master Bedroom & Large Balcony. Sleeps up to four.



OA Large Oceanview with Round Window. Sleeps up to two.



H3 The Haven Deluxe Owner's Suite with Large Balcony. Sleeps up to six.



HA The Haven Aft-Facing Penthouse with Large Balcony. Sleeps up to two.



H6 The Haven 2-Bedroom Family Villa with Large Balcony. Sleeps up to six.



SH Aft-Facing Suite with Large Balcony. Sleeps up to four.



STATEROOM FEATURES PRIMA PLUS CLASS

All staterooms aboard **Norwegian Aura**, **Norwegian Luna** and **Norwegian Aqua** have a phone, TV, air conditioning, refrigerator*, safe, duvet, bathroom with shower and hair dryer. Most lower beds are convertible to a queen-size bed.

*Not available in Studios, category T1.

Detailed category descriptions: [GOTO www.ncl.com/ships](https://www.ncl.com/ships). Deck plans and information subject to changes.

HE The Haven Penthouse with Balcony. Sleeps up to three.



HB The Haven Aft-Facing Penthouse with Master Bedroom & Large Balcony. Sleeps up to four.



OB Oceanview with Round Window. Sleeps up to two.



BA Balcony. Sleeps up to two.



M4 Family Club Balcony Suite. Sleeps up to four.



M2 Forward-Facing Club Balcony Suite with Large Balcony. Sleeps up to four.



I4 Family Inside. Sleeps up to four.



M2 Forward-Facing Club Balcony Suite with Large Balcony. Sleeps up to four.



SJ Family Suite with Master Bedroom & Balcony. Sleeps up to four.

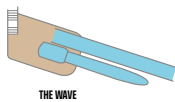


PRIMA CLASS NORWEGIAN VIVA, NORWEGIAN PRIMA

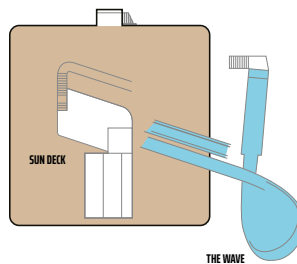
Deck plans shown are of **Norwegian Prima**. The deck plans of **Norwegian Viva** differ slightly from the staterooms, categories and public areas shown below. For more information [GOTO www.ncl.com/ships](http://www.ncl.com/ships).

Legend

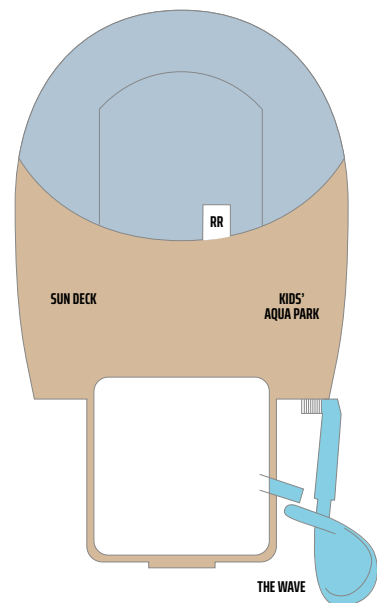
- Wheelchair Accessible
- ↕ Connecting staterooms
- ▲ Third-person occupancy available
- + Third- and/or fourth-person occupancy available
- ★ Third-, fourth- and/or fifth-person occupancy available
- ☆ Up to sixth-person occupancy available
- ∞ Up to eighth-person occupancy available
- Inside stateroom door opens to the center interior corridor and not towards balcony staterooms
- Solid inside stateroom wall
- ☒ Elevator
- RR Restroom



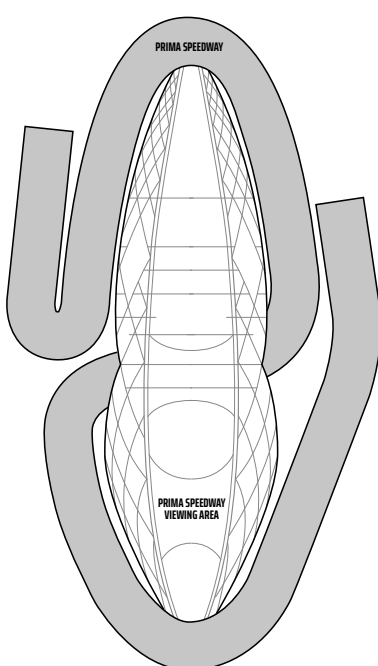
THE WAVE



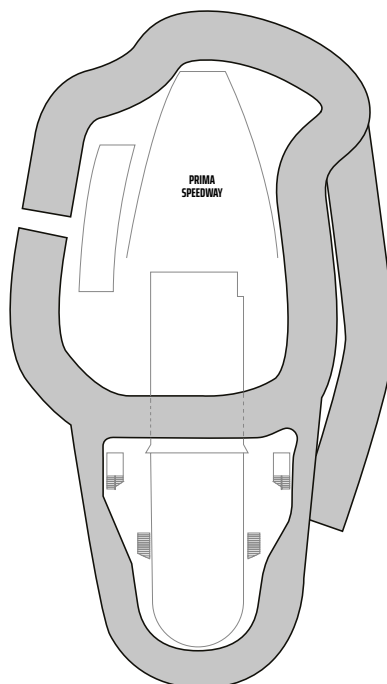
THE WAVE



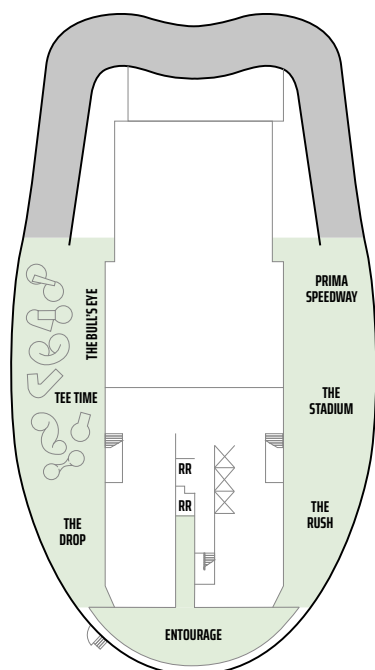
THE WAVE



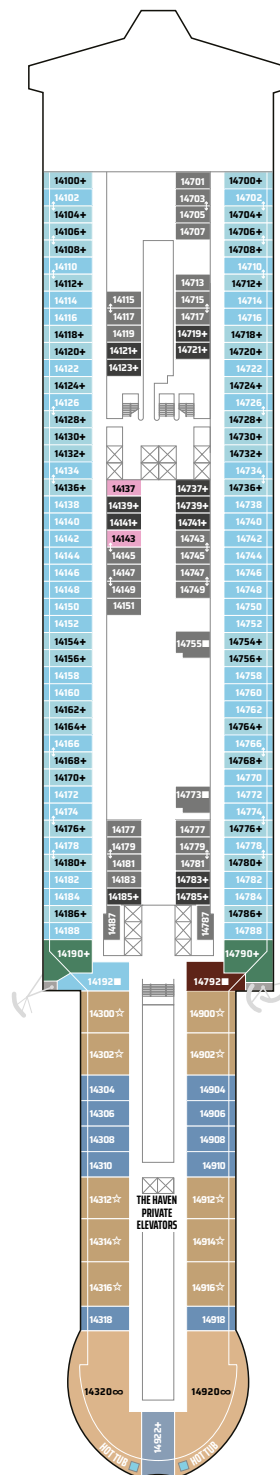
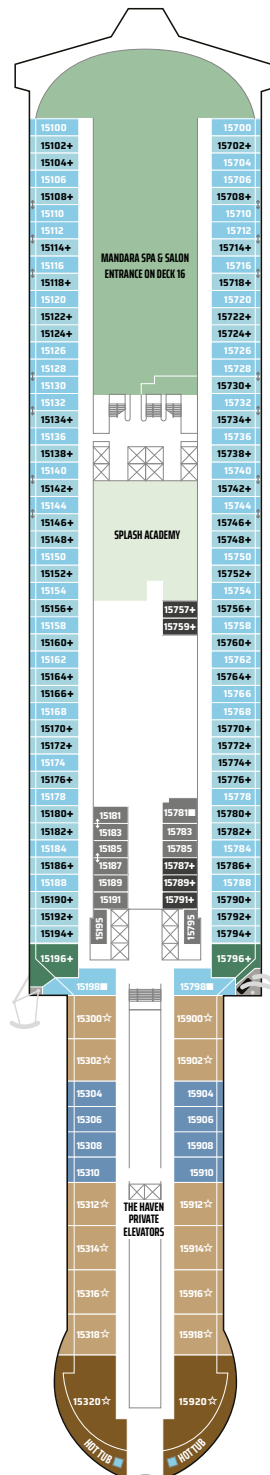
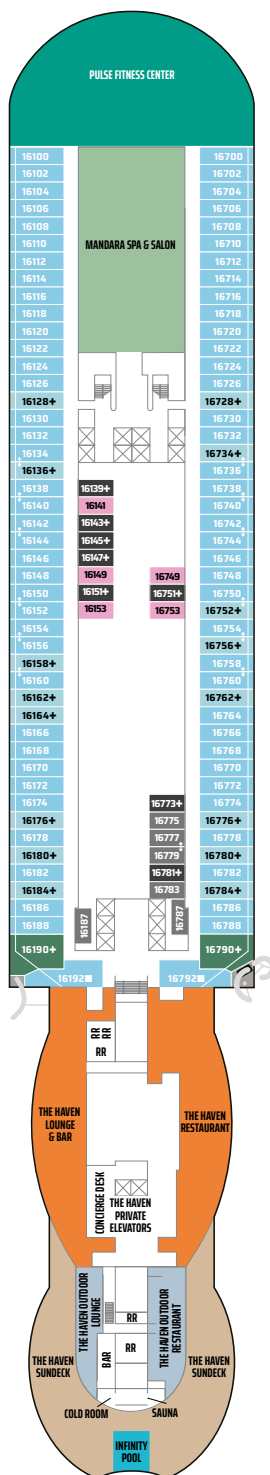
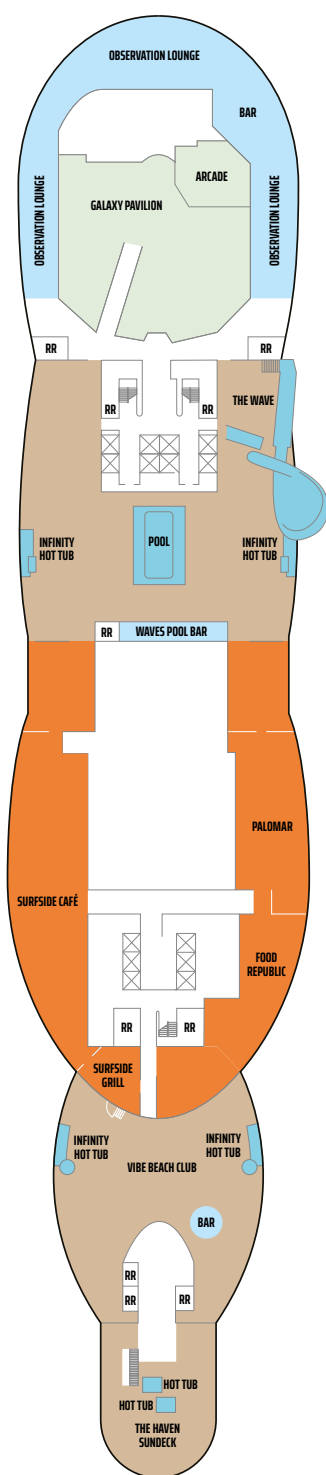
DECK 20



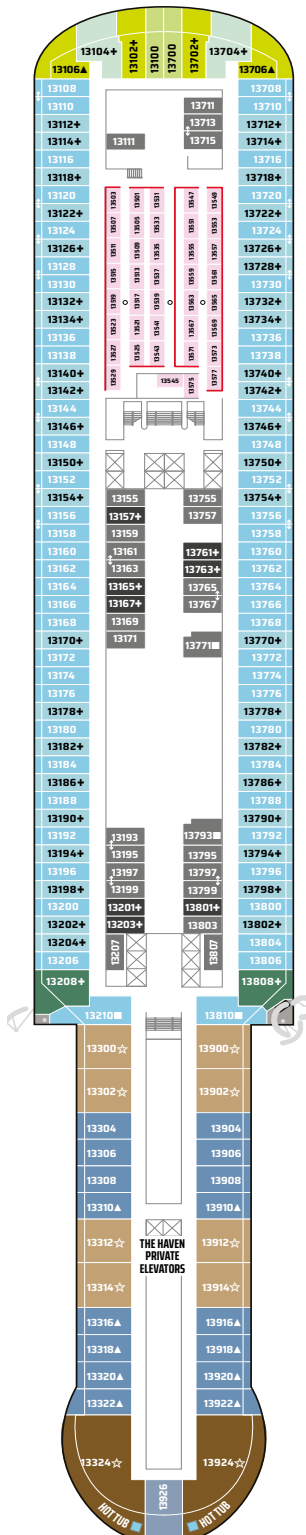
DECK 19



DECK 18

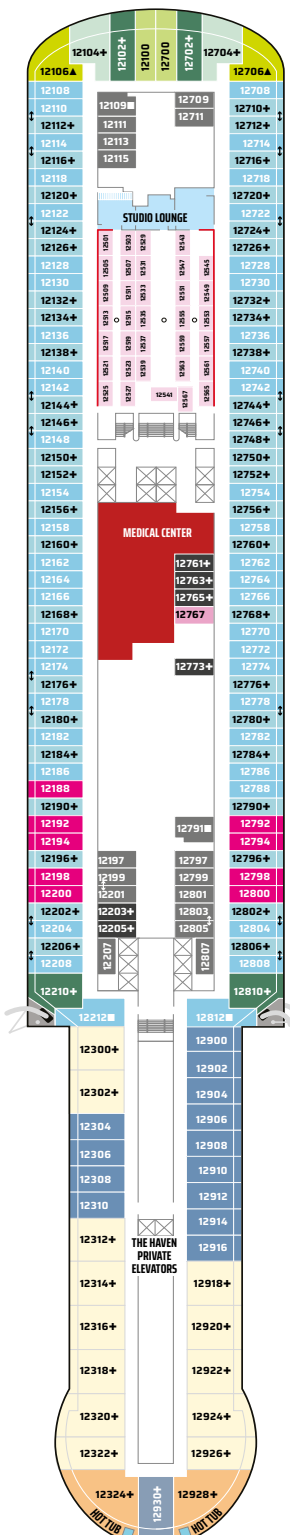


PRIMA CLASS NORWEGIAN VIVA, NORWEGIAN PRIMA



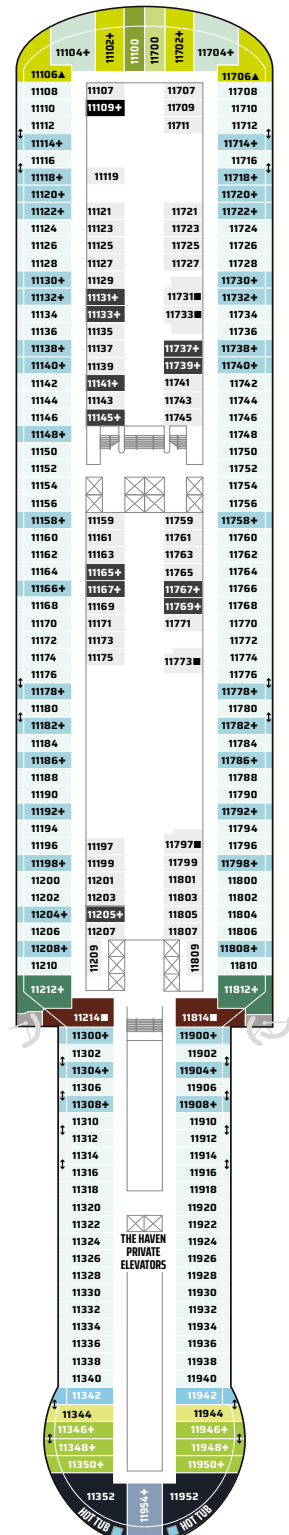
H3 H6 HB HE SJ SK M2
MB B4 BA I4 IA T1

DECK 13



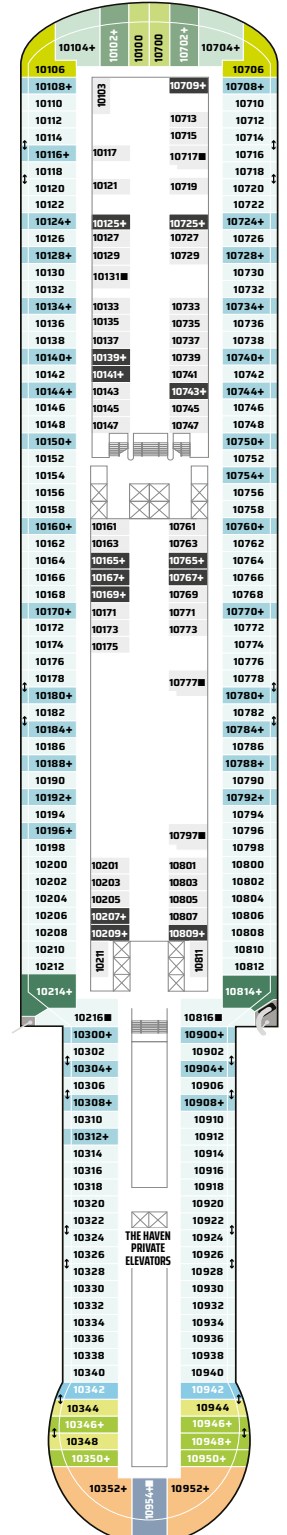
H4 H5 HB HE SJ SK SL M2
MB B4 BA BT I4 IA IT T1

DECK 12



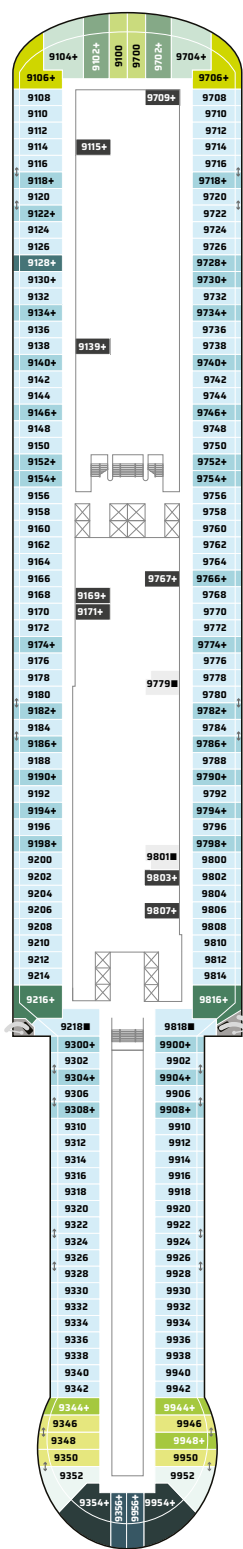
HA HB SJ SK M2 M4 MA MB
MX B4 BA BB O2 IB I4

DECK 11



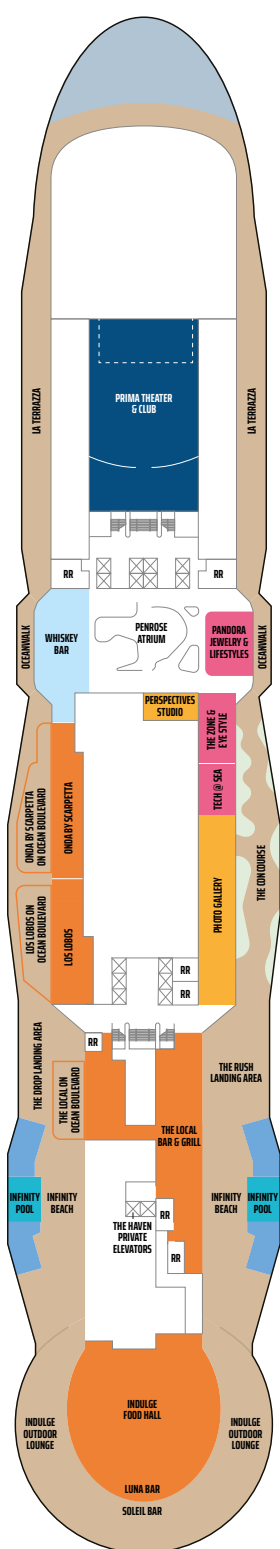
H4 HB SJ SK SL M2 M4
MA MB B4 BA BB I4 IB

DECK 10

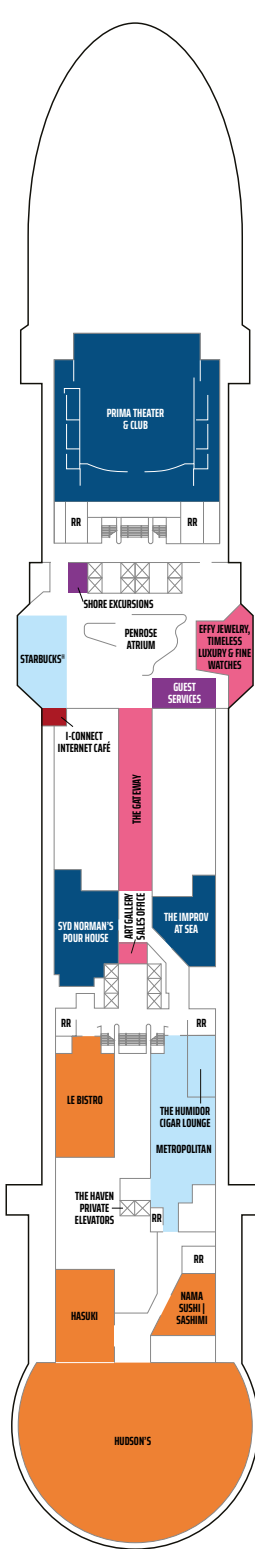


SH SI SJ SK SL M2 M4 MA
MB B1 B4 BF BX L4 IB

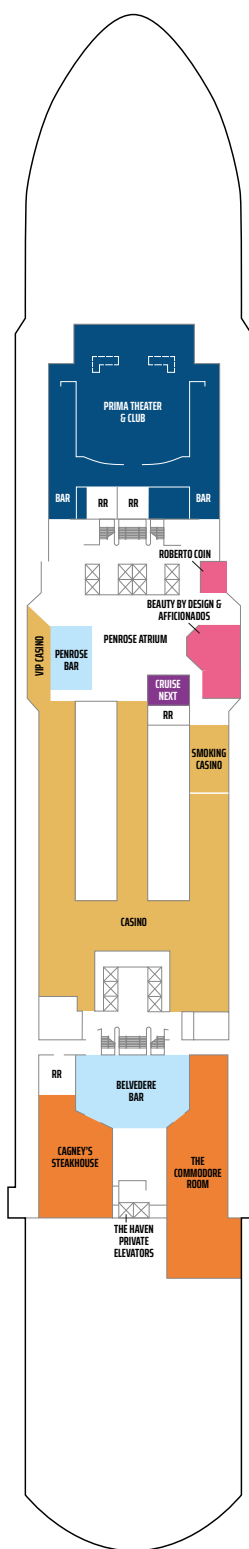
DECK 9



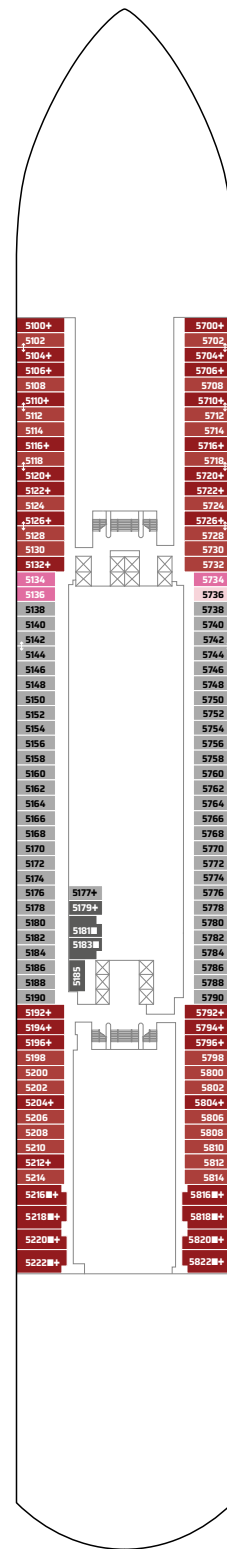
DECK 8



DECK 7



DECK 6



DECK 5

O4 OA OT
OX IF IX

PRIMA CLASS NORWEGIAN VIVA, NORWEGIAN PRIMA

H2 The Haven Premier Owner's Suite with Large Balcony. Sleeps up to eight.



H5 The Haven Owner's Suite with Master Bedroom & Large Balcony. Sleeps up to four.



OA Large Oceanview with Round Window. Sleeps up to two.



H3 The Haven Deluxe Owner's Suite with Large Balcony. Sleeps up to six.



HA The Haven Aft-Facing Penthouse with Large Balcony. Sleeps up to two.



H6 The Haven 2-Bedroom Family Villa with Large Balcony. Sleeps up to six.



SH Aft-Facing Suite with Large Balcony. Sleeps up to four.



STATEROOM FEATURES PRIMA CLASS

All staterooms aboard **Norwegian Viva** and **Norwegian Prima** have a phone, TV, air conditioning, refrigerator*, safe, duvet, bathroom with shower and hair dryer. Most lower beds are convertible to a queen-size bed.

*Not available in Studios, category T1.

Detailed category descriptions: [GOTO www.ncl.com/ships](https://www.ncl.com/ships). Deck plans and information subject to changes.

HE The Haven Penthouse with Balcony. Sleeps up to three.



MB Forward-Facing Club Balcony Suite



HB The Haven Aft-Facing Penthouse with Master Bedroom & Large Balcony. Sleeps up to four.



I4 Family Inside. Sleeps up to four.



OB Oceanview with Round Window. Sleeps up to two.



M2 Forward-Facing Club Balcony Suite with Large Balcony. Sleeps up to four.



BA Balcony. Sleeps up to two.



SJ Family Suite with Master Bedroom & Balcony. Sleeps up to four.



M4 Family Club Balcony Suite. Sleeps up to four.

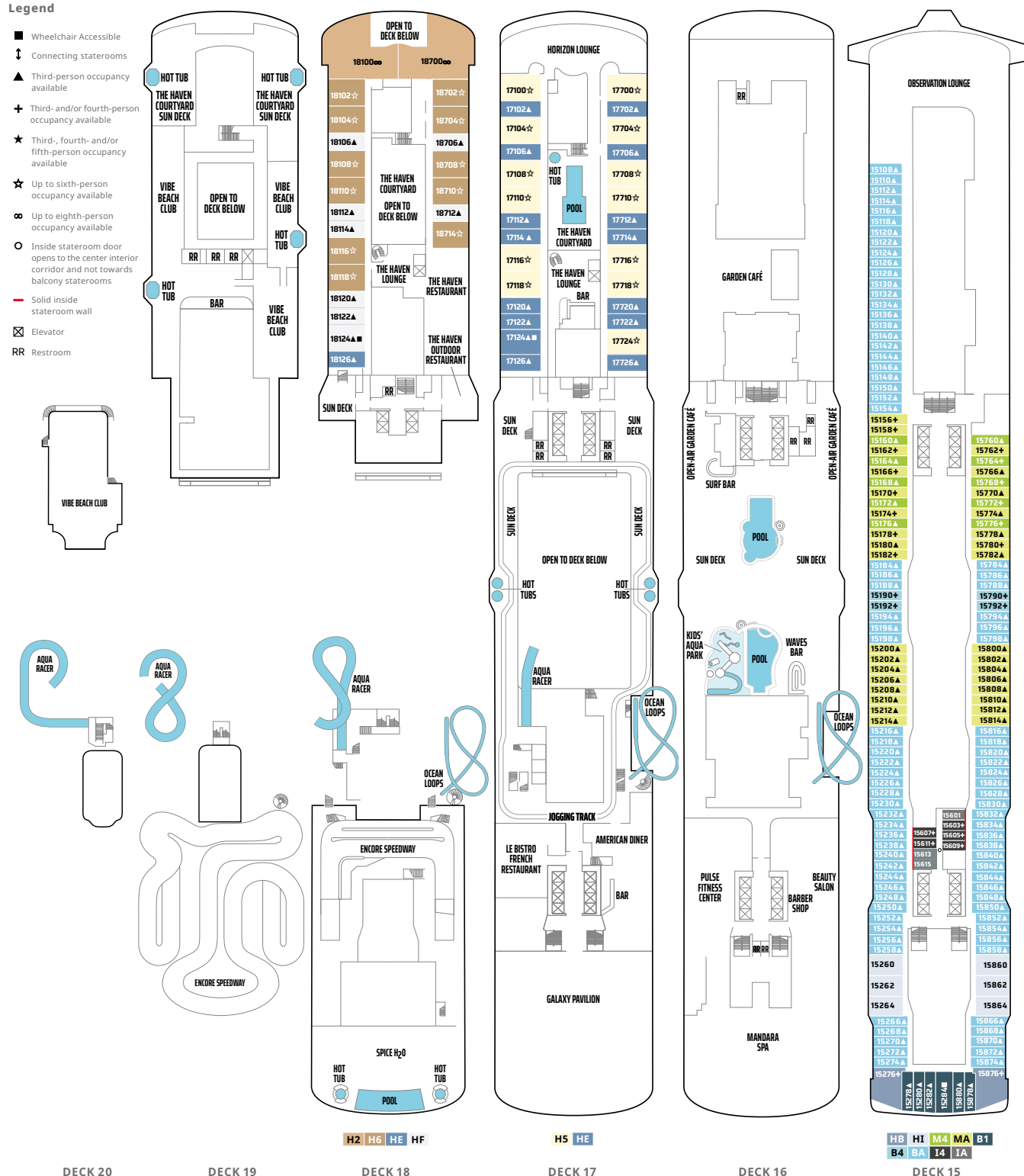


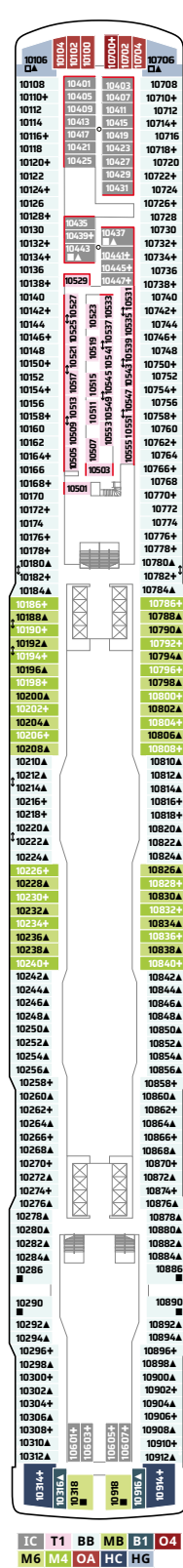
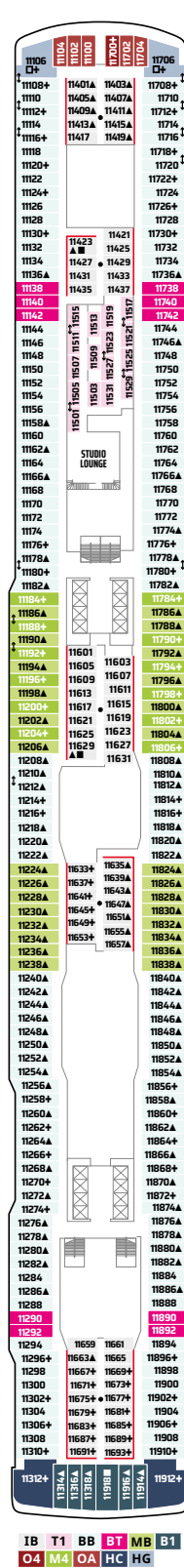
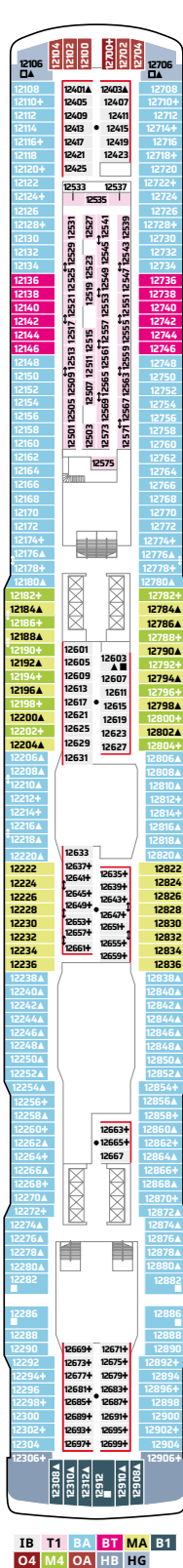
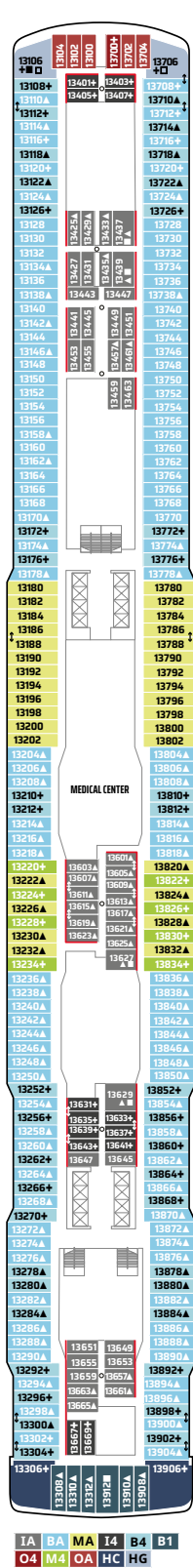
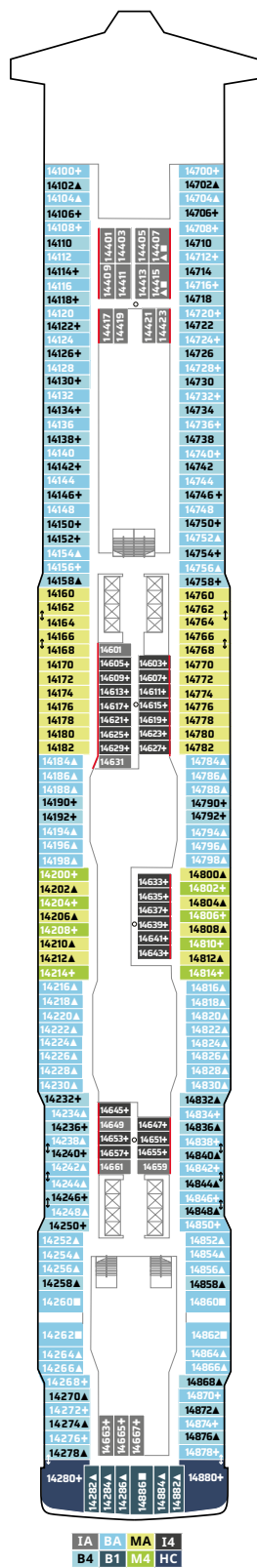
BREAKAWAY PLUS CLASS NORWEGIAN ENCORE, NORWEGIAN BLISS, NORWEGIAN JOY

Deck plans shown are of **Norwegian Encore**. The deck plans of **Norwegian Bliss** and **Norwegian Joy** differ slightly from the staterooms, categories and public areas shown below. For more information [GOTO www.ncl.com/ships](https://www.ncl.com/ships).

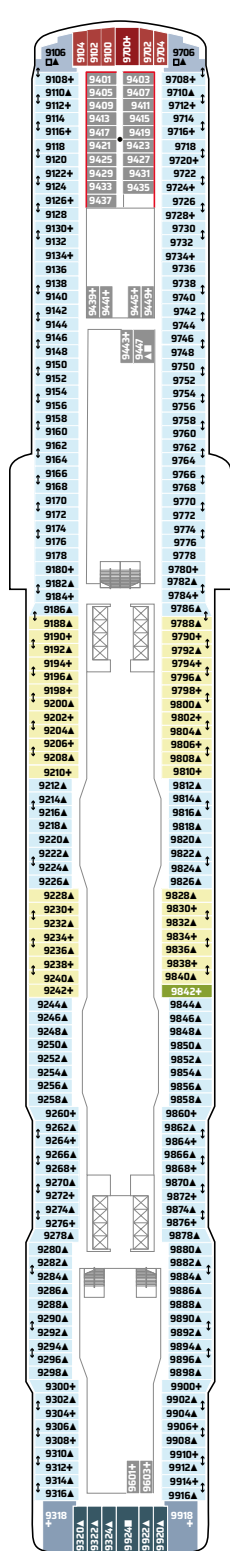
Legend

- Wheelchair Accessible
- ↑ Connecting staterooms
- ▲ Third-person occupancy available
- + Third- and/or fourth-person occupancy available
- ★ Third-, fourth- and/or fifth-person occupancy available
- ☆ Up to sixth-person occupancy available
- ∞ Up to eighth-person occupancy available
- Inside stateroom door opens to the center interior corridor and not towards balcony staterooms
- Solid inside stateroom wall
- ⊠ Elevator
- RR Restroom



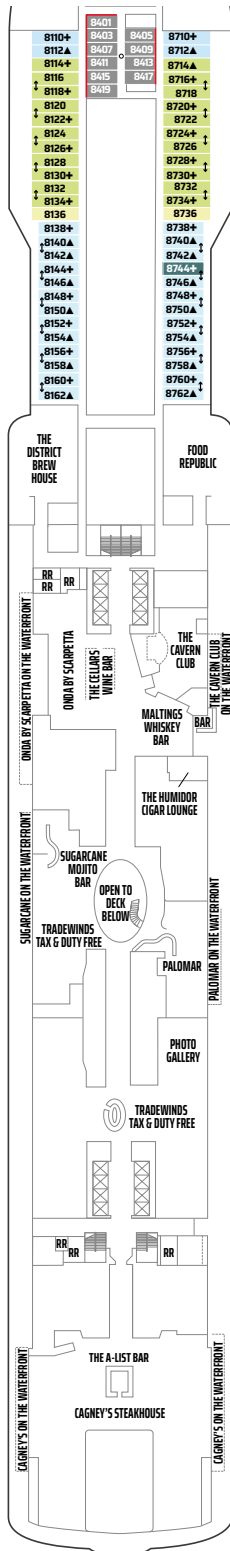


BREAKAWAY PLUS CLASS NORWEGIAN ENCORE, NORWEGIAN BLISS, NORWEGIAN JOY



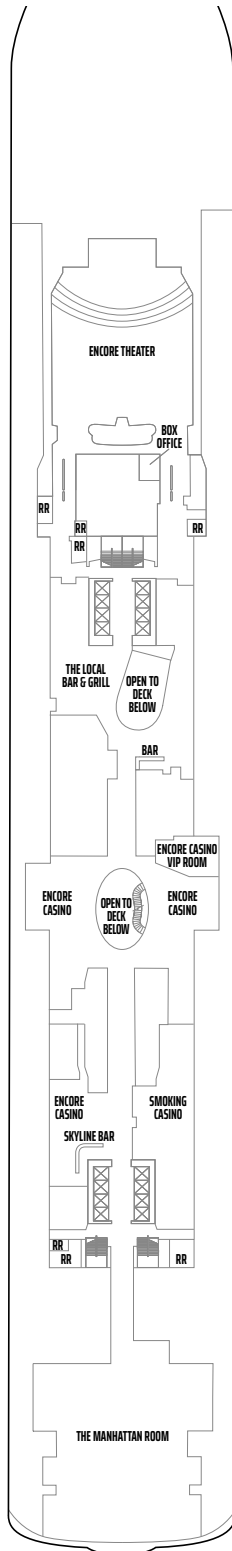
IC BF MC B1 O4
MX OA HG HB

DECK 9

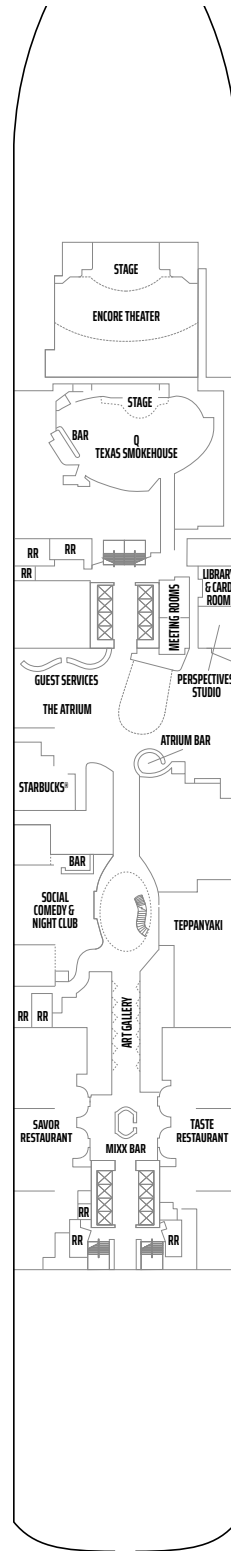


B6 M6 IC MC BF BX

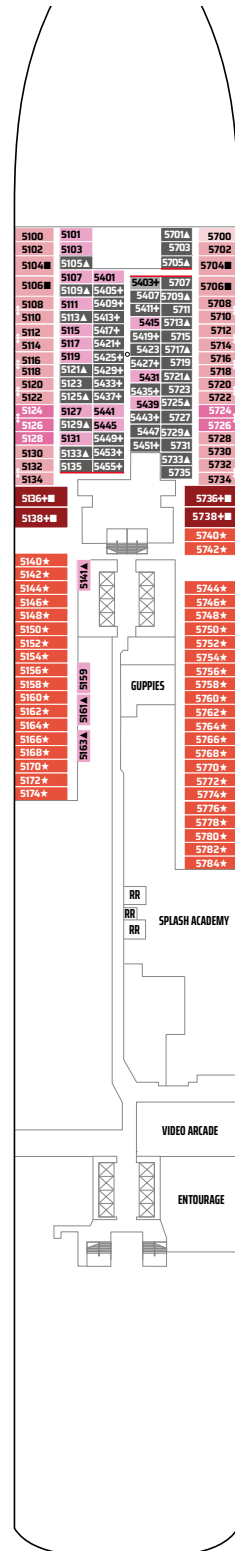
DECK 8



DECK 7



DECK 6



OB IT IF IX OT O4 O5 OX

DECK 5

STATEROOM FEATURES BREAKAWAY PLUS CLASS

All staterooms aboard **Norwegian Encore**, **Norwegian Bliss** and **Norwegian Joy** have a phone, TV, air conditioning, refrigerator*, safe, duvet, bathroom with shower and hair dryer. Most lower beds are convertible to a queen-size bed.

*Not available in Studios, category T1.

Detailed category descriptions: [GOTO www.ncl.com/ships](https://www.ncl.com/ships). Deck plans and information subject to changes.

H2 The Haven Premier Owner's Suite with Large Balcony. Sleeps up to eight.



H6 The Haven 2-Bedroom Family Villa with Balcony. Sleeps up to six.



HE The Haven Courtyard Penthouse with Large Balcony. Sleeps up to three.



MA Club Balcony Suite. Sleeps up to four.



BA Balcony. Sleeps up to four.



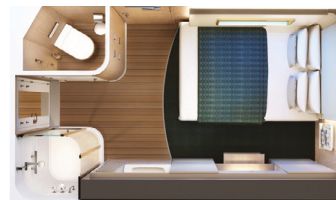
OA Oceanview with Picture Window. Sleeps up to two.



IA Inside. Sleeps up to three.



T1 Studio. Sleeps one.



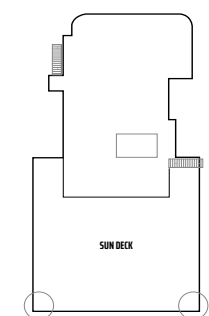
BREAKAWAY CLASS/NORWEGIAN ESCAPE

NORWEGIAN GETAWAY, NORWEGIAN BREAKAWAY, NORWEGIAN ESCAPE

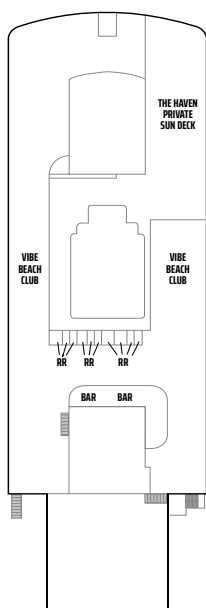
Deck plans shown are of **Norwegian Getaway**. The deck plans of **Norwegian Breakaway** and **Norwegian Escape** differ slightly from the staterooms, categories and public areas shown below. For more information [GO TO www.ncl.com/ships](https://www.ncl.com/ships).

Legend

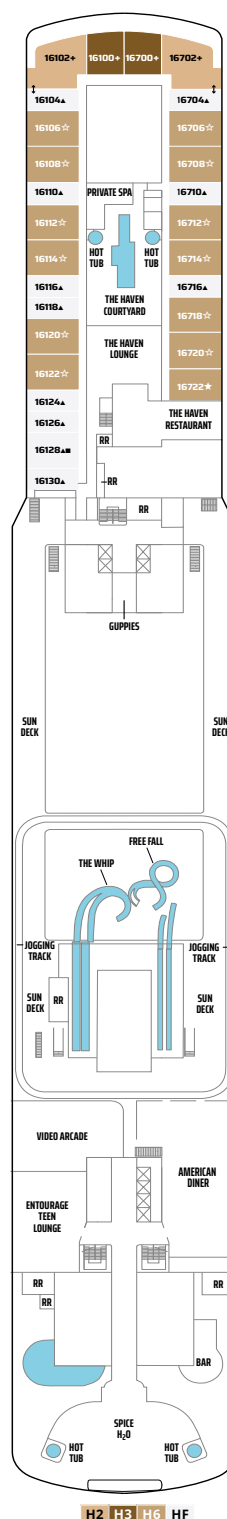
- Wheelchair Accessible
- ↑ Connecting staterooms
- ▲ Third-person occupancy available
- + Third- and/or fourth-person occupancy available
- ★ Third-, fourth- and/or fifth-person occupancy available
- ☆ Up to sixth-person occupancy available
- Inside stateroom door opens to the center interior corridor and not towards balcony staterooms
- Solid Inside Stateroom wall
- ⊠ Elevator
- RR Restroom
- PrivaSea (partially enclosed) balcony



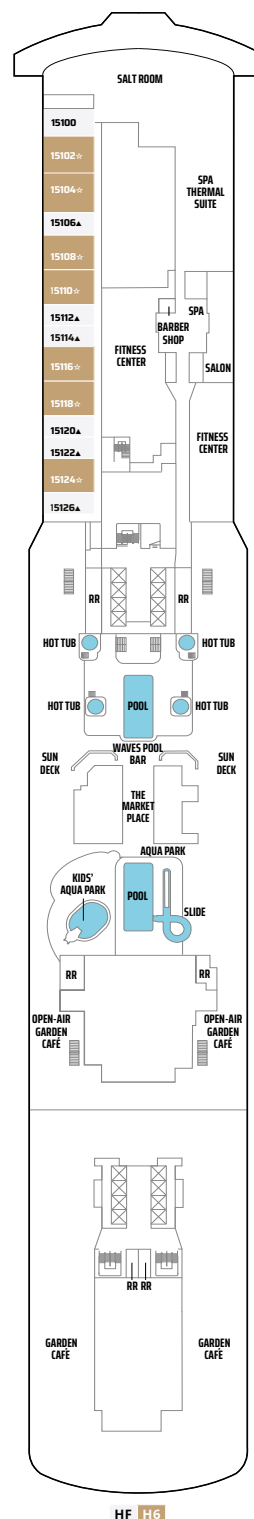
DECK 18



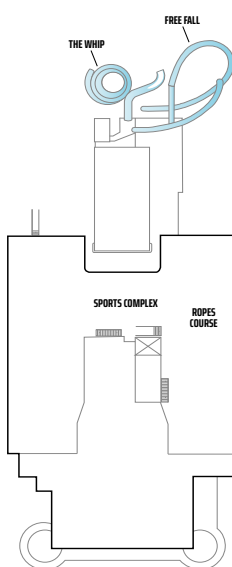
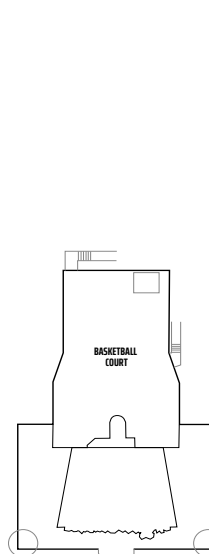
DECK 17

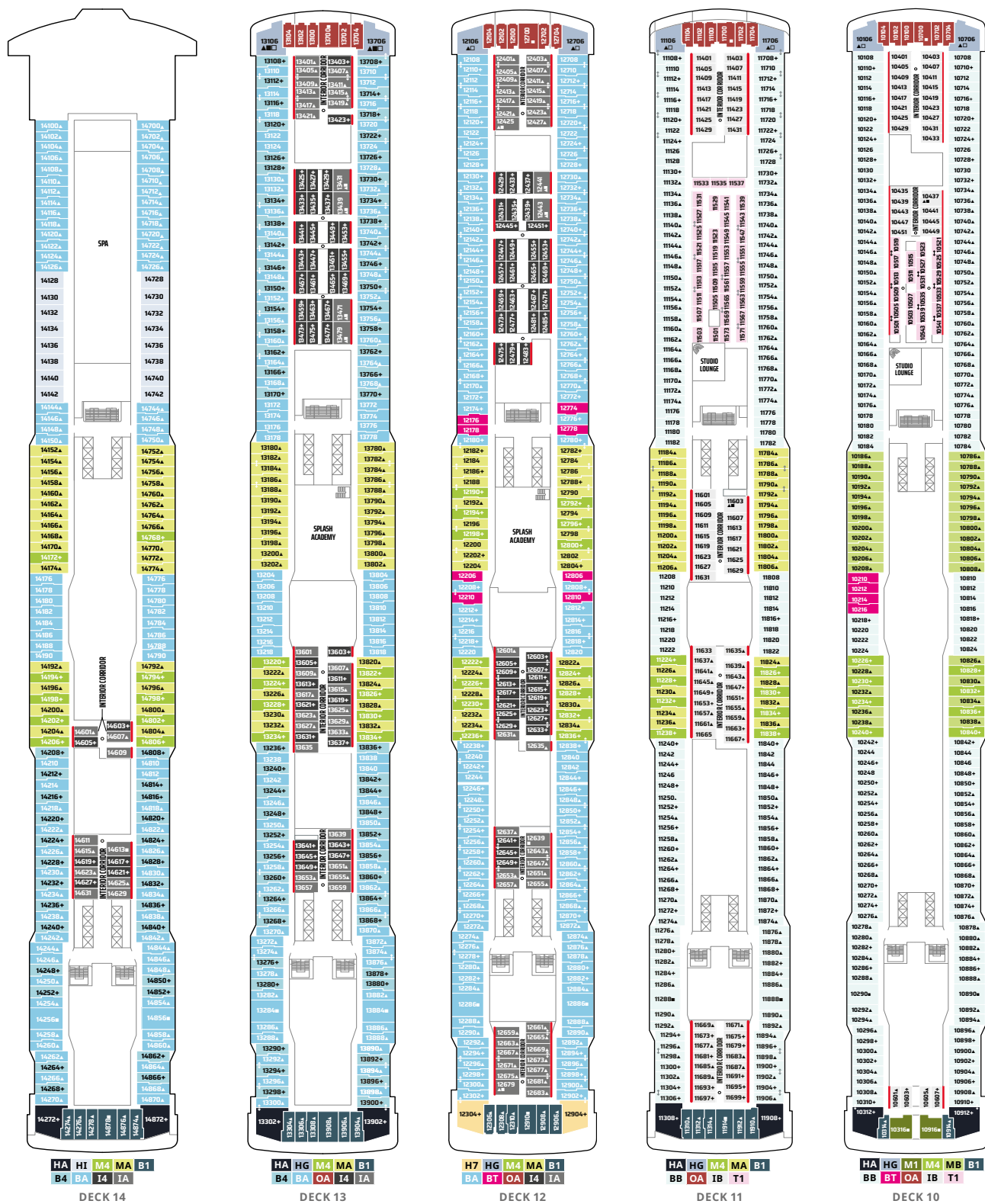


DECK 16



DECK 15

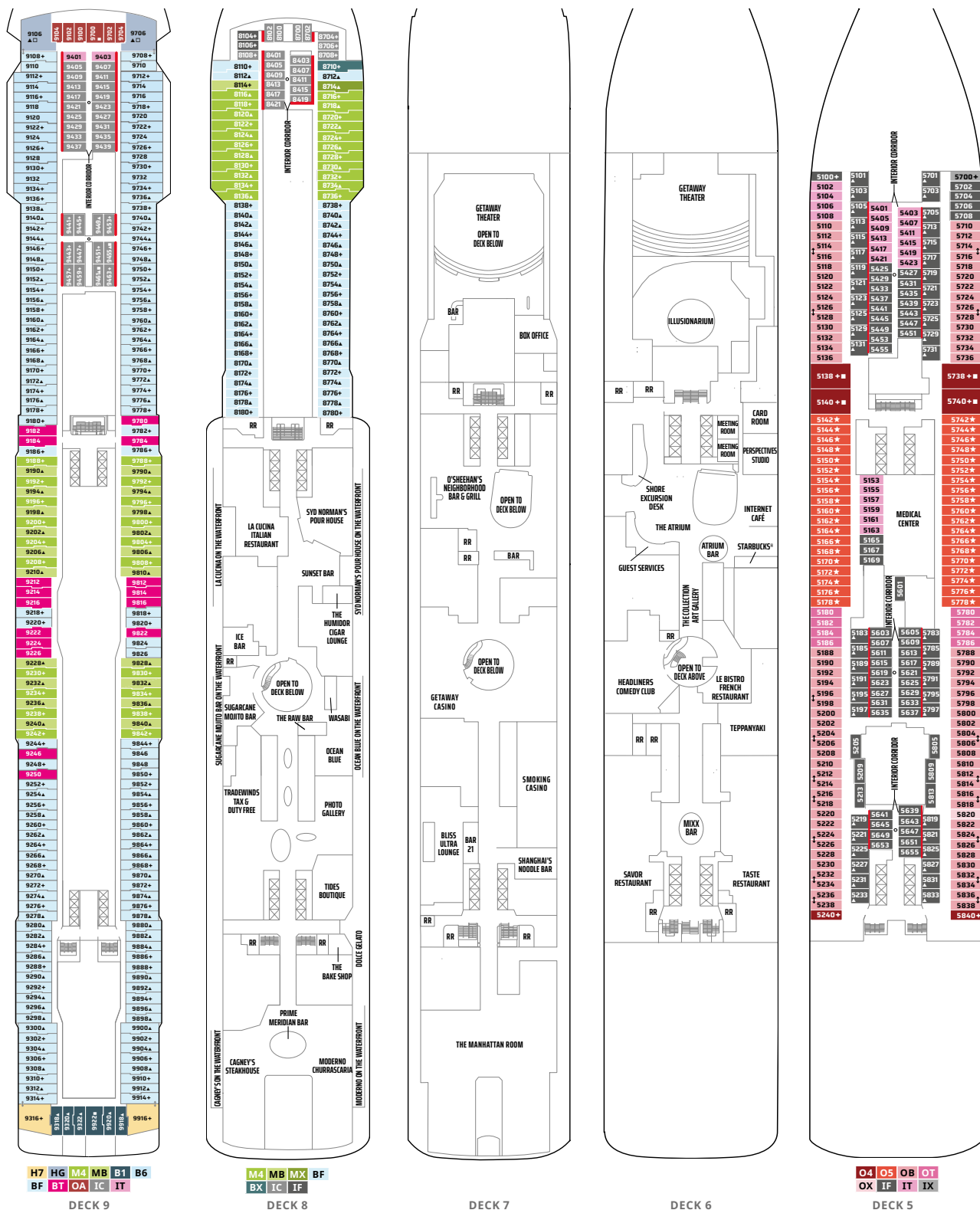




BREAKAWAY CLASS/NORWEGIAN ESCAPE

NORWEGIAN GETAWAY, NORWEGIAN BREAKAWAY

NORWEGIAN ESCAPE



STATEROOM FEATURES BREAKAWAY CLASS/NORWEGIAN ESCAPE

All staterooms aboard **Norwegian Getaway**, **Norwegian Breakaway** and **Norwegian Escape** have a phone, TV, air conditioning, refrigerator*, safe, duvet, bathroom with shower and hair dryer. Most lower beds are convertible to a queen-size bed.

*Not available in Studios, category T1.

Detailed category descriptions: [GOTO www.ncl.com/ships](https://www.ncl.com/ships). Deck plans and information subject to changes.

H2 The Haven Deluxe Owner's Suite with Large Balcony. Sleeps up to six.



H6 The Haven 2-Bedroom Family Villa with Balcony. Sleeps up to six.



HF The Haven Courtyard Penthouse with Balcony. Sleeps up to three.



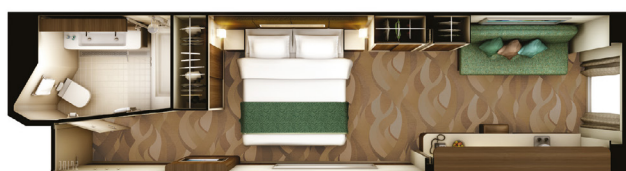
HI The Haven Penthouse Suite with Balcony. Sleeps up to two.



MA Club Balcony Suite. Sleeps up to three.



O4 Family Oceanview. Sleeps up to four.



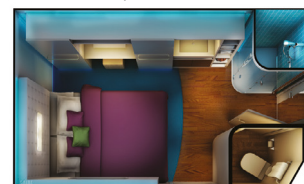
BA Balcony. Sleeps up to four.



IA Inside. Sleeps up to three.



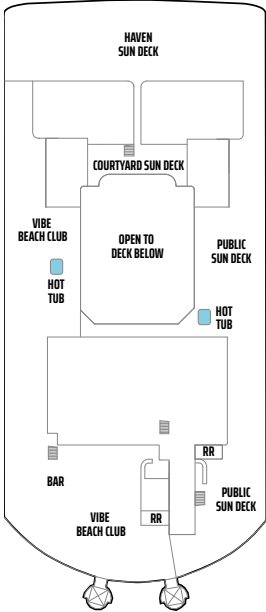
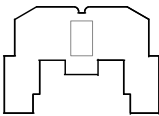
T1 Studio. Sleeps one.



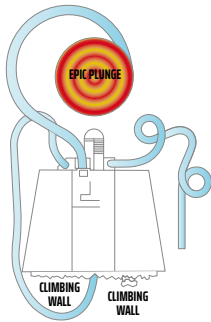
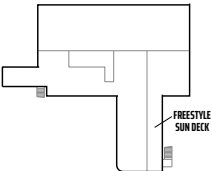
NORWEGIAN EPIC

Legend

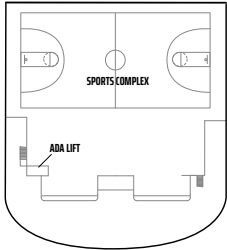
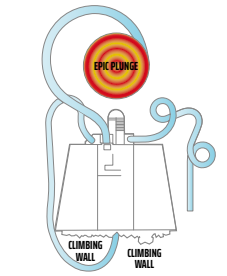
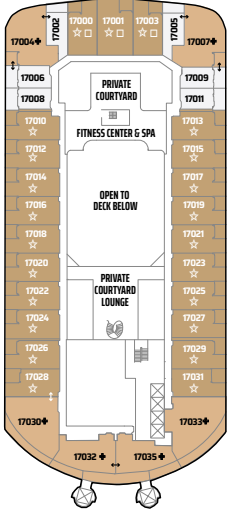
- Wheelchair Accessible
- Connecting staterooms
- Third-person occupancy available
- Third- and/or fourth-person occupancy available
- Up to sixth-person occupancy available
- Elevator
- Restroom
- PrivaSea (partially enclosed) balcony



DECK 19

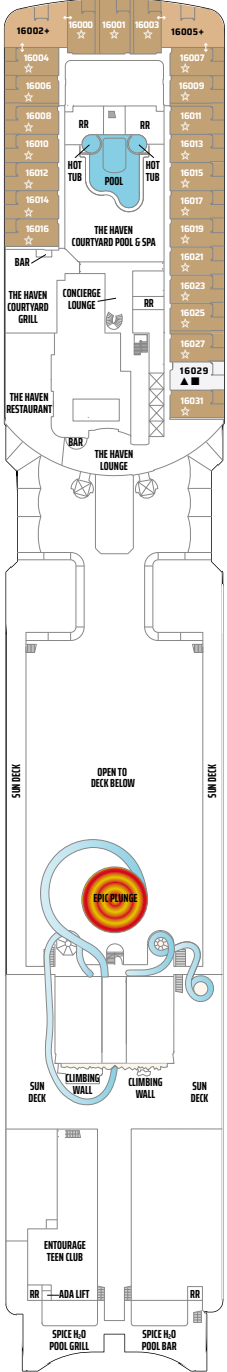


DECK 18



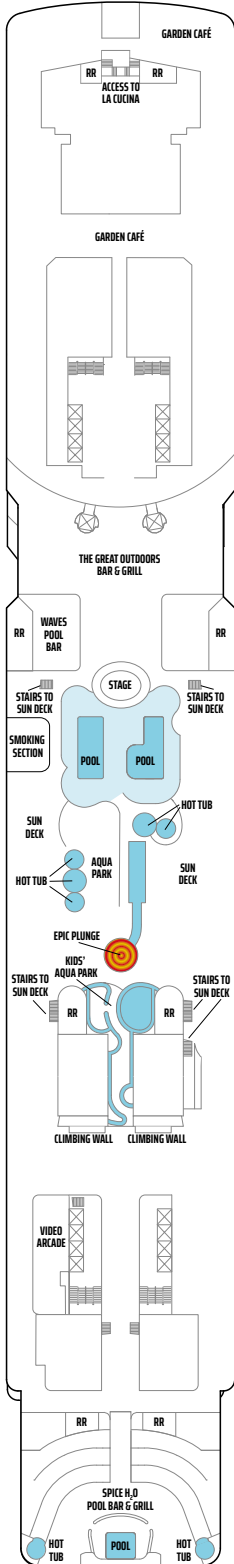
DECK 17

H2 H6 HF



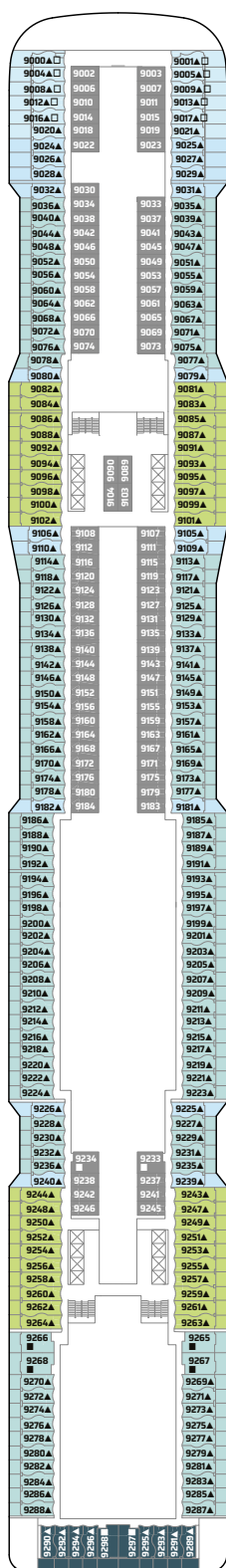
DECK 16

H2 H6 HF

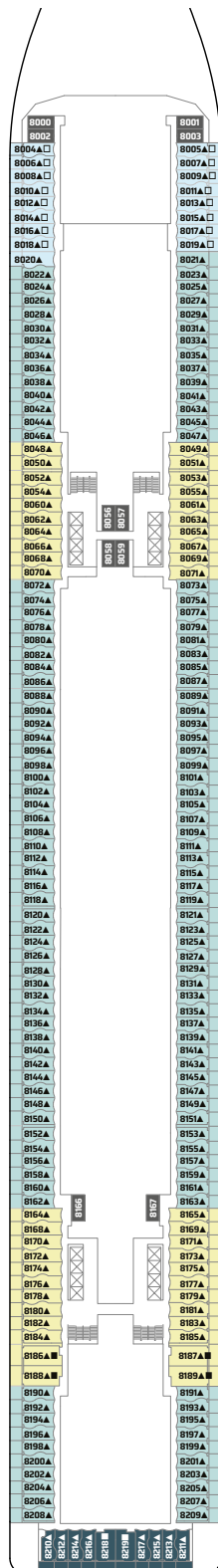


DECK 15

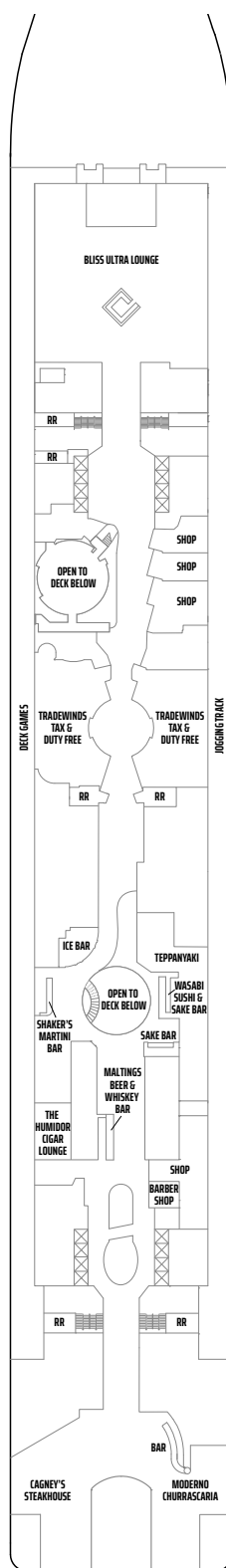
NORWEGIAN EPIC



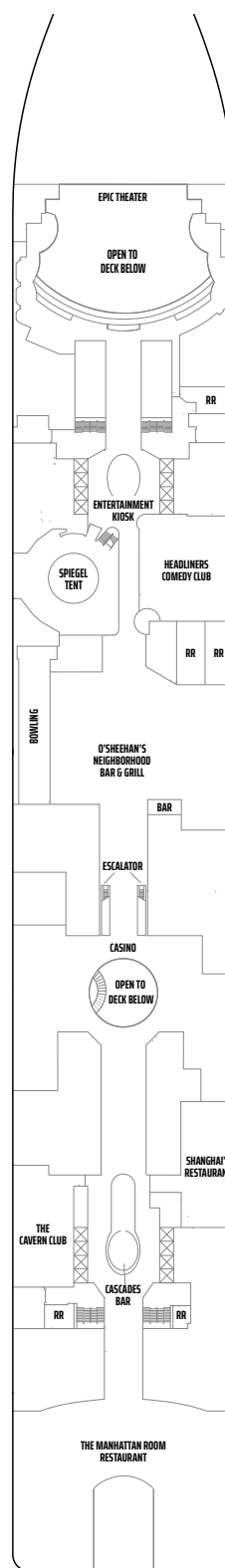
IC BC B6
B1 MB BF
DECK 9



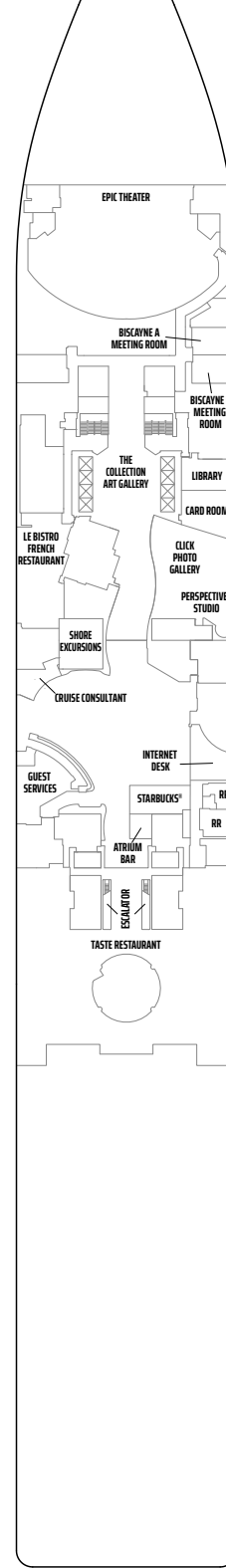
DECK 8



DECK 7



DECK 6



DECK 5

STATEROOM FEATURES NORWEGIAN EPIC

All staterooms aboard **Norwegian Epic** have a phone, TV, air conditioning, refrigerator*, safe, duvet, bathroom with shower and hair dryer. Most lower beds are convertible to a queen-size bed.

*Not available in Studios, category T1.

Detailed category descriptions: [GOTO www.ncl.com/ships](https://www.ncl.com/ships). Deck plans and information subject to changes.

H2 The Haven Deluxe Owner's Suite with Large Balcony. Sleeps up to four.



MA Club Balcony Suite. Sleeps up to three.



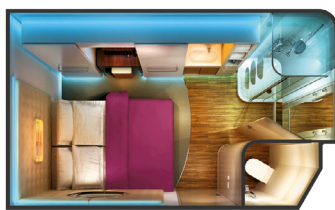
BA Balcony. Sleeps up to three.



IA Inside. Sleeps up to two.



T1 Studio. Sleeps one.



H6 The Haven 2-Bedroom Family Villa with Balcony. Sleeps up to six.



HF The Haven Courtyard Penthouse with Balcony. Sleeps up to three.



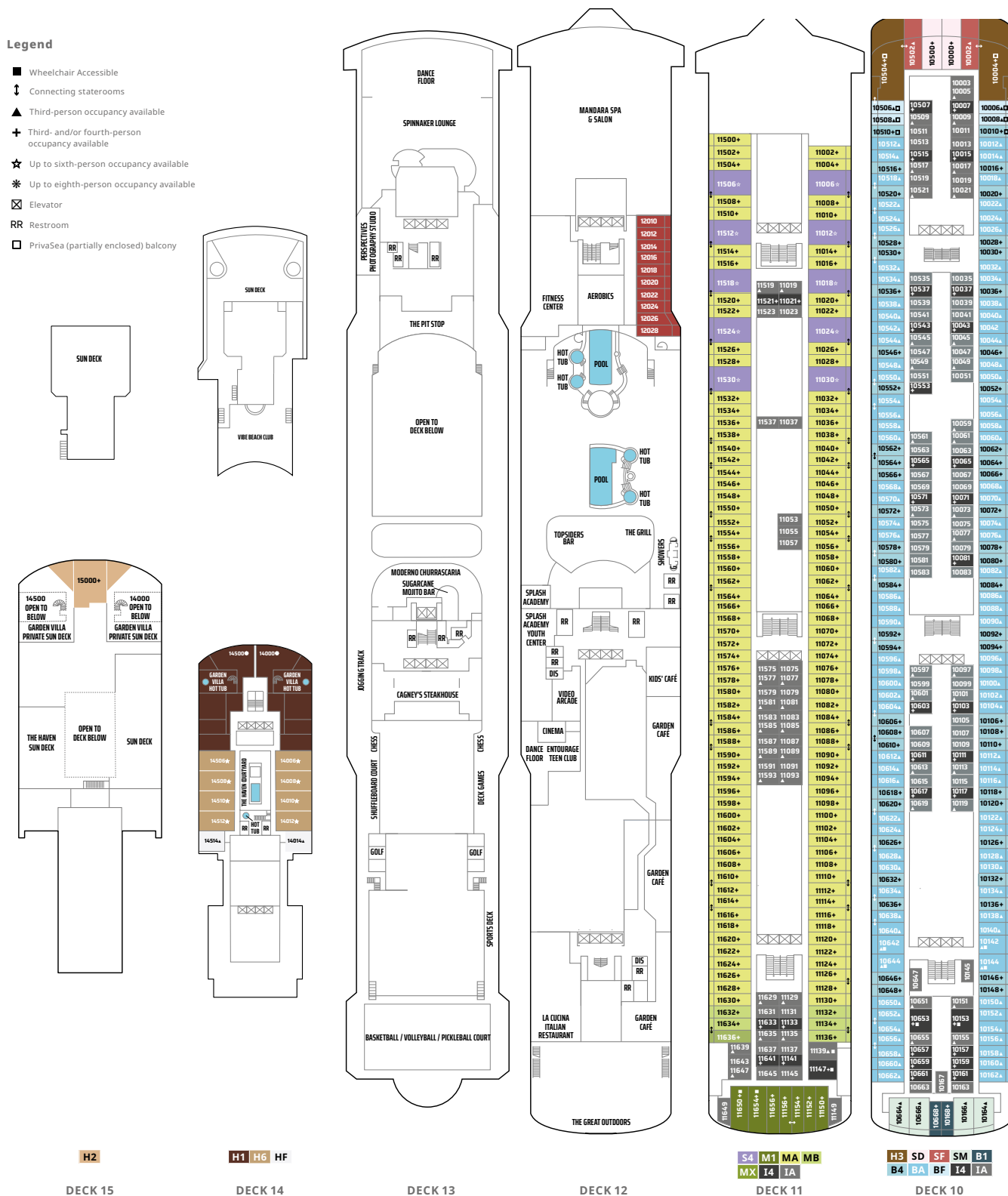
JEWEL CLASS NORWEGIAN GEM, NORWEGIAN PEARL, NORWEGIAN JADE, NORWEGIAN JEWEL

Deck plans shown are of **Norwegian Jade**. The deck plans of **Norwegian Gem**, **Norwegian Jewel** and **Norwegian Pearl** differ slightly from the staterooms, categories and public areas shown below.

For more information [GO TO www.ncl.com/ships](http://www.ncl.com/ships).

Legend

- Wheelchair Accessible
- ↑ Connecting staterooms
- ▲ Third-person occupancy available
- + Third- and/or fourth-person occupancy available
- ☆ Up to sixth-person occupancy available
- * Up to eighth-person occupancy available
- ⊠ Elevator
- RR Restroom
- PrivaSea (partially enclosed) balcony



FLEET OVERVIEW

2

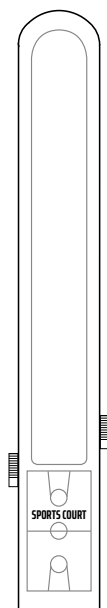
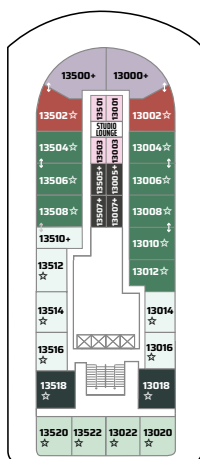
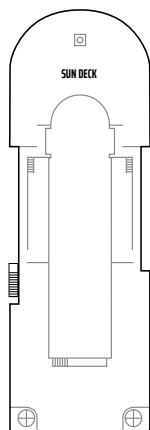
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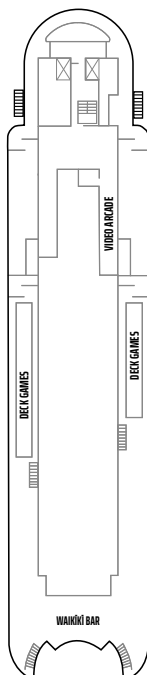
PRIDE OF AMERICA

Legend

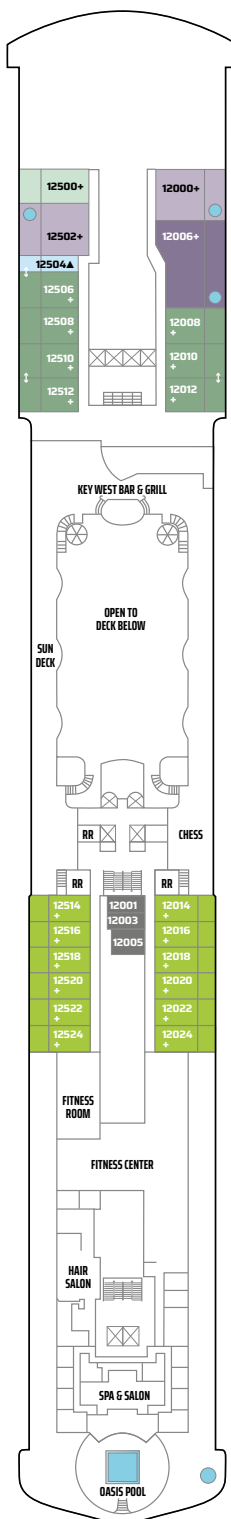
- Wheelchair Accessible
- Stateroom equipped for the hearing-impaired
- △ Stateroom with king-size bed
- ◆ Stateroom with queen-size bed
- ↑↓ Connecting staterooms
- ▲ Third-person occupancy available
- ⊕ Third- and/or fourth-person occupancy available
- ★ Third-, fourth- and/or fifth-person occupancy available
- ☆ Up to sixth-person occupancy available
- ☒ Elevator
- ☒ Elevator
- RR Restroom



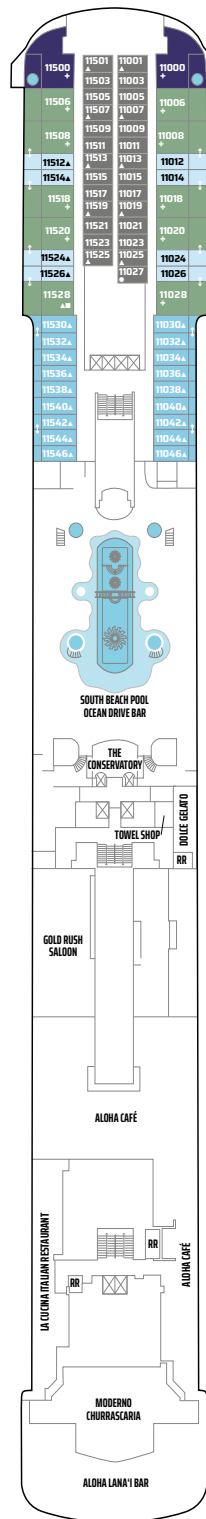
DECK 14



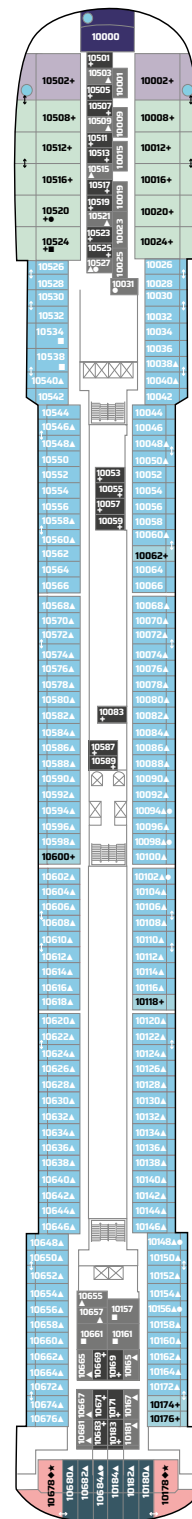
DECK 13



DECK 12



DECK 11



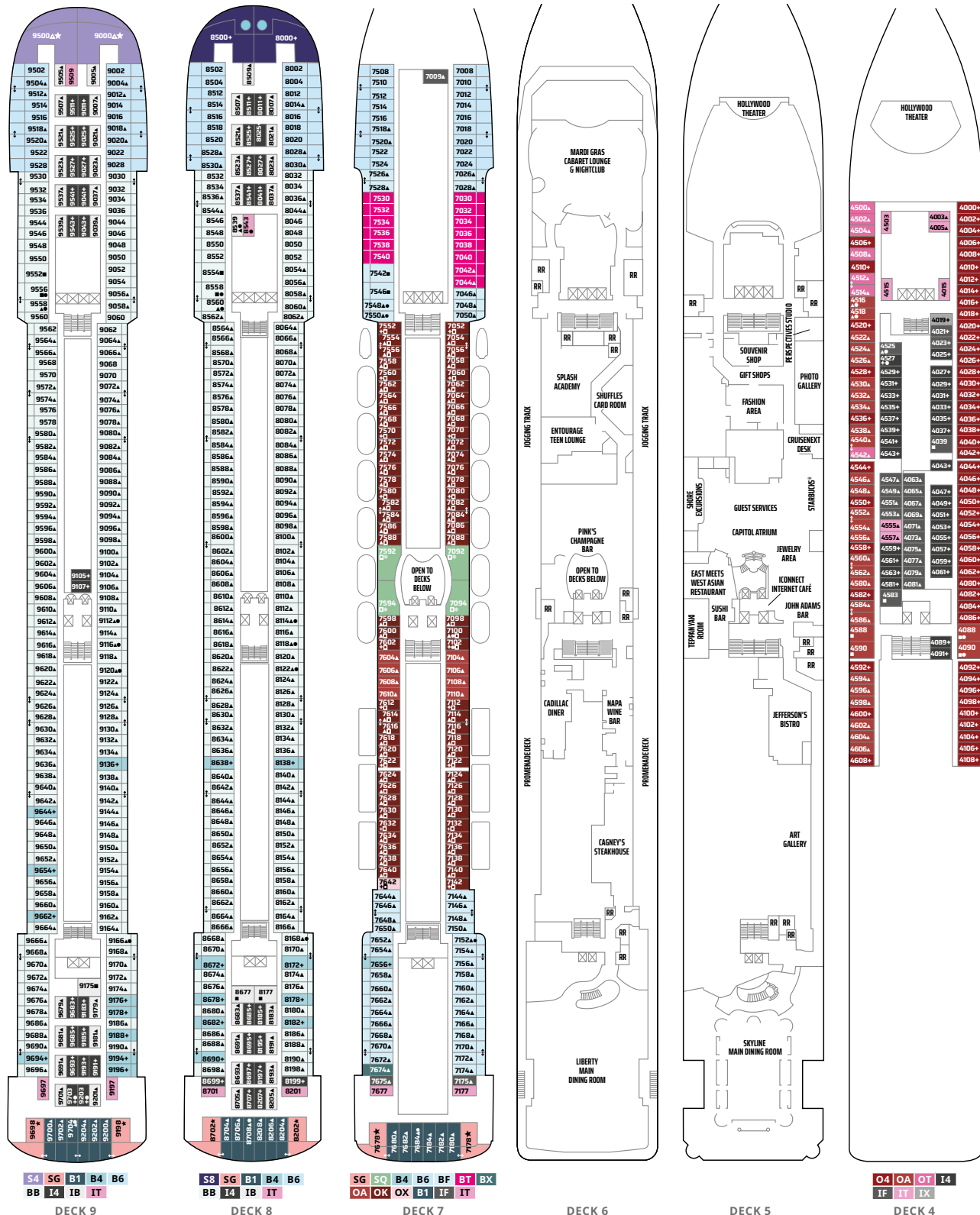
DECK 10

STATEROOM FEATURES PRIDE OF AMERICA

All staterooms aboard **Pride of America** have a phone, TV, air conditioning, refrigerator*, safe, duvet, bathroom with shower and hair dryer. Most lower beds are convertible to a queen-size bed.

*Not available in Studios, category TI.

Detailed category descriptions: [GOTO www.ncl.com/ships](http://www.ncl.com/ships). Deck plans and information subject to changes.



DAWN CLASS

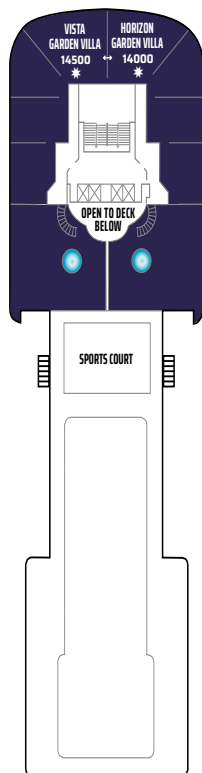
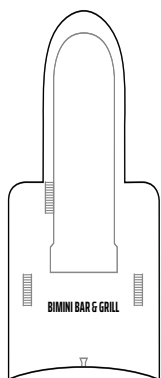
NORWEGIAN DAWN, NORWEGIAN STAR

Deck plans shown are of **Norwegian Star**. The deck plans of **Norwegian Dawn** differ slightly from the staterooms, categories and public areas shown below.

For more information [GO TO www.ncl.com/ships](http://www.ncl.com/ships).

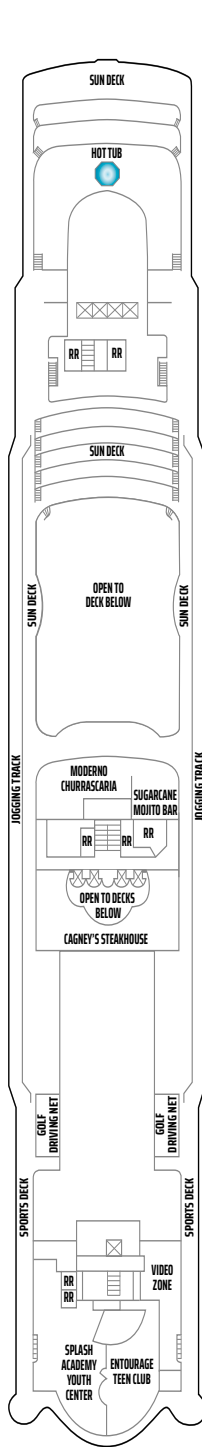
Legend

- Wheelchair Accessible
- ↑ Connecting staterooms
- ▲ Third-person occupancy available
- + Third- and/or fourth-person occupancy available
- ☆ Up to sixth-person occupancy available
- * Up to seventh-person occupancy available
- ☒ Elevator
- ☒ Elevator
- RR Restroom
- PrivaSea (partially enclosed balcony)

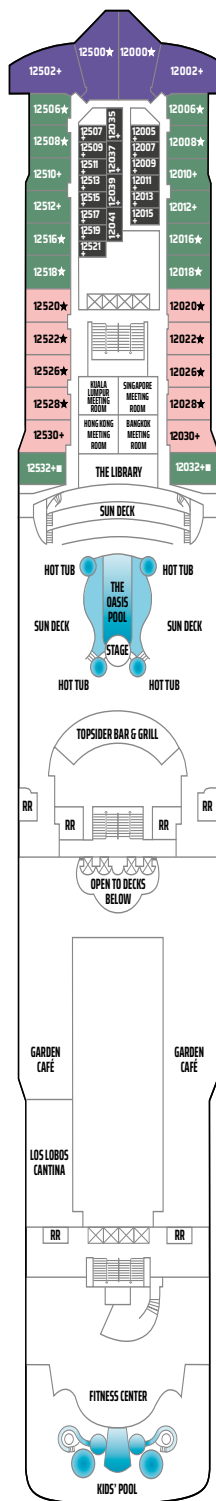


S1

DECK 14

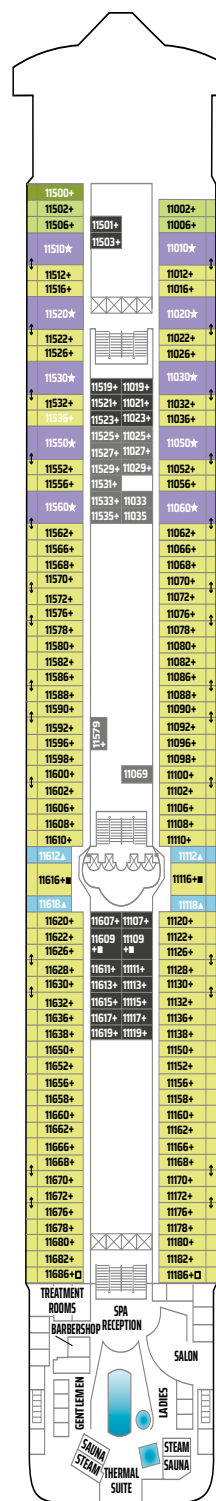


DECK 13



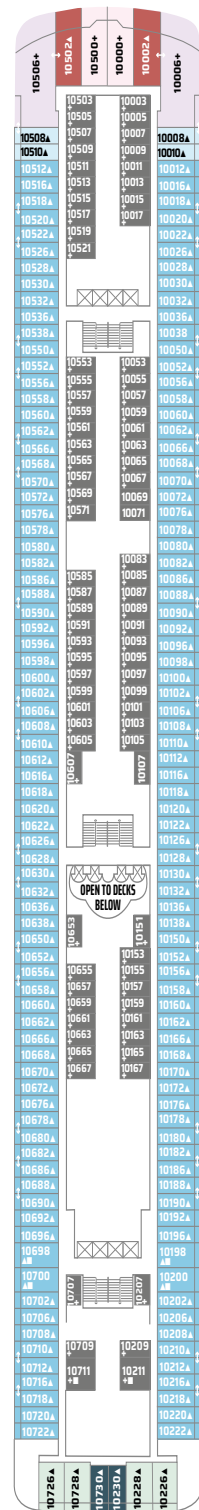
S6 SB SP I4

DECK 12



1A BA MB MA

DECK 11



SF BF 1A BA

DECK 10

FLEET OVERVIEW

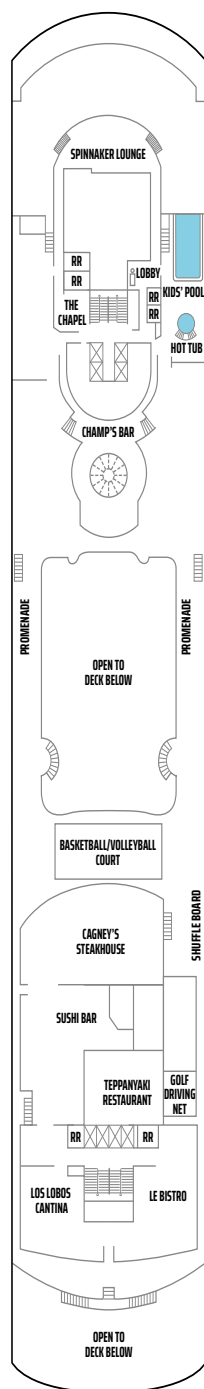
2



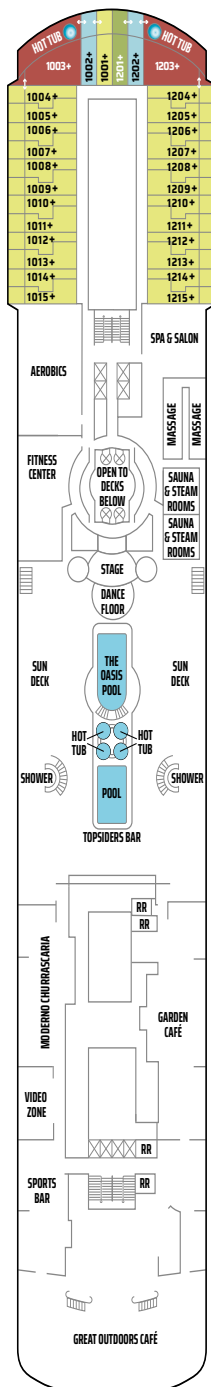
NORWEGIAN SUN

Legend

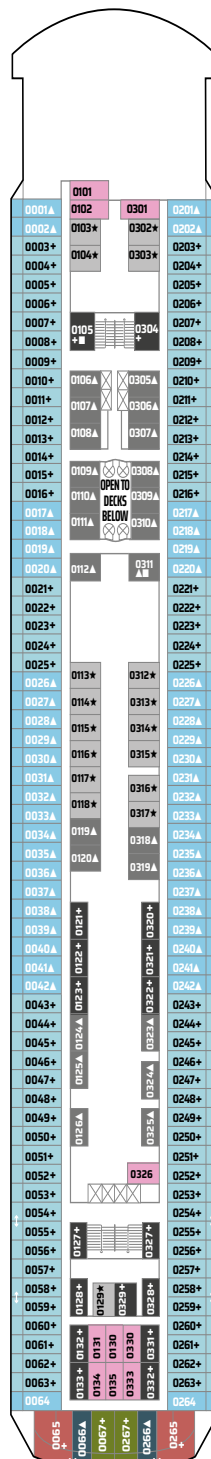
- Wheelchair Accessible
- Stateroom equipped for the hearing-impaired
- ↑ Connecting staterooms
- ▲ Third-person occupancy available
- + Third- and/or fourth-person occupancy available
- ★ Third-, fourth- and/or fifth-person occupancy available
- ☒ PrivaSea
- ⬆ Elevator
- ⬇ Elevator
- RR Restroom



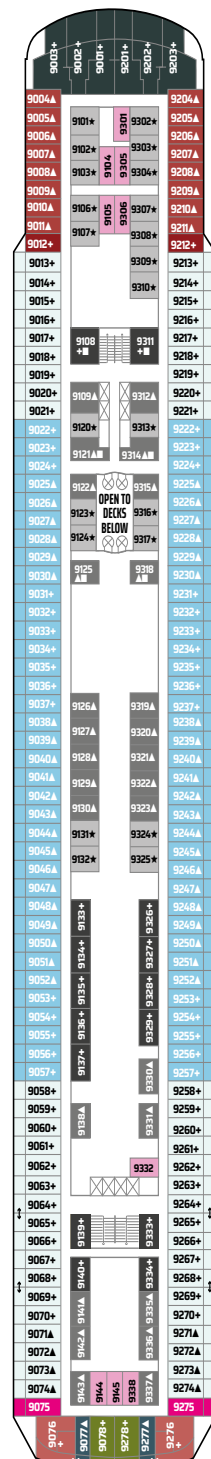
SPORTS DECK 12



POOL DECK 11



NORWAY DECK 10

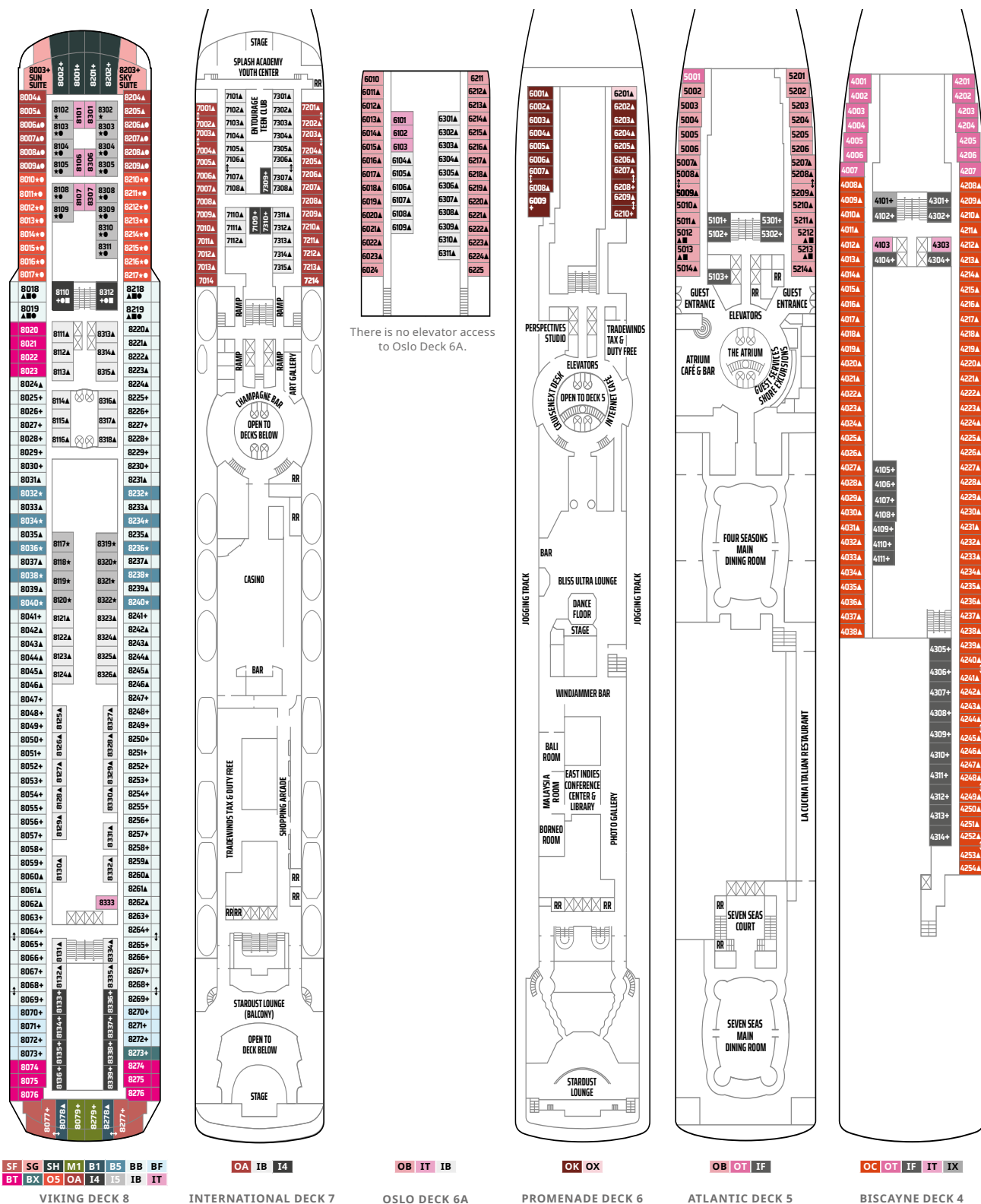


FJORD DECK 9

STATEROOM FEATURES NORWEGIAN SUN

All staterooms aboard **Norwegian Sun** have a phone, TV, air conditioning, refrigerator, safe, duvet, bathroom with shower and hair dryer. Most lower beds are convertible to a queen-size bed.

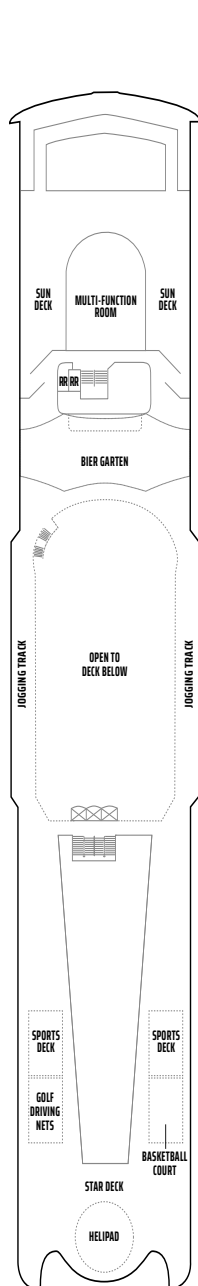
Detailed category descriptions: [GOTO www.ncl.com/ships](http://www.ncl.com/ships). Deck plans and information subject to changes.



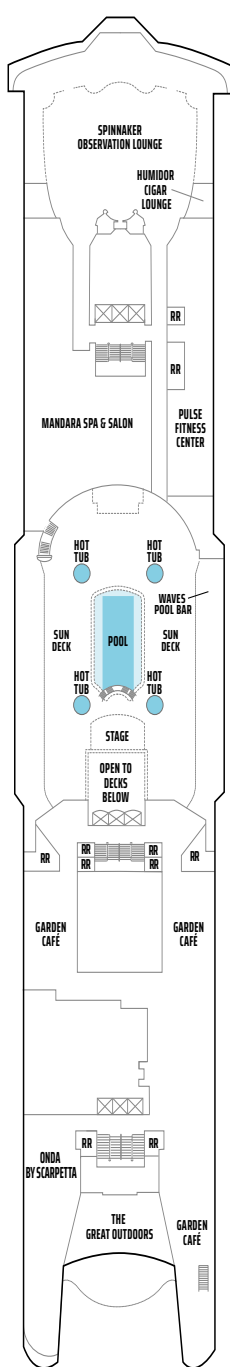
NORWEGIAN SPIRIT

Legend

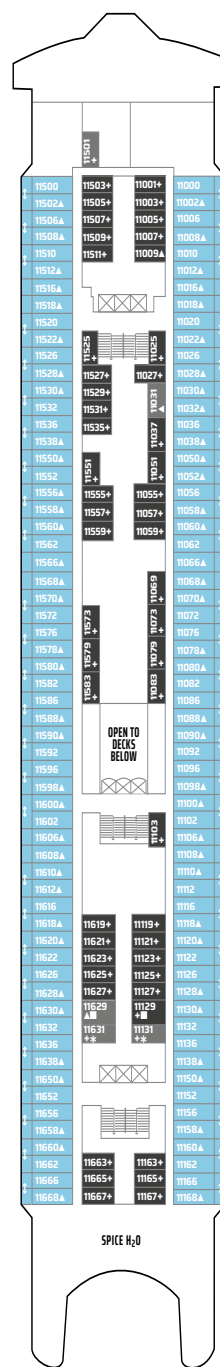
- Wheelchair Accessible
- ↑ Connecting staterooms
- ▲ Third-person occupancy available
- + Third- and/or fourth-person occupancy available
- * Stateroom with two lower beds that cannot be pushed together
- ☒ Elevator
- RR Restroom



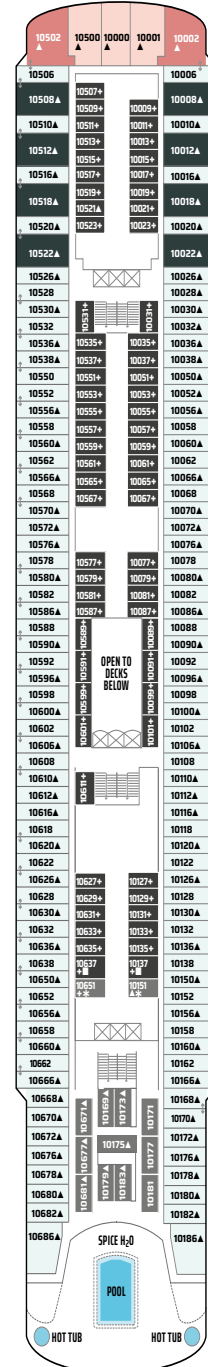
DECK 13



DECK 12



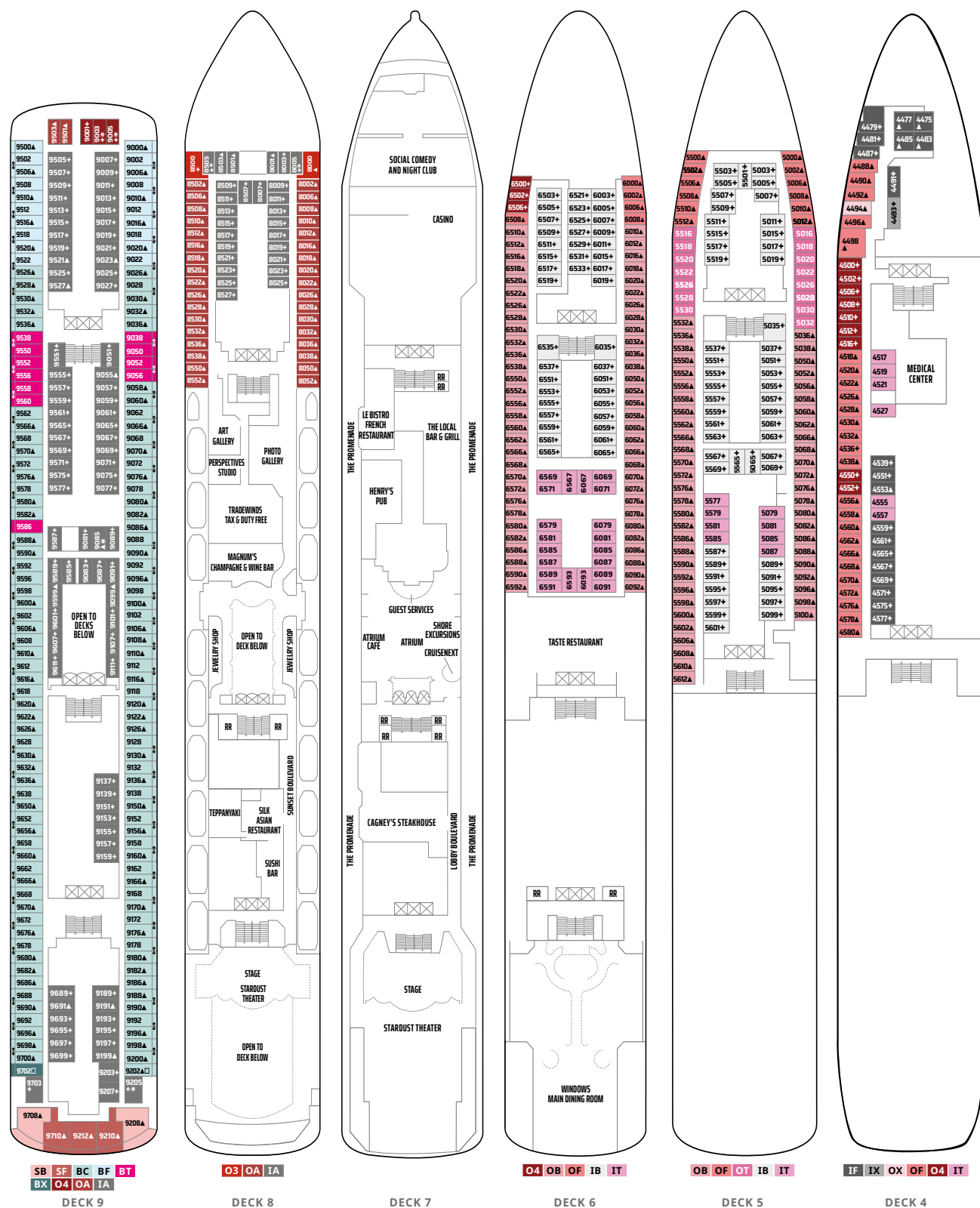
DECK 11



STATEROOM FEATURES NORWEGIAN SPIRIT

All staterooms aboard **Norwegian Spirit** have a phone, TV, air conditioning, refrigerator, safe, duvet, bathroom with shower and hair dryer. Most lower beds are convertible to a queen-size bed.

Detailed category descriptions: [GOTO www.ncl.com/ships](https://www.ncl.com/ships). Deck plans and information subject to changes.



2.3 ACCOMMODATION DETAILS

THE HAVEN BY NORWEGIAN®

Welcome to a world of private luxury at sea – a ship-within-a-ship complex reserved exclusively for a privileged few. The Haven by Norwegian® features our most elegant, well-appointed and spacious Suites, each with the finest amenities and the expert services of our concierge and 24-hour butlers.

At the heart of this enclave at the top of the ship is the secluded Haven Courtyard with its pool, sun deck, loungers, hot tub, fitness room and sauna. Here, guests can spend their days relaxing, dining and enjoying exquisite privacy. We call it The Haven by Norwegian. Guests will call it pure paradise. On board

Norwegian Epic, Norwegian Breakaway, Norwegian Getaway, Norwegian Escape, Norwegian Bliss, Norwegian Joy, Norwegian Encore, Norwegian Prima, Norwegian Viva, Norwegian Aqua, Norwegian Luna and Norwegian Aura your customers can even indulge in The Haven Restaurant. Some ships additionally offer a luxurious concierge lounge for The Haven guests. For more information **GO TO** www.ncl.com/the-haven.



Learn more in our dedicated The Haven Brochure on Marketing Headquarters. **GO TO** market.ncl.com/TheHaven



When staying in our The Haven Suites guest can benefit from the following extras:

	The Haven Garden Villa	The Haven Premier Owner's Suite	The Haven Deluxe Owner's Suite	The Haven Owner's Suite	The Haven Family Villa	The Haven Duplex Suite	The Haven Courtyard Penthouse	The Haven Penthouse	The Haven Deluxe Suite
Exclusive Benefits									
Exclusive access to The Haven Courtyard	*	*	*	*	*	*	*	*	*
White tablecloth in-suite dining	*	*	*	*	*	*	*	*	*
24-hour certified butler service	*	*	*	*	*	*	*	*	*
Distinctive platinum keycard	*	*	*	*	*	*	*	*	*
Personalised Service									
Concierge service	*	*	*	*	*	*	*	*	*
Courtyard attendant and valet	*	*	*	*	*	*	*	*	*
Escort to the Suite on embarkation day	*	*	*	*	*	*	*	*	*
Complimentary Services									
Priority embarkation and disembarkation	*	*	*	*	*	*	*	*	*
Priority boarding of tenders to shore	*	*	*	*	*	*	*	*	*
Complimentary private car from pier to airport on return journey	*								
Delicious Extras									
Priority restaurant and entertainment reservations	*	*	*	*	*	*	*	*	*
Sparkling wine, custom selection of liquor, fruit, bottled water and sodas in the Suite	*	*	*	*		*			
Sparkling wine, fruit and bottled water in the Suite on embarkation day					*		*	*	*
24-hour room service	*	*	*	*	*	*	*	*	*
Mini-bar (charges apply) and Nespresso coffee machine	*	*	*	*	*	*	*	*	*
Special The Haven menus in The Haven restaurant or, for breakfast and lunch, in private venue	*	*	*	*	*	*	*	*	*
Gourmet treats delivered to the Suite each evening	*	*	*	*	*	*	*	*	*
Speciality dining delivered to the Suite from any restaurant (cover charges apply)	*	*	*	*	*	*	*	*	*
Cocktail party with the ship's officers	*	*	*	*	*	*	*	*	*
Thoughtful Touches									
Bliss Collection by Norwegian™ pillow-top mattress	*	*	*	*	*	*	*	*	*
Fine linens, feather duvet and pillow menu	*	*	*	*	*	*	*	*	*
Plush bath robes, slippers, oversized towels and Luxury bathroom products	*	*	*	*	*	*	*	*	*



THE HAVEN GARDEN VILLAS

The extravagant Garden Villas include three bedrooms, three bathrooms, king- or queen-size beds and a separate living and dining room, along with outdoor dining on a private sun deck with a hot tub.
395–454 m², 8 pers.

CATEGORY: H1

Norwegian Gem, Norwegian Jade, Norwegian Jewel, Norwegian Pearl

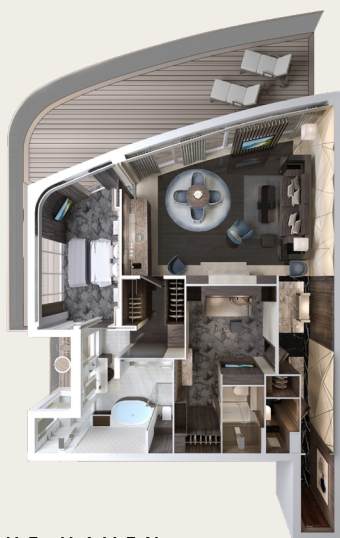


THE HAVEN FAMILY VILLAS

These Villas feature one bedroom with a queen-size bed, a separate children's bedroom, two bathrooms and a living room with dining area.
47–61 m², 5–6 pers.

CATEGORIES: H5, H6, HH

Norwegian Aqua, Norwegian Aura, Norwegian Bliss, Norwegian Breakaway, Norwegian Encore, Norwegian Epic, Norwegian Escape, Norwegian Gem, Norwegian Getaway, Norwegian Jade, Norwegian Jewel, Norwegian Joy, Norwegian Luna, Norwegian Pearl, Norwegian Prima, Norwegian Viva



THE HAVEN (DELUXE/PREMIER) OWNER'S SUITES

Guests experience it all in our elegant Owner's Suites. The butler serves up breakfast in the king-size bed or cocktails and appetisers in the spacious living room with dining area. And they enjoy the luxury of a beautiful and lavish bathroom, expansive balcony and personalised concierge service.
53–195 m², 4–8 pers.

CATEGORIES: H2, H3, H4, H5

Norwegian Aqua, Norwegian Aura, Norwegian Breakaway, Norwegian Encore, Norwegian Epic, Norwegian Escape, Norwegian Gem, Norwegian Getaway, Norwegian Jade, Norwegian Jewel, Norwegian Joy, Norwegian Luna, Norwegian Pearl, Norwegian Prima, Norwegian Viva



THE HAVEN (COURTYARD) PENTHOUSES

Our opulent Penthouses are as unique as they are elegant. While some are designed to be a romantic hideaway for two, others offer room for additional guests.
22–77 m², 2–4 pers.

CATEGORIES: H7, HA, HB, HC, HE, HI, HF, HG

Norwegian Aqua, Norwegian Aura, Norwegian Bliss, Norwegian Breakaway, Norwegian Encore, Norwegian Epic, Norwegian Escape, Norwegian Gem, Norwegian Getaway, Norwegian Jade, Norwegian Jewel, Norwegian Luna, Norwegian Pearl, Norwegian Prima, Norwegian Viva

Lower floor



Upper floor



THE HAVEN 3-BEDROOM DUPLEX SUITE WITH LARGE BALCONY

Located in The Haven, these stunning Suites offer breathtaking views from the large balcony. These two-storey spacious and luxurious accommodations include separate living and dining rooms, two or three bedrooms***, two with a king-size bed and the other with a single bed, two bathrooms, and the indulgence of butler and concierge service to tend to your clients' every want.
80 m², 6 pers.

CATEGORY: H8

Norwegian Aqua, Norwegian Luna, Norwegian Aura

SUITES ON BOARD ALL OUR SHIPS

Also aboard our other ships we offer a variety of luxurious Suites with exclusive services and amenities. In addition, some ships featuring The Haven offer further Suite categories that provide all the amenities – except access to The Haven. Here's what your customers can look forward to:

	Garden Villa	Deluxe Owner's Suite	Owner's Suite	(Deluxe) Family Suite	(Deluxe) Penthouse
Exclusive Benefits for Suite Guests					
24-hour butler service	•	•	•	•	•
Distinctive keycard	•	•	•	•	•
Personalised Service					
Concierge service	•	•	•	•	•
Escort to the Suite on embarkation day	•	•	•	•	•
Complimentary Services					
Priority embarkation and disembarkation	•	•	•	•	•
Priority boarding of tenders to shore	•	•	•	•	•
Complimentary private car from pier to airport on return journey	•				
Delicious Extras					
Sparkling wine, custom selection of liquor, fruit, bottled water and soft drinks in the Suite	•	•	•		
Sparkling wine, fruit and bottled water in the Suite on embarkation day				•	•
24-hour room service	•	•	•	•	•
Mini-bar and espresso/cappuccino machine	•	•	•	•	•
Special Suite menus for breakfast and lunch in private venue	•	•	•	•	•
Gourmet treats delivered to the Suite each evening	•	•	•	•	•
Speciality dining delivered to the Suite from any restaurant (cover charges apply)	•	•	•	•	•
Cocktail party with the ship's officers	•	•	•	•	•
Thoughtful Touches					
Bliss Collection by Norwegian™ pillow-top mattress	•	•	•	•	•
Fine linens, feather duvet and pillow menu	•	•	•	•	•
Plush bath robes, slippers and oversized towels	•	•	•	•	•



GARDEN VILLAS

These lavish Villas can accommodate up to seven guests in ultimate style. With three bedrooms, each with a king- or queen-size bed and bathroom, they are by far the largest and most luxurious accommodation at sea. Guests will also relish the comforts of a living and dining room as well as a private garden with hot tub, outdoor dining area and sun terrace. The perfect finishing touch comes courtesy of our butler and concierge service. **622 m², 7 pers.**

CATEGORY: S1

Norwegian Dawn, Norwegian Star



(DELUXE) OWNER'S SUITES

Let your clients experience it all in our elegant Owner's Suites. The butler serves up breakfast in the king-size bed or cocktails and appetisers in the spacious living room with dining area. And they enjoy the luxury of a beautiful and lavish bathroom, expansive balcony and personalised concierge service. **56–128 m², 2–6 pers.**

CATEGORIES: S2, S3, S5, S6**, S7, S8, SA

Norwegian Dawn, Pride of America, Norwegian Spirit, Norwegian Star, Norwegian Sun



(DELUXE) FAMILY SUITES

These Suites are a perfect choice for families. They feature one bedroom with a queen-size bed as well as a separate children's bedroom (except Dawn Class cat. SB & SP, Pride of America cat. SQ) and include butler and concierge service. **31–60,5 m², 4–8 pers.**

CATEGORIES: S4, SB, SG, SP**, SQ**, SJ, SL, SR

Norwegian Aqua, Norwegian Aura, Norwegian Dawn, Norwegian Gem, Norwegian Jade, Norwegian Joy, Norwegian Luna, Norwegian Pearl, Pride of America, Norwegian Prima, Norwegian Star, Norwegian Viva

(DELUXE) PENTHOUSES / SUITES

Discover the meaning of 'living the high-life'. Our Penthouses and Suites provide expansive views from floor-to-ceiling windows and are perfect for a romantic getaway for two, while some might offer space for additional guests. To complete the experience there is butler and concierge service. **31–82 m², 2–6 pers.**

CATEGORIES: SA, SC**, SD, SE, SF, SG, SH, SI, SJ, SK, SL, SM, SN, S4

Norwegian Aqua, Norwegian Aura, Norwegian Dawn, Norwegian Gem, Norwegian Jade, Norwegian Jewel, Norwegian Joy, Norwegian Luna, Norwegian Pearl, Pride of America, Norwegian Prima, Norwegian Spirit, Norwegian Star, Norwegian Viva



OUR VARIETY OF STANDARD ACCOMMODATION – CLUB BALCONY SUITES AND BALCONY STATEROOMS



(FAMILY) CLUB BALCONY SUITES

Once guests open the floor-to-ceiling glass doors and step out on the balcony, they easily connect with the ocean. With a sitting area and ample space, Club Balcony Suites are ideal for up to four guests. They receive once per cruise a bottle of sparkling wine and a greeting from the kitchen to their stateroom and a complimentary laundry or ironing service.

22–48 m², 2–4 pers.

STATEROOM CATEGORIES STARTING WITH THE LETTER “M”

All ships except Norwegian Spirit and Pride of America



(FAMILY/SOLO*) BALCONY STATEROOMS

The private balcony is definitely the place to catch some of the best views of each port we visit. Many staterooms interconnect, so families can be together, yet enjoy some privacy, plus the luxury of two bathrooms. You'll even find that many Family Staterooms are conveniently close to the pool deck and youth and teen facilities.

19–51 m², 1–5 pers.

STATEROOM CATEGORIES STARTING WITH THE LETTER “B”

All ships

OCEANVIEW AND INSIDE STATEROOMS



(FAMILY/SOLO*) OCEANVIEW STATEROOMS

You'll love the view of the water from your picture window or shipshape porthole in these comfortable staterooms. Everything you need is to hand with two lower beds that convert to a queen-size bed and a private bathroom. Some staterooms have additional beds to accommodate up to two extra guests.

13,5–31 m², 1–4 pers.

STATEROOM CATEGORIES STARTING WITH THE LETTER “O”

All ships

(FAMILY/SOLO*) INSIDE STATEROOMS

Looking for the most affordable way to cruise without giving up any of your creature comforts? An Inside Stateroom should fit the bill. This accommodation has all the features of our other accommodation, just without the view.

11–18 m², 1–4 pers.

STATEROOM CATEGORIES STARTING WITH THE LETTER “I”

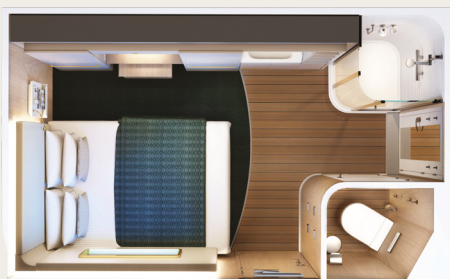
All ships



SOLO STUDIOS

Located in a private keycard access complex, Studios are designed and priced especially for the solo traveller with no single supplement. They feature a full-size bed, a one-way window to the corridor and separate areas for the shower, toilet and washbasin. Guests also enjoy exclusive access to the Studio Lounge.

9 m², 1 pers.



CATEGORY: T1

Norwegian Aqua, Norwegian Aura, Norwegian Bliss, Norwegian Breakaway, Norwegian Encore, Norwegian Epic, Norwegian Getaway, Norwegian Luna, Pride of America, Norwegian Prima, Norwegian Viva

WHAT'S THE DEAL WITH THE SOLO CABINS?

NCL converted a selection of traditional staterooms on board all ships in the fleet into three solo stateroom categories, including Solo Inside, Solo Oceanview and Solo Balcony. They join the already existing Studios which were designed already having the solo traveller in mind. With pricing and availability dependent on the destination and demand, solo travellers pay less than a traditional double occupancy room booked for single occupancy. Guests who stay in a solo stateroom also have access to the key-card-entry-only Studio Lounge (on board Pride of America valid for Studio guests only), available on select ships, which features a dedicated space to relax and meet other solo travellers, a bar equipped with beer and wine and a variety of snacks served daily. In addition to their own lounge, solo cruisers can enjoy activities scheduled for single travellers to mix and mingle.

The plans shown above are for illustrative purposes only. The exact layout of the cabins and Suites may vary from ship to ship.

*Solo cabins are intended exclusively for solo travellers and include access to the private Studio Lounge (subject to availability).

**The SC and SP category Suites on Norwegian Joy do NOT have a 24-hour butler/concierge service. S6 and SP on Norwegian Dawn and Norwegian Star and SQ on Pride of America do not have a balcony.

***Three bedrooms on board Norwegian Aqua, two bedrooms on board Norwegian Luna and Norwegian Aura.

2.4 RESTAURANTS & BARS



Hasuki, Norwegian Aqua

SPECIALITY DINING

For customers who want a unique culinary experience, our speciality restaurants with cover charge offer a variety of tastes for every palate. They'll be sure to discover menus as fresh as the ingredients and cuisine that looks almost too good to eat – plus, kids eat for free from the kid's menu!

With **Free at Sea**[™], your customers can pay a small upgrade charge ([GO TO Chapter 4.2](#) or [GO TO www.ncl.com/free-at-sea](#) for upgrade charges, which vary depending on the length of the cruise) and get up to five amenity packages added to their cruise – such as speciality dining, so they can enjoy a defined number of meals (based on length of the cruise) in the restaurants below without additional charges.

Teppanyaki/Hasuki

Flying shrimp. Onion volcanoes. Twirling knives. The sizzles and surprises never cease at our authentic Japanese Hibachi restaurant. Sit around a lively shared table as a skillful chef slices, chops and grills steak, seafood and chicken on a large steel grill right at the table.

Onda by Scarpetta

Onda, or “wave” in Italian, brings the charm and effortless elegance of its critically acclaimed sister restaurant, Scarpetta, to sea. Indulge in a modern Italian culinary experience from Scarpetta's signature pastas like the famous Spaghetti Tomato & Basil to unique, mouth-watering seafood creations. Experience a balance between comfort and refinement created by a contemporary, minimalist, Italian aesthetic and fresh pasta prepared in-house. Dining available on The Waterfront/Ocean Boulevard*.

Sushi Bar/Nama/Wasabi

In the mood for artfully prepared sushi? Pull up a chair at these contemporary sushi and yakitori bars for some traditional Japanese culinary bites.

Cagney's Steakhouse

Steak is the standard at our American-style steakhouse. Pick from choice cuts of Certified Angus Beef like our traditional T-bone or tender Prime Rib. Dining available on The Waterfront*.

Food Republic

Savour a fusion of foods and cultures from around the globe. Travel to Peru to scoop up some traditional beef skewers. Jet away to Japan and try a new kind of sushi roll, or have a hearty helping Phở from Vietnam. All dishes are served tapas-style. With tablet menus, a variety of familiar favourites and unique additions from around the globe, travel the world without ever leaving the ship.

La Cucina

Buonasera! Enjoy the freshest ingredients and dine on classics from Italy like ossobuco or spaghetti carbonara. With large portions, this is the perfect place to share and enjoy with the whole family. Dining available on The Waterfront*.

Palomar

Seafood is the star attraction here, with European essence. Explore the best flavours of the Med at NCL's first-ever Mediterranean seafood restaurant. Al-fresco dining available.*

Ocean Blue/Bayamo by Ocean Blue

Tastefully nautical and temptingly delicious, Ocean Blue is not to be missed for seafood lovers. Whether dining inside or oceanside on The Waterfront*, enjoy fantastic vistas and fresh, locally sourced seafood.

Q Texas Smokehouse

Dig into mouth-watering barbecue short ribs, chicken and brisket at our Texas Smokehouse. Smoked over hickory, oak and pecan wood, all of our meats are infused with delicious flavours. With live music playing on stage, feel inspired to grab a cowboy hat.

The Raw Bar

Located right beside Ocean Blue, The Raw Bar is an easy casual place to grab a snack or settle in for a meal. A menu of oysters, shellfish, crudos and signature wines by the glass keep things light. Counter seating allows for guests to easily dine solo or with a group.

Moderno Churrascaria

This authentic Brazilian steakhouse is a must for a unique experience. Start with an impressive salad bar of imported cheeses, olives, cured meats, ceviche and speciality salads. Be sure to save room for the delicious skewers of slow-roasted meats including beef, pork, lamb and chicken – all carved tableside by our authentic Pasadores. Dining available on The Waterfront*.

Sukhothai

Authentic Thai cuisine is served in a stylish, modern atmosphere. Intense flavours, aromatic spices, fresh ingredients.

A Taste of Asia

In our various Asian restaurants, your customers can enjoy freshly prepared noodles, delicious wok dishes, soups, sushi and much more.

Le Bistro/Jefferson's Bistro

French cuisine at its finest. Guests will surround themselves in classic décor and plates of rich cuisine such as escargot and coq au vin. The most elegant and formal restaurant in our fleet, Le Bistro promises an upscale dining experience with crisp white linens, an intimate atmosphere and attentive service.

Los Lobos

Authentic Mexican dining at Los Lobos starts with fresh guacamole made tableside. From handcrafted margaritas to carne asada marinated in guajillo chiles and tequila, and Ibarra chocolate ice cream topped with dulce de leche sauce, the chefs at Los Lobos focus on the details and unique flavour combinations. Dining available on The Waterfront/Ocean Boulevard*.

Silver Screen Bistro

Here, you can relax in comfortable, spacious armchairs and enjoy delicious, homemade specialties that are a treat for the taste buds. And all whilst the latest blockbusters are playing on the big screen!

Pincho Tapas Bar

Inspired by Spanish culture and cuisine, this venue goes beyond tradition to offer a menu of small dishes to share, reinventing centuries-old tapas recipes.

COMPLIMENTARY DINING

All of our ships offer beautifully crafted menus in up to three Main Dining Rooms, a Buffet and a variety of casual eateries. With our chef's original dishes made with the finest ingredients, dining can be as fine or as fun as your customers want.

Main Dining Rooms

Enjoy fine dining in up to three Main Dining Rooms per ship, serving fresh and delicious cuisine. With a variety of choices and a daily rotating menu, there is something for everyone here.

Garden Café/Surfside Café

Whatever they're craving, chances are guests will find it at our buffets. This complimentary, indoor buffet style restaurant serves up breakfast, lunch and dinner – and the floor-to-ceiling windows provide picturesque ocean views.

American Diner

Pull up a chair at the casual diner and order from a diverse selection of comfort foods, including burgers, nachos and more. Experience a slice of Americana, including classic American cars, with every bite.

The Great Outdoors

This spacious outdoor buffet offers outstanding ocean views and has it all, from burgers and fries to chicken, all made to order.

Poolside Grill

Enjoy made-to-order treats grilled to perfection.

Late Night Dining

Casual dining to suit every taste, from salads to burgers to meatloaf at The Local and O'Sheehan's Neighborhood Bar & Grill. So, guests can come as they are and eat as they like after a night out.

Room Service

Choose from an extensive menu. Available 24 hours a day. (Room Service Fee of US\$ 9.95 plus 20% service applies for all categories except Suites and The Haven Suites / US\$ 4.95 for breakfast orders.)

Indulge Food Hall

This new dining concept on board our Prima (Plus) Class ships offers 11 diverse culinary venues. Situated on Ocean Boulevard, it offers both indoor and outdoor seating.

The Haven Restaurant

Savour an exclusive array of dishes for breakfast, lunch and dinner in a private restaurant serving the finest cuisine. Enjoy stunning vistas indoors or al fresco. Exclusively for guests of The Haven. Outdoor seating available.

TREATS

Indulge your sweet tooth with decadent treats. All venues have à-la-carte pricing.

Starbucks®

Whether enjoying a Caramel Macchiato or Teavana® Iced Green Tea Lemonade, step into Starbucks before a morning walk or for an afternoon drink.

Dolce Gelato

Slow churned, dense and intense in flavour, gelato is Italy's answer to ice cream. And with so many flavours to choose from, our version is the perfect accompaniment to a leisurely stroll.

The Bake Shop

Indulge any sweet tooth with decadent treats such as French macarons, chocolate bonbons and gourmet cupcakes. The Bake Shop treats available at the Atrium Café on some ships.

*Outdoor seating is available on our Breakaway, Breakaway Plus, Prima and Prima Plus Class ships.

Not all restaurants are available on all ships. For further information, please refer to the table on the next double page.

FREQUENTLY ASKED QUESTIONS

What time are the restaurants open?

The beauty of holidaying with NCL is that there are no fixed dining times or pre-assigned seatings. Guests can dine whenever hunger strikes. The below table serves as a rough orientation but keep in mind that in addition, there is nearly always a restaurant open for late night dining.

Breakfast	7:30–9:30 hrs (Main Dining Room) 7:30–10:30 hrs (Buffet)
Lunch (based on itinerary and sea/port day)	12:00–13:30 hrs (Main Dining Room) (closed whilst in port) 11:30–14:30 hrs (Buffet)
Dinner	17:00–21:30 hrs

Speciality restaurants' opening hours may vary by ship and itinerary. Remind your customers to check the Freestyle Daily for the most accurate opening times on their ship.

How do guests book?

There is no need to pre-reserve a table in our Main Dining Rooms. Speciality dining is available to book on board by calling or visiting Restaurant Reservations, or through the NCL App. However, to avoid disappointment, guests are encouraged to pre-book their tables online in our "Dining" section at [GOTO www.ncl.com/myncl](https://www.ncl.com/myncl) or by contacting NCL directly.

Does NCL offer kids meals at the speciality restaurants?

Children 12 and under may order from the complimentary kids' menu. If ordering from the regular menu, a US\$ 20 surcharge per child, per meal applies. Guests ages 13–18 are subject to the standard cover charge.

What restaurants have a cover charge?

The Haven Restaurant (exclusive for The Haven guests) and complimentary dining venues do not have a cover charge. All other venues have a cover charge*. See below for the restaurant overview. Additionally, gratuity and speciality service charge of 20% will apply for all speciality restaurants. Furthermore, on cruises from/to Spain/Italy the respective VAT amount will be charged on the invoice amount.

*Please see ncl.com for the most up to date information regarding cover charges.

	PRIMA-PLUS CLASS			PRIMA CLASS		BREAKAWAY-PLUS CLASS					BREAKAWAY
Number of Ships: 21	NORWEGIAN AURA™	NORWEGIAN LUNA™	NORWEGIAN AQUA™	NORWEGIAN VIVA*	NORWEGIAN PRIMA*	NORWEGIAN ENCORE*	NORWEGIAN BLISS*	NORWEGIAN JOY*	NORWEGIAN ESCAPE*	NORWEGIAN GETAWAY*	
COMPLIMENTARY		7	7	7	7	7	7	7	7	8	
MAIN DINING ROOMS		Hudson's	Hudson's	Hudson's	Hudson's	The Manhattan Room	The Manhattan Room	The Manhattan Room	The Manhattan Room	The Manhattan Room	
		The Commodore Room	The Commodore Room	The Commodore Room	The Commodore Room	Taste	Taste	Taste	Taste	Taste	
						Savor	Savor	Savor	Savor	Savor	
24 HOUR EATERY**		The Local Bar & Grill ^W	The Local Bar & Grill ^W	The Local Bar & Grill ^W	The Local Bar & Grill ^W	The Local Bar & Grill	The Local Bar & Grill	The Local Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	
BUFFET		Surfside Café	Surfside Café	Surfside Café	Surfside Café	Garden Café	Garden Café	Garden Café	Garden Café	Garden Café	
AMERICAN						American Diner	American Diner	American Diner	American Diner	American Diner	
ASIAN										Shanghai's Noodle Bar	
OUTDOOR BUFFET											
POOL GRILL		Surfside Grill	Surfside Grill	Surfside Grill	Surfside Grill						
THE HAVEN RESTAURANT*	The Haven Restaurant	The Haven Restaurant	The Haven Restaurant	The Haven Restaurant	The Haven Restaurant	The Haven Restaurant	The Haven Restaurant	The Haven Restaurant	The Haven Restaurant	The Haven Restaurant	
FOOD HALL		Indulge Food Hall ^W	Indulge Food Hall ^W	Indulge Food Hall ^W	Indulge Food Hall ^W						

Indulge Food Hall Dining Options: Q Texas Smokehouse, Seaside Rotisserie, Nudls, Tamara, Planterie (Norwegian Luna, Norwegian Aqua), The Garden (Norwegian Viva, Norwegian Prima), Just Desserts, Just Ice Cream, The Latin Quarter, Tapas, Starbucks[†] (Norwegian Prima)

SPECIALTY RESTAURANTS **	8	8	8	8	7	8	7	8	8	8
STEAKHOUSE	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse ^W	Cagney's Steakhouse ^W	Cagney's Steakhouse ^W	Cagney's Steakhouse ^W	Cagney's Steakhouse ^W
ITALIAN	Onda by Scarpetta ^W	Onda by Scarpetta ^W	Onda by Scarpetta ^W	Onda by Scarpetta ^W	Onda by Scarpetta ^W	La Cucina ^W	La Cucina ^W	La Cucina ^W	La Cucina ^W	La Cucina ^W
CHURRASCARIA								Moderno Churrascaria ^W	Moderno Churrascaria ^W	Moderno Churrascaria ^W
FRENCH	Le Bistro	Le Bistro	Le Bistro	Le Bistro	Le Bistro	Le Bistro	Le Bistro	Le Bistro ^W	Le Bistro	Le Bistro
SEAFOOD	Palomar	Palomar	Palomar	Palomar	Palomar	Palomar	Palomar	Ocean Blue ^W	Bayamo by Ocean Blue ^W	Ocean Blue ^W
MEXICAN	Los Lobos ^W	Los Lobos ^W	Los Lobos ^W	Los Lobos ^W	Los Lobos ^W					
RAW BAR										The Raw Bar
FUSION/SMALL PLATES	Sukhothai	Sukhothai	Food Republic	Food Republic	Food Republic	Food Republic	Food Republic	Food Republic	Food Republic	Food Republic
						Q Texas Smokehouse	Q Texas Smokehouse	Q Texas Smokehouse	Pincho Tapas Bar	
BBQ										
ASIAN										
SUSHI	Nama	Nama	Nama	Nama						Wasabi
JAPANESE GRILL	Hasuki	Hasuki	Hasuki	Hasuki	Teppanyaki	Teppanyaki	Teppanyaki	Teppanyaki	Teppanyaki	Teppanyaki
TREATS **	1	1	1	2	3	1	1	3	3	3
CAFÉ	Starbucks*	Starbucks*	Starbucks*	Starbucks*	Starbucks*	Starbucks*	Starbucks*	Atrium Café with The Bake Shop Treats [†]	Starbucks*	Starbucks*
GELATO								Dolce Gelato	Dolce Gelato	Dolce Gelato
SWEETS								The Bake Shop	The Bake Shop	The Bake Shop
TOTAL DINING OPTIONS [†]	16	16	16	17	17	16	15	18	19	19

[†]Fee applies. ^{*}Private-Access. Available only to guests staying in The Haven. ^{**}Cover Charge applies; taxes and fees are applied on board. Select menu items may carry an additional charge, as indicated on the menu. Everything in the 'TREATS' section available à la carte. [†]Inclusive of Complimentary, Speciality, Treats and Room Service. ^WBar does not operate 24hrs. ^WWe Proudly Serve Starbucks[®]. ^WLocated on The Waterfront / Ocean Boulevard.

How does the speciality dining package work as part of Free at Sea?

Guests can upgrade with Free at Sea™ and receive up to five packages, including speciality dining. The number of meals they will receive depends on the length of the sailing: 1 meal on 2- to 4-day cruises, 2 meals on 5- to 6-day cruises, 3 meals on 7- to 8-day cruises and 4 meals on cruises of 9 days or more.

Which restaurants are included with the speciality dining package?

All speciality restaurants are included, except Harvest Caye Restaurants & Bars, The Bake Shop, Dolce Gelato, special occasion and holiday menus (New Year, Christmas etc.), as well as cabin service.

What is included in a speciality dining meal?

All regular speciality restaurant menu items are included. A meal consists of up to three appetizers, one main course and up to three desserts. For Food Republic, Pincho, Sushi and Wasabi, a meal includes four items. Additional menu upgrades available at extra cost.



Grilled Octopus, Palomar, Norwegian Aqua

CLASS		JEWEL CLASS					DAWN CLASS			
NORWEGIAN BREAKAWAY*	NORWEGIAN EPIC*	NORWEGIAN GEM*	NORWEGIAN PEARL*	NORWEGIAN JADE*	NORWEGIAN JEWEL*	PRIDE OF AMERICA*	NORWEGIAN DAWN*	NORWEGIAN STAR*	NORWEGIAN SUN*	NORWEGIAN SPIRIT*
8	8	7	7	7	7	5	6	5	5	6
The Manhattan Room	The Manhattan Room	Magenta	Indigo	Alizar	Azura	Liberty	Aqua	Aqua	Four Seasons	Windows
Taste	Taste	Grand Pacific	Summer Palace	Grand Pacific	Tsar's Palace	Skyline	Venetian	Versailles	Seven Seas	Taste
Savor										
O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	Cadillac Diner	O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	Sports Bar	The Local Bar & Grill
Garden Café	Garden Café	Garden Café	Garden Café	Garden Café	Garden Café	Aloha Café	Garden Café	Garden Café	Garden Café	Garden Café
American Diner										
Shanghai's Noodle Bar	Shanghai's and Shanghai's Noodle Bar									
	The Great Outdoors	The Great Outdoors	The Great Outdoors	The Great Outdoors	The Great Outdoors				The Great Outdoors	The Great Outdoors
		Topsiders Bar & Grill	Topsiders Bar & Grill	Topsiders Bar & Grill	Topsiders Bar & Grill	Key West Bar & Grill	Topsiders Bar & Grill	Topsiders Bar & Grill		Bier Garten
	The Haven Courtyard Grill*	Bali Hai Bar	Sky High Bar	The Pit Stop	The Pit Stop		Bimini Grill			
The Haven Restaurant	The Haven Restaurant									

7	6	7	7	7	7	7	8	7	7	6
Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse	Cagney's Steakhouse
La CucinaW	La Cucina	La Cucina	La Cucina	La Cucina	La Cucina	La Cucina	La Cucina	La Cucina	La Cucina	Onda by Scarpetta
	Moderno Churrascaria	Moderno Churrascaria	Moderno Churrascaria	Moderno Churrascaria	Moderno Churrascaria	Moderno Churrascaria	Moderno Churrascaria	Moderno Churrascaria	Moderno Churrascaria	
Le Bistro	Le Bistro	Le Bistro	Le Bistro	Le Bistro	Le Bistro	Jefferson's Bistro	Le Bistro	Le Bistro	Le Bistro	Le Bistro
Palomar										
							Los Lobos Cantina		Los Lobos Cantina	
The Raw Bar										
		Orchid Garden	Lotus Garden	Jasmine Garden	Chin Chin	East Meets West	Bamboo - A Taste of Asia	Ginza		Silk Asian Restaurant
Wasabi	Wasabi	Sushi	Sushi	Sushi	Sushi	Sushi	Sushi	Sushi	Sushi Bar	Sushi
Teppanyaki	Teppanyaki	Teppanyaki	Teppanyaki	Teppanyaki	Teppanyaki	Teppanyaki	Teppanyaki	Teppanyaki	Teppanyaki	Teppanyaki

2	1	1	1	1	1	3	1	1	1	1
Starbucks*	Starbucks*	Starbucks*	Starbucks*	Starbucks*	Atrium Café with The Bake Shop Treats¹	Starbucks*	Java Café with The Bake Shop Treats¹	Atrium Café with The Bake Shop Treats¹	Atrium Café with The Bake Shop Treats¹	Atrium Café with The Bake Shop Treats¹
						Dolce Gelato				
						John Adams Café With Bake Shop Treats¹				
17	15	15	15	15	15	15	15	13	13	13

	PRIMA - PLUS CLASS			PRIMA CLASS		BREAKAWAY - PLUS CLASS				BREAKAWAY
Number of Ships: 21	NORWEGIAN AURA™	NORWEGIAN LUNA™	NORWEGIAN AQUA™	NORWEGIAN VIVA*	NORWEGIAN PRIMA*	NORWEGIAN ENCORE*	NORWEGIAN BLISS*	NORWEGIAN JOY*	NORWEGIAN ESCAPE*	NORWEGIAN GETAWAY*
BARs AND LOUNGES		19	19	17	17	23	23	22	19	20
ATRIUM		Penrose Bar	Penrose Bar	Penrose Bar	Penrose Bar	Atrium Bar	Atrium Bar	Atrium Bar	Atrium Bar	Atrium Bar
ADULTS-ONLY VENUE	Vibe Beach Club ¹	Vibe Beach Club ¹	Vibe Beach Club ¹	Vibe Beach Club ¹	Vibe Beach Club ¹	Spice H ₂ O	Spice H ₂ O	Spice H ₂ O	Spice H ₂ O	Spice H ₂ O
BEER HALL						Vibe Beach Club ¹	Vibe Beach Club ¹	Vibe Beach Club ¹	Vibe Beach Club ¹	Vibe Beach Club ¹
CASINO BAR		Serviced by Penrose Bar	Serviced by Penrose Bar	Serviced by Penrose Bar	Serviced by Penrose Bar	The District Brew House	The District Brew House	The District Brew House	The District Brew House	
CHAMPAGNE AND WINE BARS		Swirl Wine Bar	Swirl Wine Bar			Skyline Bar	Skyline Bar	Skyline Bar	Skyline Bar	Bar 21
						The Cellars	The Cellars	The Cellars	The Cellars	
CIGAR BAR		The Humidor Cigar Lounge	The Humidor Cigar Lounge	The Humidor Cigar Lounge	The Humidor Cigar Lounge	The Humidor Cigar Lounge	The Humidor Cigar Lounge	The Humidor Cigar Lounge	The Humidor Cigar Lounge	The Humidor Cigar Lounge
		Belvedere Bar	Belvedere Bar	Belvedere Bar	Belvedere Bar	Mixx Bar	Mixx Bar	Mixx Bar	Mixx Bar	Mixx Bar
COCKTAIL BARS		Metropolitan Bar	Metropolitan Bar	Metropolitan Bar	Metropolitan Bar	The A-List Bar	The A-List Bar	The A-List Bar	Prime Meridian Bar	Prime Meridian Bar
COMEDY CLUB		Improv at Sea	Improv at Sea	The Improv at Sea	The Improv at Sea	Social Comedy and Night Club	Social Comedy and Night Club	Social Comedy and Night Club	Headliners Comedy Club	Headliners Comedy Club
ICE BAR										Skyr [®] Vodka Ice Bar
BUFFET BAR						Garden Café Bar	Garden Café Bar	Garden Café Bar	Garden Café Bar	Garden Café Bar
LIVE MUSIC VENUE		Syd Norman's Pour House	Syd Norman's Pour House	Syd Norman's Pour House	Syd Norman's Pour House ²	The Cavern Club ³	The Cavern Club ³	The Cavern Club	Pour House ⁴	Syd Norman's Pour House ⁴
MOJITO BAR						Sugarcane Mojito Bar ⁴	Sugarcane Mojito Bar ⁴	Sugarcane Mojito Bar ⁴	Sugarcane Mojito Bar	Sugarcane Mojito Bar ⁴
NIGHT CLUB		Luna Theater & Club	Aqua Theater & Club	Viva Theater & Club	Prima Theater & Club	Social Comedy and Night Club	Social Comedy and Night Club	Social Comedy and Night Club		Bliss Ultra Lounge
OBSERVATION LOUNGES		The Observation Lounge	The Observation Lounge	The Observation Lounge	The Observation Lounge	Observation Lounge	Observation Lounge	Observation Lounge		
						Horizon Lounge ⁵	Horizon Lounge ⁵	Horizon Lounge ⁵		
OUTDOOR BARS & LOUNGES		Soleil Bar ⁶	Soleil Bar ⁶	Soleil Bar ⁶	Soleil Bar ⁶	American Diner Bar	American Diner Bar	American Diner Bar	American Diner Bar	American Diner Bar
		Bull's Eye Bar	Bull's Eye Bar							
	Horizon Park	Horizon Park								Garden Café Bar
		Indulge Outdoor Lounge	Indulge Outdoor Lounge	Indulge Outdoor Lounge	Indulge Outdoor Lounge					
POOL BAR		Waves Pool Bar	Waves Pool Bar	Waves Pool Bar	Waves Pool Bar	Waves Pool Bar	Waves Pool Bar	Waves Pool Bar	Waves Pool Bar	Waves Pool Bar
						Surf Bar	Surf Bar	Surf Bar		
PRIVATE STUDIO LOUNGE**	The Solo Lounge	Studio Lounge	Studio Lounge	Studio Lounge	Studio Lounge	Studio Lounge	Studio Lounge		Studio Lounge	Studio Lounge
PRIVATE HAVEN LOUNGE*	The Haven Lounge	The Haven Lounge	The Haven Lounge	The Haven Lounge	The Haven Lounge	The Haven Lounge	The Haven Lounge	The Haven Lounge	The Haven Lounge	The Haven Lounge
SPORTS BAR		The Local Bar & Grill	The Local Bar & Grill	The Local Bar & Grill	The Local Bar & Grill	The Local Bar & Grill	The Local Bar & Grill	The Local Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill
WHISKEY BAR AND OTHERS		Whiskey Bar	Whiskey Bar	Whiskey Bar	Whiskey Bar	Maltings Whiskey Bar	Maltings Whiskey Bar	Maltings Whiskey Bar	Tobacco Road	Sunset Bar
FOOD HALL BAR		Luna Bar	Luna Bar	Luna Bar	Luna Bar					

¹Fee applies. ²Private-Access. Available only to guests staying in The Haven. ³Private-Access. Available only to guests staying in Solo stateroom categories. ⁴Does not operate 24 hours on Norwegian Sky. ⁵Located on The Waterfront / Ocean Boulevard.

2.5 OTHER ONBOARD FACILITIES

2.5.1 SPA & WELLNESS ON BOARD

All ships have a luxurious Mandara Spa® and a beauty salon with hairdresser. Thermal Suites are available on all ships except Norwegian Sun.

Depending on the ship, the Thermal Suites feature a variety of saunas (e.g. charcoal sauna, clay sauna, steam room, infrared sauna, etc.), relaxation pools and jacuzzis (not available on board Norwegian Spirit), heated mosaic loungers, Mandara Spa treatment rooms (for massages and other beauty and relaxation treatments), relaxation & meditation rooms, and, where applicable, special features such as a salt room, ice room, snow room, etc. Details are available at ncl.com.

A pre-sell spa service allowing guests to book spa services up to 3 days prior to sailing is available. The minimum age for the thermal area is 18 years. Spa treatments are also offered for guests under the age of 18 if a legal guardian is present.

The prices for full-length cruise passes for the Thermal Suite are dynamic and depend on a number of factors (e.g. the ship, the itinerary, the number of days travelling, the season, etc.). Please check the prices in the reservation system.

2.5.2 SPORTS & ACTION ON BOARD

All ships have one or more **swimming pools**, **hot tubs**, fitness centre, **jogging track** (not on Prima (Plus) Class) and a ball sports court. In addition, some ships feature a **climbing wall** and **bowling alleys** (cover charge applies). For our adventurous guests, some ships offer the largest **ropes courses** at sea with over 40 elements to conquer in a multi-level structure, including The Plank – a platform that extends 2,4 meters over the side of the ship, 17 decks above the ocean. **Dry slides** on board our Prima (Plus) Class allow the guests to slide down 10 decks.

Your customers can exercise in the **fitness centres** aboard our ships daily from 06:00 to 23:00 free of charge. They are equipped with treadmills, bicycles, cross trainers, weights and much more. Children and teenagers under the age of 16 are not permitted to enter the gym, even with an adult. Our fitness trainers offer various course programmes (cover charge may apply) such as: Yoga, Pilates, stretching exercises, Aerobic, Indoor Cycling, TRX Suspension Training® and circuit training. Course fees start at US\$ 12 per class (subject to change). Furthermore, we also offer personal training. The onboard newsletter Freestyle Daily, as well as the fitness centres on board, provide more information on the courses on offer and further services.

CLASS		JEWEL CLASS					DAWN CLASS			
NORWEGIAN BREAKAWAY *	NORWEGIAN EPIC *	NORWEGIAN GEM *	NORWEGIAN PEARL *	NORWEGIAN JADE *	NORWEGIAN JEWEL *	PRIDE OF AMERICA *	NORWEGIAN DAWN *	NORWEGIAN STAR *	NORWEGIAN SUN *	NORWEGIAN SPIRIT *
20	19	15	14	14	14	11	10		11	10
Atrium Bar	Atrium Bar	Atrium Bar	Atrium Bar			John Adams Café & Bar			Atrium Bar	
Spice H2O	Spice H2O							Spice H2O		Spice H2O
Vibe Beach Club\$	Vibe Beach Club\$	Vibe Beach Club\$	Vibe Beach Club\$	Vibe Beach Club\$	Vibe Beach Club\$					
Bar 21	Cascades Bar	Gem Club	Pearl Club	Jade Club	Jewel Club		Dawn Club	Star Club	Sun Club	
						Napa Wine Bar	The Cellars			
		Magnum's Champagne & Wine Bar	Magnum's Champagne & Wine Bar	Magnum's Champagne & Wine Bar	Magnum's Champagne & Wine Bar	Pink's Champagne Bar	Gatsby's Champagne Bar	Gatsby's Champagne Bar	Magnum's Champagne & Wine Bar	Magnum's Champagne & Wine Bar
	Sake Bar	Sake Bar	Sake Bar	Sake Bar	Sake Bar		Sake Bar	Sake Bar		
The Humidor Cigar Lounge	The Humidor Cigar Lounge	Corona Cigar Club	Corona Cigar Club	Cigar Lounge	The Humidor Cigar Lounge		Havana Club Cigar Lounge		Havana Club Cigar Lounge	The Humidor Cigar Lounge
Mixx Bar	Cagney's Bar					Waikiki Bar				
Prime Meridian Bar										
Shaker's Martini Bar	Shaker's Martini & Champagne Bar	Shaker's Martini & Champagne Bar	Shaker's Martini & Champagne Bar	Mixers Martini & Cocktail Bar	Shaker's Martini & Champagne Bar				Windjammer	
Headliners Comedy Club	Headliners Comedy Club									Social Comedy and Night Club
Sky® Vodka Ice Bar	Sky® Vodka Ice Bar									
Garden Café Bar	Garden Café Bar									
Syd Norman's Pour House®	The Cavern Club									
		Sugarcane Mojito Bar	Sugarcane Mojito Bar	Sugarcane Mojito Bar	Sugarcane Mojito Bar		Sugarcane Mojito Bar	Sugarcane Mojito Bar		
Bliss Ultra Lounge	Bliss Ultra Lounge	Bliss Ultra Lounge	Bliss Ultra Lounge	Bliss Ultra Lounge	Bliss Ultra Lounge	Mardi Gras Cabaret & Night Club	Bliss Ultra Lounge	Bliss Ultra Lounge	Bliss Ultra Lounge	Bliss Ultra Lounge
		Spinnaker Lounge	Spinnaker Lounge	Spinnaker Lounge	Spinnaker Lounge				Spinnaker Lounge	Spinnaker Lounge
American Diner Bar		Bali Hai Bar & Grill	Sky High Bar & Grill	The Pit Stop	The Pit Stop	Key West Bar & Grill	Bimini Bar & Grill	Sky High Bar & Grill	Champs Bar	Bier Garten
Garden Café Bar		The Great Outdoors Bar	The Great Outdoors Bar	The Great Outdoors Bar	The Great Outdoors Bar	Aloha Lana'i Bar			The Great Outdoors Bar	
Waves Pool Bar	Waves Pool Bar	Topsiders	Topsiders	Topsiders	Topsiders	Ocean Drive Bar	Topsiders	Topsiders	Topsiders	Waves Pool Bar
	The Haven Courtyard Grill Bar*					Waikiki Bar				
Studio Lounge	Studio Lounge					Studio Lounge				
The Haven Lounge	The Haven Lounge									
O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill		O'Sheehan's Neighborhood Bar & Grill	O'Sheehan's Neighborhood Bar & Grill	Sports Bar	The Local Bar & Grill*
Maltings Beer & Whiskey Bar	Maltings Beer & Whiskey Bar	Maltings Beer & Whiskey Bar	Maltings Beer & Whiskey Bar	Tankards Beer & Whiskey Bar	Maltings Beer & Whiskey Bar	Gold Rush Saloon		Proof Whiskey Bar†		Henry's Pub

The **Speedway racetrack** operates electronic karts and spans across two or three levels (Norwegian Encore, Norwegian Bliss, Norwegian Joy, Norwegian Prima and Norwegian Viva). There is no age restriction for guests to use the racetrack, however minimum height is 1,40 meters and maximum 2,00 meters. For customers concerned about noise, be sure to let them know that electric karts are much quieter than traditional go karts. Racers wear headphones which simulate the noise of a real go kart. There is a fee of US\$ 15* per person/ride and passes for the whole voyage are available for US\$ 199*.

The **Aqua Slidecoaster** on board Norwegian Aqua and Norwegian Luna replaces the racetrack and is the first hybrid rollercoaster and waterslide at sea. Dual slides with two paths provide multiple experiences. There is no upcharge for the guest. Minimum height 1,20 m.

Virtual reality games are available in the Galaxy Pavilion (or in the Aqua Game Zone and Luna Game Zone) on selected ships and can be booked on board (charges, age and weight requirements apply). Also, Nintendo systems are available fleetwide with scheduled play depending on the itinerary and season and open to all ages.

The **Ocean Heights™** open-air activity area specially designed for multi-generational families will premiere as an innovative new onboard attraction aboard the brand-new Norwegian Aura in May 2027. It will feature the most slides of any NCL ship, an exciting high ropes course, cabanas floating above the sea, the Aura Midway – an outdoor area in amusement park style with numerous fairground games – and a nine-hole mini golf course. In addition, Ocean Boulevard on board Norwegian Aura offers special activities for children and teenagers (**Adventure Alley** for children aged six to ten, with crawl spaces and winding tunnels; **Surf's Bay** as a retreat for teenagers to relax, meet up and capture memories in front of the photo wall). For younger guests aged two to six, the **Little Explorer's Cove** playground is located at the bow, equipped with a playhouse, two slides and other play facilities. Also worth mentioning are two new family-friendly water slides on board Norwegian Aura: the **Party Slide**, a wide and shallow slide ideal for families and friends who want to have fun together, and the **Infinity Loop**, a figure-eight-shaped slide that winds around the Party Slide. On Deck 19, **Horizon Park** offers guests outdoor lawn games and outdoor seating.

*All prices subject to changes.

	PRIMA - PLUS CLASS			PRIMA CLASS		BREAKAWAY - PLUS CLASS				BREAKAWAY
NUMBER OF SHIPS: 21	NORWEGIAN AURA™	NORWEGIAN LUNA™	NORWEGIAN AQUA™	NORWEGIAN VIVA™	NORWEGIAN PRIMA™	NORWEGIAN ENCORE™	NORWEGIAN BLISS™	NORWEGIAN JOY™	NORWEGIAN ESCAPE™	NORWEGIAN GETAWAY™
AMENITIES & RECREATION										
THE WATERFRONT						✓	✓	✓	✓	✓
OCEAN OULEVARD	✓	✓	✓	✓	✓					
678 OCEAN PLACE						✓	✓	✓	✓	✓
PENROSE ATRIUM		✓	✓	✓	✓					
SWIMMING POOL ¹	1 Main Pool/ 2 Infinity Beach Pools/ 1 Infinity Haven Pool	1 Main Pool/ 2 Infinity Beach Pools/ 1 Infinity Haven Pool	1 Main Pool/ 2 Infinity Beach Pools/ 1 Infinity Haven Pool	1 Main Pool/ 2 Infinity Beach Pools/ 1 Infinity Haven Pool	1 Main Pool/ 2 Infinity Beach Pools/ 1 Infinity Haven Pool	2 Main Pools/ Haven Pool	2 Main Pools/ Haven Pool	2 Main Pools/ Haven Pool	2 Main Pools/ Haven Pool	2 Main Pools/ Haven Pool
KID ² AQUA PARK	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
SLIDE ³	The Drop Slide Eclipse Racers Aura Free Wall The Wave Family Waterslides	The Drop Slide	The Drop Slide	Wave Waterslide The Drop Slide The Rush Slide	Wave Waterslide The Drop Slide The Rush Slide	Aqua Racer Ocean Loops	Aqua Racer Ocean Loops	Aqua Racer Ocean Loops	Aqua Racer Free Fall Slides	The Whip Free Fall Family Waterslides
CASINO		✓	✓	✓	✓	✓	✓	✓	✓	✓
NON-SMOKING CASINO						✓	✓	✓		
MANDARA SPA AND SALON		✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓ ¹
FITNESS ¹ CENTER		Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center
BABIES PROGRAMING		Guppies	Guppies	Guppies	Guppies	Guppies	Guppies	Guppies	Guppies	Guppies
KID ² FACILITY		Splash Academy	Splash Academy	Splash Academy	Splash Academy	Splash Academy	Splash Academy	Splash Academy	Splash Academy	Splash Academy
TEEN ² FACILITY		Entourage	Entourage	Entourage	Entourage	Entourage	Entourage	Entourage	Entourage	Entourage
OTHER KID ² AREA ³	Little Explorers' Cay Adventure Alley Surf's Bay									
DUCK PIN BOWLING							✓		✓	✓
SPORT ¹ COMPLEX		The Glow Court	The Glow Court						✓	✓
ROPE ¹ COURSE/ CLIMBING WALL	Aura Ropes Course Moon Climber	Moon Climber							Ropes Course	Ropes Course
MINI GOLF	✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓ ¹		✓	✓	✓	
GALAXY PAVILION/ GAMEZONES		Luna Game Zone	Aqua Game Zone	Galaxy Pavillion	Galaxy Pavillion	Arcade	Arcade	Arcade	Arcade	Arcade
TOP DECK ACTIVITY	Ocean Heights™	Aqua SlideCoaster	Aqua SlideCoaster	Norwegian Viva Speedway ¹	Norwegian Prima Speedway ¹	Norwegian Encore Speedway ¹	Norwegian Bliss Speedway ¹	Norwegian Joy Speedway ¹		
THE STADIUM		✓	✓	✓	✓					
DART ¹		✓	✓	✓ ¹	✓ ¹					

¹Thermal Suite available. ²Fee applies.

2.5.3 FACILITIES FOR FAMILIES

Whether your crew is small or large, our flexible family staterooms offer a world of comfort. With adjoining staterooms, Family Club Balcony Suites conveniently located near the kids' area, or multiroom suites offering more space, there are plenty of ways for families to relax. Remember that infants under two years of age pay only port fees and taxes, and children and adults who share a stateroom with two full-paying guests enjoy reduced rates even when staying in our exclusive Family Villas and luxurious Garden Villas for up to eight guests. With no set meal times and extended hours, families can eat whenever they want, enjoy multiple dining options on a single ship, ice cream stations in our buffet restaurants and our complimentary children's menu in all other restaurants. For more information

[GOTO Chapter 2.4 Restaurants & Bars.](#)

Our ships offer a wide range of onboard facilities for all age groups (also [GOTO Chapter 2.5.2 Sports & Action on Board](#)). The brand new Norwegian Aura in particular will make it easy for families to enjoy shared adventures and relaxing quality time together.

For the littlest cruisers, the Guppies open play offers a play space for parents to interact with their infants, babies, toddlers, 6 months to 3 years old and/or children in diapers. The schedule varies per ship and itinerary. Our ships offer highchairs, cots, diaper service (please book in advance), changing tables in public toilets and the option to heat baby food in restaurants.

Kids can enjoy face painting or arts and crafts in Splash Academy (ages 3–12) and teens can enjoy the coolest themed parties in

2.5.4 SHOWS & ENTERTAINMENT

	PRIMA - PLUS CLASS			PRIMA CLASS		BREAKAWAY - PLUS CLASS				BREAKAWAY
NUMBER OF SHIPS: 21	NORWEGIAN AURA™	NORWEGIAN LUNA™	NORWEGIAN AQUA™	NORWEGIAN VIVA™	NORWEGIAN PRIMA™	NORWEGIAN ENCORE™	NORWEGIAN BLISS™	NORWEGIAN JOY™	NORWEGIAN ESCAPE™	NORWEGIAN GETAWAY™
ENTERTAINMENT										
MAIN THEATER VENUE		Luna Theater & Club	Aqua Theater & Club	Viva Theater & Club	Prima Theater & Club	Encore Theater	Bliss Theater	Joy Theater	Escape Theater ¹	Getaway Theater ¹
		Elton: A celebration of Elton John	Revolution: Celebration of Prince	Burn the Floor	Bossa Nova Beat	The Choir of Man	Famous Riffz	The Broadway Series: 80 Edition	The Choir of Man	The Welcome Aboard Show
		HIKO: Innovation Meets Wonder™	Elements: The World Expanded	Motor City Moves™	Syd Norman's Present: Rumors	ICON ² : The Bands	Choir of Man	Bring Back the 90's	The Welcome Aboard Show	Bring Back the 90's
		Syd Norman Present: Rumours	Syd Norman Present: Rumours		The Welcome Aboard Show	The Welcome Aboard Show	ICON ² : The Bands	The Wild Cards	ICON ² : The Bands	The Wild Cards
		Syd Norman's Presents: A Tribute to Eagles™	The Welcome Aboard Show		Red, White, & British			The Welcome Aboard Show	Syd Norman Present: Rumours	Broadway Cabaret: Rock Edition
		Sea of Discovery! An Under-the-Sea Festival™			The Broadway Cabaret: Rock Edition					Syd Norman Present: Rumours
		Luna First Night™								
MEAL & ENTERTAINMENT VENUE						Q Texas Smokehouse	Q Texas Smokehouse	Q Texas Smokehouse	The Supper Club	Illusionarium
LUNCH AND SHOWS										
DINNER AND MOVIES										
ADDITIONAL ENTERTAINMENT		Island Nights™ Latin Live™ LunaTique: Pop Circus™ Planet Disco Norwegian Luna Eclipse Party™ Syd Norman Presents: Bandokee at the Pourhouse Syd Norman's Pour House	Ocean Music Fest Crazy Sexy Cool (90s) Livin La Viva Loca (Latin) Syd Norman's Pour House Syd's Got Soul	Crazy Sexy Cool (90s) Livin La Viva Loca (Latin) Syd's Norman Pour House Syd Norman's Pour House Prom: Turn Back Time	Syd Norman's Pour House Disco Wonderland	The Cavern	The Cavern	The Cavern	Howl at the Moon Syd Norman's Pour House	Howl at the Moon Syd Norman's Pour House
				Levity Comedy	Levity Comedy	Levity Comedy	Levity Comedy	Levity Comedy	Levity Comedy	Levity Comedy
INTERACTIVE ENTERTAINMENT		Wheel of Fortune's Deal or No Deal ¹	The Price is Right LIVE Wheel of Fortune's Deal or No Deal ¹	Press Your Luck LIVE Wheel of Fortune's Deal or No Deal ¹	The Price is Right LIVE Wheel of Fortune's Deal or No Deal ¹	Famous Riffz Table Top Escape Experience Wheel of Fortune's Deal or No Deal ¹	Famous Riffz Wheel of Fortune's Deal or No Deal ¹	Famous Riffz Wheel of Fortune's Deal or No Deal ¹	Famous Riffz Wheel of Fortune's Deal or No Deal ¹	Famous Riffz Table Top Escape Experience Wheel of Fortune's Deal or No Deal ¹

¹Bar in theatre. ²Fee applies.

CLASS		JEWEL CLASS					DAWN CLASS			
NORWEGIAN BREAKAWAY*	NORWEGIAN EPIC*	NORWEGIAN GEM*	NORWEGIAN PEARL*	NORWEGIAN JADE*	NORWEGIAN JEWEL*	PRIDE OF AMERICA*	NORWEGIAN DAWN*	NORWEGIAN STAR*	NORWEGIAN SUN*	NORWEGIAN SPIRIT*
✓										
✓										
2 Main Pools/ 1 Kids' Pool / Haven Pool	2 Main Pools/ 1 Kids' Pool / Haven Pool	2 Main Pools/ Haven Pool	2 Main Pools/ Haven Pool	2 Main Pools / Haven Pool	2 Main Pools/ Haven Pool	1 Main Pool/ 1 Kids' Pool	1 Main Pool/ 1 Kids' Pool	1 Main Pool	2 Main Pools/ 1 Kids' Pool	1 Main Pool
✓	✓									
Wave Waterslide The Drop Slide The Rush Slide	Epic Plunge									
✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓ ¹	✓	✓ ¹
Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center	Santa Fe Fitness Center*	Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center	Pulse Fitness Center
Guppies	Guppies	Guppies	Guppies	Guppies	Guppies	Guppies	Guppies	Guppies	Guppies	
Splash Academy	Splash Academy	Splash Academy	Splash Academy	Splash Academy	Splash Academy	Splash Academy	Splash Academy	Splash Academy	Splash Academy	
Entourage	Entourage	Entourage	Entourage	Entourage	Entourage	Entourage	Entourage	Entourage	Teen Club	
✓										
✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ropes Course	Climbing Walls & Rappelling Wall	Climbing Wall	Climbing Wall							
Arcade	Arcade	Arcade	Arcade	Arcade	Arcade	Arcade	Arcade	Arcade	Arcade	
✓										

Entourage (ages 13-17) – our complimentary youth programmes. Best of all, it's all free during regular opening hours when the ship is sailing and supervised by trained youth staff. It's an unforgettable experience and the kids learn English without even realising it. Additional programming is available against a charge of US\$ 6 per hour, per child and US\$ 4 per hour for each additional sibling in the immediate family as group sitting in the evening. The kid's club is closed when the ships are not sailing. Please refer to the ship's daily programme for details of family activities.

Please note that there are no children and youth programmes and facilities on board Norwegian Spirit.

TIP: Want to know more about what has to be taken into consideration when travelling with minors? Read the Frequently Asked Questions in the back of our main brochure, the "Worldwide Cruising Guide", which you can download from Marketing Headquarters. Or **GO TO** www.ncl.com/faq. Remember to regularly check the important travel requirements by destination; **GO TO** www.ncl.com/travel-requirements-by-country.



Please download our
E-Brochures
(The Worldwide Cruising Guide)
on Marketing Headquarters.
GO TO market.ncl.com/E-brochures

CLASS		JEWEL CLASS					DAWN CLASS			
NORWEGIAN BREAKAWAY*	NORWEGIAN EPIC*	NORWEGIAN GEM*	NORWEGIAN PEARL*	NORWEGIAN JADE*	NORWEGIAN JEWEL*	PRIDE OF AMERICA*	NORWEGIAN DAWN*	NORWEGIAN STAR*	NORWEGIAN SUN*	NORWEGIAN SPIRIT*
Breakaway Theater ^a	Epic Theater ^a	Stardust Theater ^a	Stardust Theater ^a	Stardust Theater ^a	Stardust Theater ^a	"Hollywood Theater" ^b	Stardust Theater ^b	Stardust Theater ^b	Stardust Theater ^b	Stardust Theater ^b
Burn The Floor	Burn The Floor	Ignite the Night	Vinyl Jukebox	Blazing Boots	The Broadway Cabaret	Paradox™	Fusion	The Broadway Cabaret	Motor City Moves™	Blazing Boots
Broadway Cabaret	Welcome Aboard Show	Blazing Boots	Fusion	Fusion	The Welcome Aboard Show	Aloha Polynesia	Broadway Cabaret	The Welcome Aboard Show	Broadway Cabaret	Ignite the Night
The Welcome Aboard Show	The Broadway Series: 80 Edition	The Welcome Aboard Show	The Welcome Aboard Show	Broadway Cabaret	Ignite the Night	The Welcome Aboard Show	The Welcome Aboard Show	Wild Cards	The Welcome Aboard Show	Broadway Cabaret
Red, White, & British	Red, White, & British	Broadway Cabaret	The Broadway Cabaret: Rock Edition	The Welcome Aboard Show	Motor City Moves™		Women of Rock	Women of Rock	Wild Cards	The Welcome Aboard Show
Syd Norman Present: Rumours										
Silver Screen Bistro										
Syd Norman's Pour House	Howl at the Moon The Cavern Club									
Levity Comedy	Levity Comedy									
Famous Riffz Table Top Escape Experience Wheel of Fortunes Deal or No Deals	Famous Riffz Wheel of Fortunes Deal or No Deals	Famous Riffz (C) Wheel of Fortunes Deal or No Deals Glow	Famous Riffz (C) Wheel of Fortunes Deal or No Deals Glow	Famous Riffz (C) Wheel of Fortunes Deal or No Deals	Famous Riffz (C) Wheel of Fortunes Deal or No Deals Glow	Table Top Escape Experience	Famous Riffz Wheel of Fortunes Deal or No Deals	Famous Riffz (C) Table Top Escape Experience Wheel of Fortunes Deal or No Deals	Famous Riffz (C) Wheel of Fortunes Deal or No Deals Glow	Famous Riffz (C) Wheel of Fortunes Deal or No Deals Glow

2.5.5 GUESTS WITH REDUCED MOBILITY, DISABILITIES OR MEDICAL CONDITIONS

GUESTS WITH LIMITED MOBILITY

We have staterooms in different categories on every ship that are wheelchair accessible with grab rails in the bathrooms, lower sinks and toilets, shower seats, raised beds, adjustable hanging rods in wardrobes, tilting mirrors and extra wide doors for easy access. Also, many toilets in a variety of public areas are wheelchair accessible. If your customers do use a wheelchair, they must bring their own and it must be collapsible. On many ships we have dedicated wheelchair positions in the main theatres and where we don't, wheelchair seating can be arranged. Some of our latest ships also have electrical hoists for access to the pools and hot tubs. And, if they feel like a flutter, lower gaming tables and slot machines are available in our onboard casinos. For our younger guests using wheelchairs, we have wheelchair ramps or lifts so that facilities in our Splash Academy and Teen Club Entourage are easily accessible. Please note NCL only accepts certain types of wheelchairs on board due to ship safety. Going on shore by tender boats or using the gangways for persons who are dependent on a wheelchair or scooter cannot be guaranteed at all times or can sometimes be impossible. For more information, please contact our reservations department.

VISUALLY AND HEARING IMPAIRED

Many of our ships feature cabins that are equipped with light and vibrating alarms. Please ask our reservations team for an overview of these cabins. NCL welcomes service or guide dogs on board. In addition, an NCL crewmember will tour the ship with the guest on their first day on board to help them get their bearings. Many ships have Braille indicators in the lifts as well as stateroom numbers in Braille and closed captioning TV.

GUESTS USING OXYGEN

Guests who need oxygen or require oxygen therapy are welcome on all NCL ships. Guests must supply their own oxygen. U.S. based Scootaround is the only company allowed to deliver and supply oxygen to NCL ships for use on board or on tours. Let us know at the time of booking that your customers will be bringing oxygen on board, then contact Scootaround in the U.S. at 001-888-441-7575 (check with your telephone provider for applicable rates for calls to the U.S.) to arrange delivery to the ship. Just a couple of points to remember: the largest tank size allowed is D, liquid oxygen is not permitted and the number of oxygen tanks per guest is limited by applicable laws and regulations.

MEDICAL SERVICE ON BOARD

On board all NCL ships, there is a doctor and nurses. Nearly all common medication is available on board and can be prescribed. Treatments are made in accordance with the usual fees charged in the USA. The medical equipment on board is limited and can only provide basic care. In case of serious illness, a return of the patients at their own expense may be necessary. Therefore, it is generally advisable to check the health insurance before starting the holiday. Please note that our ships do not have a dialysis centre nor dental treatment equipment.

MEDICINE

There are fridges to store medicine in all our staterooms, except our Studios (category T1).

GUESTS REQUIRING SPECIAL DIETS

If guests are on a low-calorie diet, breakfast, lunch and dinner menus feature low-calorie, haute cuisine dishes. Sugar-free and fat-free desserts are also available. Gluten-free, lactose-free, sodium-free, and dairy-free diets can also be catered for and must be requested at least two months before the cruise. Requests for kosher meals must be made at least 90 days before the cruise. Please ask your customers to discuss all further details during their first night's dinner on board with the Maître d'hôtel.

PREGNANCY

To ensure medical safety guests must complete all travel before the 24th week of their pregnancy. A medical certificate establishing due date and fitness to travel is required prior to the cruise. Please be aware that NCL will not be liable if a guest is denied boarding at the port, nor will we be responsible or liable for any complications of pregnancy that occur during the cruise.

NCL has the right to refuse participation in the cruise to any person who is objectively judged to be in a physical or mental condition that could affect the safe operation of the cruise, pose a direct threat to the health and safety of other guests or require care that NCL cannot provide.

As a general rule, any physical limitations or requests that require special treatment or attention on board should be disclosed at the time of booking so that suitable arrangements can be made. NCL reserves the right to refuse boarding to any person who, when assessed on objective grounds, is in a physical or mental condition that could compromise the safe conduct of the cruise, could pose a direct threat to the safety and health of other guests, or who requires care that NCL is unable to provide.

TIP: If your guests require special assistance on board, you can contact our dedicated team via the online form at: [GOTO **nclh.my.salesforce-sites.com/AccessDeskForm/**](https://nclh.my.salesforce-sites.com/AccessDeskForm/). Currently, the form is only available in English. Should you require a form in another language, please contact accessdesk@ncl.com for assistance. Detailed information for guests with special needs can be found on [GOTO **www.ncl.com/accessible-cruising**](https://www.ncl.com/accessible-cruising).

PART 2

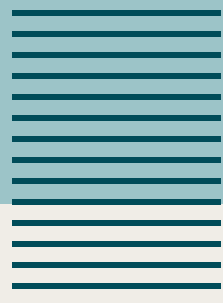


SALES SUPPORT

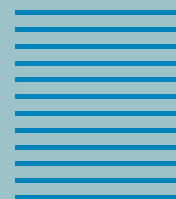
„Your partnership, support, and friendship, mean the world to all of us at Norwegian Cruise Line.

We want to continue to develop best in class sales and marketing tools to help grow your business. We will continue providing expert guidance and advice through our sales and marketing team and educational events. And we want to continue to be easy to do business with and continuously improve our systems and processes and continue rewarding you for all that you do in your daily work.”

Kevin Bubolz
Managing Director Continental Europe



3. TARGET GROUPS AT A GLANCE – WHERE NCL IS PARTICULARLY WELL MATCHED



1. FIRST-TIME CRUISERS & PACKAGE TRAVELLERS

- Unpack once, visit many places in one holiday
- Large selection of staterooms to suit every budget
- Variety on board (food, shows, activities)

GO TO Chapter 2



2. RELAXED EXPLORERS

- Multiple destinations without travel stress and in comfort (hotel 'travels with you')
- Days at sea as an experience, not just a 'transfer'
- Open-jaw sailings + pre- and post-stays in interesting cities



3. FAMILIES

- Family-friendly stateroom options
- Children's & teen's programmes (depending on the ship)
- Meals without fixed times – suitable for everyday life with children

GO TO Chapter 2.5.3



4. SOLO TRAVELLERS

- Solo cabins/studios (depending on the ship)
- Separate gathering places/programmes for solo guests
- Less single supplement worries

GO TO Chapter 2.3



5. COST-CONSCIOUS

- Many services included (e.g. food, entertainment)
- Upgrade options for cost control (e.g. Free at Sea package)

GO TO Chapter 4



6. LUXURY GUESTS (THE HAVEN)

- Separate, exclusive area (depending on ship)
- Butler/concierge service
- Privacy + premium comfort on board

GO TO Chapter 2.3



7. REPEAT GUESTS

- Loyalty programme with status levels
- Exclusive offers for members

GO TO Chapter 5



8. SPECIAL OCCASIONS

- Pre-orderable surprises/gifts
- Celebration packages & special arrangements



9. GUESTS WITH SPECIAL NEEDS

- Accessibility options (cabins/public areas, depending on the ship)

GO TO Chapter 2.5.5



10. GROUP TRAVELLERS

- Multigenerational groups of friends and family (on FIT basis)
- Tour operator groups with a tour guide provided by the travel agency (on net basis)
- Incentives, events and other MICE groups

GO TO Chapter 8

4. THE CRUISE FARE

4.1 BASE FARE

Select your customers' staterooms in the desired category – Studio, Inside, Oceanview, Balcony or Club Balcony Suite and you will find that a wide range of services are already included in the cruise price.

WHAT'S INCLUDED?

- Overnight stays on board in the booked stateroom
- Number of nights as per itinerary
- All meals (full board) on board, speciality restaurants at extra charge
- 24-hour stateroom service (charge per order of US\$ 4,95 for breakfast, US\$ 9,95 for lunch/dinner + 20% gratuity)
- Participation in NCL onboard events/activities and use of onboard facilities (additional charges may apply)
- Supervised age-appropriate junior and youth programmes (during programme times)
- All government fees & port taxes (taxes are non-commissionable)
- Multilingual guest service (subject to itinerary and guest count)
- Award-winning entertainment

Plus, if they choose a Suite or The Haven by Norwegian, your customers receive even more valuable and exclusive benefits and privileges, including all applicable Free at Sea™ packages already included in their base fare, free room service and more.

NOT INCLUDED IN THE BASE PRICE NOR IN ANY OF THE FREE AT SEA™ PACKAGES

- Journey to the ship if not explicitly booked in addition
- Full shore excursions
- Cleaning/laundry
- Wellness and beauty treatments and access to the spa
- Onboard photographer
- Telephone and fax use
- Some sports courses and onboard activities e.g. bowling alleys, racetracks, Galaxy Pavilion, casino
- Other personal expenses
- Travel insurance
- Shopping in the onboard shopping gallery
- Service Charge and Gratuities

Please note that depending on the destination, local taxes may apply to food and beverage purchases, retail items purchased on board, entertainment, spa and wellness treatments as well as shore excursions and further additional services (both if pre-booked and purchased on board). This is applicable, for example for cruises departing from France, Italy and Spain as well as other cruises while the ships are in French, Italian or Spanish waters or for cruises to/from Australia, Brazil and the USA. We have no influence on these taxes and ask for your understanding. These charges also apply to consumption within the Free at Sea package.

TIP: Want to know more about our Service Charges and how your customers can pay for their onboard spendings via their onboard account?



You will find all the details and FAQs in our **E-Brochures** (e.g. the Worldwide Cruising Guide) to download on Marketing Headquarters.
GO TO market.ncl.com/E-brochures

or **GO TO** www.ncl.com/faq.

4.2 FREE AT SEA™

& FREE AT SEA PLUS™

For an upgrade fee from € 279 p.p. (for a 7-day cruise; upcharge depending on the length of the cruise) your customers bring their cruise experience to the next level and benefit from the packages on the right-hand side.

Free at Sea has to be booked for all eligible guests in the stateroom. Free at Sea is not available for guests 3 to 8 who are under 13 years of age. The shore excursion discount is applied to the first guest in the stateroom only. Guests 3 to 8 who are under 18 resp. 21 years of age only receive the dining and Wi-Fi package, but therefore pay a reduced rate.

The solution for anyone looking for even more included services is Free at Sea Plus™! For an additional daily flat rate, you can offer your customers even more included extras.

Free at Sea®™ and Free at Sea Plus®™ – What's in it for you?

- A great value base fare to attract and excite existing and new-to-cruise customers and increase booking opportunities
- The ability to upsell by adding the commissionable two upgrades and increasing your revenue
- A positive clear value-added story to strengthen your sales and marketing messages and activities
- Turn chance customers into regular customers as they enjoy the all-round freedom on board and create very fond memories that they want to repeat again and again

*Free at Sea terms and conditions apply. See ncl.com/conditions-FAS.

°Free at Sea Plus terms and conditions apply. See ncl.com/conditions-FASPlus.



Find further details in our **Free at Sea™ Toolkit** on Marketing Headquarters.
GO TO market.ncl.com/FreetatSea

PACKAGE		FREE AT SEA™ (See table further below for prices per cruise length.)	FREE AT SEA PLUS™ (Requires the purchase of Free at Sea, plus € 42,99 per person, per day.)
 PREMIUM BEVERAGES	Beverage Package: • A variety of branded beverages by the glass (spirits, beers, wines, cocktails) • Soda and juice • 20% off all bottles of wine/champagne • US\$ 15 off the listed price for ultra-premium brands in our Connoisseur Selections • No drink limit (responsible consumption applies) • Unlimited open bar at Great Stirrup Cay (where applicable)	Everything in Free at Sea and these additions: • Top-shelf spirits with selected labels from our Connoisseur Collection • Premium wines/champagnes by the glass with over 50 labels from the Signature Selection • 40% off all other wine/champagne bottles • All Starbucks® coffee and speciality coffee drinks from Starbucks® locations and restaurants, one drink per visit • Energy drinks and fresh juices • Bottled water at the bar and premium water (still & sparkling) in restaurants	
	• On cruises that include a port of call in the USA, Canada or Asia, the drinks package is available to guests aged 21 and over; on all other cruises, the age limit is 18 • Guests under the age of 18 or 21 travelling as the 2nd guest in the cabin will receive a soft drinks package instead of the Premium drinks package • Guests between the ages of 13 and 17 or 20 travelling as the 3rd to 8th person in the cabin do not receive a drinks package as part of Free at Sea, however, they pay a reduced surcharge.		
 SPECIALITY RESTAURANTS	Speciality Dining Package: 1 meal on 2- to 4-day cruises, 2 meals on 5- to 6-day cruises, 3 meals on 7- to 8-day cruises and 4 meals on cruises of 9 days or more Each included dining night features: • Up to 3 appetizers • 1 entrée • Up to 3 desserts	All Free at Sea™ meals plus 50% off additional speciality dining cover charges	
 WI-FI	150 minutes high-speed Wi-Fi, 1 login per guest on 1 device at a time	Unlimited streaming Wi-Fi, 1 login per guest on 1 device at a time	
 EXCURSION DISCOUNTS	• US\$ 50 discount per tour for 1st guest	Same as Free at Sea™	
 3RD & 4TH GUESTS	3rd and 4th guests in the stateroom sail for applicable taxes only on select sailings	Same as Free at Sea™	
 PRE-PAID SERVICE CHARGES	Not included	Included	

PRICE PER PERSON – BASED ON CRUISE LENGTH AND GUEST AGE											
Cruise Length (days)	2	3–4	5–6	7–8	9–10	11–12	13–14	15–16	17–18	19–20	21+
Guests 1 to 8 (2 years and older for guests 1 and 2 and 18 or 21 and older* for guests 3 to 8)	€ 99	€ 149	€ 219	€ 279	€ 359	€ 409	€ 459	€ 509	€ 569	€ 619	€ 669
Guests 3 to 8 (Age 13 to 17 resp. 20)	€ 19	€ 19	€ 39	€ 59	€ 79	€ 79	€ 79	€ 79	€ 79	€ 79	€ 79

* 21 years of age at the time of sailing for cruises that start or end in the USA, Canada or Asia; 18 years of age at the time of sailing for all other cruises. Free at Sea is not available for guests 3 to 8 who are under 13 years of age.



5. CUSTOMER LOYALTY

Your customers enjoy numerous benefits when they travel with NCL. Here you will find an overview of the various forms of customer loyalty and learn how you can make the most of them.

Find out how the following reports can help you identify customers with a high probability of booking and fully exploit your sales potential with NCL.

5.1 LATITUDES REWARDS

We want your customers to know how much their loyalty is appreciated and to show it in a rewarding way. With the Latitudes Rewards loyalty programme, your customers can earn Rewards points in multiple ways: they receive one point for every night they spend on board and additional points when booking a Suite (Club Balcony Suites not included) or a The Haven Suite, or book with a Latitudes Rewards Insider Offer. The programme is structured into seven tier levels (Bronze, Silver, Gold, Platinum, Sapphire, Diamond and Ambassador) based on the number of points earned. Depending on their tier level, Latitudes Rewards members enjoy numerous exclusive onboard benefits and can save with the exclusive monthly Latitudes Rewards Insider Offers. Every customer over 18 years will be automatically enrolled for the programme after their first cruise. To ensure that they receive the benefits they are entitled to, be sure to request their full address and Latitudes number at the time of booking. Loyalty certainly has its privileges, and we hope that the loyalty programme will reward you with more customers who choose to cruise with us again and again. For the current Latitudes Rewards Insider Offers and a complete benefit grid, please [GO TO **www.ncl.com/latitudes**](https://www.ncl.com/latitudes).

By the way: Your customer loyalty status is recognised on board all ships in the Norwegian Cruise Line Holdings® brand family. They enjoy the same status on every cruise with Regent Seven Seas Cruises® and Oceania Cruises® and can benefit from many exclusive advantages on board.

For questions concerning the Latitudes Rewards programme or a customer's Latitudes status, please contact our team via the contact form on [GO TO **www.ncl.com/contact**](https://www.ncl.com/contact) or via our hotline.

5.2 CRUISENEXT

With CruiseNext Credit*, guests can pay the deposit for their next cruise in advance – conveniently during their current holiday. This exclusive offer is only available on board and offers attractive added value: immediate on-board credit for the current cruise. The more CruiseNext Credits a guest purchases, the higher the on-board credit. Each credit is valid for a future cruise and the credits are fully transferable. If your customers book their next cruise directly on board, they will also receive a bonus for their next cruise. This particularly attractive offer is called CruiseNext Ultimate. To enable you to take action, we will inform you as soon as your customers have purchased a CruiseNext Credit. This allows you to contact them directly and ensure that the CruiseNext Credit is redeemed through your travel agency. If your customer makes a new booking on board, it will automatically be transferred to your agency ID. You will therefore benefit from the full commission and can continue to manage the booking as usual.

For a quick overview of all your customers' CruiseNext vouchers, you can easily request a report via Norwegian Central. A detailed report on a regular basis including customer data is available on request from [GO TO **TradeSupportEMEA@ncl.com**](mailto:TradeSupportEMEA@ncl.com). Seize the opportunity and get involved – it couldn't be easier to generate revenue!

*CruiseNext Credits (CNC) and CruiseNext Haven Credits (CNHC) can only be applied to new future cruise reservations of 3 days or longer. Only one CNC or CNHC can be applied per stateroom. Two Credits (regardless of type) can be applied per stateroom when reservation qualifies for DoubleUp! Onboard Credit (OBC) awarded for purchasing CNC(s) or CNHC(s) is non-refundable and will be used as a credit to pay for the guests' final onboard bill for their current cruise. It will be applied first to their CNC(s) or CNHC(s) purchase before being applied to any other fees in their onboard account. CruiseNext Credits and CruiseNext Haven Credits purchased on sailings embarking on or after 11 January, 2024 are issued by Goodwill Credit, Ltd. Full terms listed on www.ncl.com/cruisenext.

5.3 PERSONALISED OFFERS

NCL regularly offers former NCL guests exclusive, limited-time discounts. Depending on the voucher code used, these guests benefit from special discounts on selected sailings. The offers are sent to guests directly by NCL. At the same time, the travel agency through which the last booking was made can also be informed by NCL – so you can draw your customers' attention to the respective offer in a targeted and personalised manner. If you are interested, we can add your email address to our distribution list for the automated report, which is sent out every time a new personalised offer is available for your customers (request via [GO TO **TradeSupportEMEA@ncl.com**](mailto:TradeSupportEMEA@ncl.com)).

5.4 WELCOME HOME COUPONS

Guests returning from their first NCL cruise receive a Welcome Home Coupon worth 5% discount for their next booking, valid for 60 days. You can find the voucher in Book Norwegian in your customer's Latitudes profile. Your customers can also view their voucher after logging into MyNCL. You can request a detailed report at [GO TO **TradeSupportEMEA@ncl.com**](mailto:TradeSupportEMEA@ncl.com).

Don't forget our Future Cruise Credits ([GO TO **Partners First – Sales & Marketing Support**](mailto:PartnersFirst@ncl.com)), which also give you the opportunity to get in touch with your customers. With the help of our reports, you can identify customers who are likely to book and increase your earnings potential with NCL in a targeted manner.

6. PARTNERSFIRST

SALES SUPPORT

NCL is committed to grow partnerships with travel agencies and to invest long-term into our joint business success. Putting you first is part of the foundations of our company's philosophy. You are at the centre of virtually every decision we make, and we are here to support you every step of the way.

6.1 NORWEGIAN CENTRAL

From trainings to Marketing Headquarters, the agent booking engine and social media, Norwegian Central is your hub for all things NCL. To learn more about our travel agent platform and how to get login details **GOTO** the very last page or **GOTO** www.norwegiancentral.com.

6.2 TRAVEL AGENT BENEFITS

Attractive Commissions

Apart from an attractive individual commission on the voyage fare, you also receive your standard base commission on air arrangements, as well as 10% flat on transfers and fees in case of the complete cancellation of the booking. You also receive full commission for Free at Sea™ and Free at Sea Plus™ reservations.

Reduced Rate Programme

By taking part in our NCLU online learning programme, you can not only expand your knowledge of NCL, but also benefit from discounted fares on your own cruises.

- Open to all NCLU students who have reached at least Associate Level
- The higher you go in NCLU learning levels, the higher is the discount for your personal cruise – between 15% and 30%, automatically credited to your My NCL profile on www.ncl.com (within 24 hours of receiving your certificate)
- Discount will be applied to cruise price less taxes and port charges
- One travel agent who is active on NCLU must be booked per stateroom
- The prepaid service charge is automatically applied
- Not available in categories IX, OX, BX and MX

You can find booking instructions and the full terms and conditions on NCLU or in our video.

GOTO ncl.ceros.site/bookingguides-ce

PEP Rates

- For selected departures with very limited availability
- Valid for travel industry staff (e.g. airline, travel agency, hotel, car rental) with a copy of Company ID for verification in English
- Book directly via the tour operators Insider Travel and Vacation at Sea
- Take your family, friends or colleagues along – you can book two staterooms

If you are travelling with us on a private trip, please let your responsible sales representative know (stating your reservation ID) and we will prepare a little surprise for you on board.

Please don't discuss the discounts and benefits you receive, especially when talking to full fare paying guests.

6.3 TRAVEL AGENT COMMUNICATION CHANNELS

Newsletters

Be the first to hear about our latest offers, promotions and updates. Contact your sales representative to register or fill out the form **GOTO** trade.ncl.com/opt-in-ce.

Partners First Facebook

Join our closed-user Facebook group NCL Partners First: Central Europe and become part of the NCL community.

6.4 TRAVEL AGENT TRAINING

NCLU

- Gain the necessary knowledge for successful NCL sales in our virtual university
- For every course you complete, you get a badge
- The more you learn, the more benefits you get – from certificates for your desk to access to our Reduced Rate Programme with different discount levels depending on the learning level you achieve
- For direct access **GOTO** www.ncluniversity.com

Webinars

- Take part in training specially developed by our team and become an NCL expert
- You can find the dates on Norwegian Central, in our newsletters, and in the Partners First Facebook group

Book-A-Training

Book your personalised one-to-one online training session on the topic that's most relevant to your day-to-day business.

GOTO ncl.ceros.site/setsail

6.5 EVENTS & ROADSHOWS

Stay on the lookout for roadshows, ship visits or other events where you can take part in our product presentations. Our bi-weekly Monday newsletter "PARTNER NEWS" gives you all the important dates.

6.6 MODERN BOOKING TECHNOLOGIES

Agent Booking Engine

- Search, book and manage reservations online at any time
- Send an e-mail to [GOTO TradeSupportEMEA@ncl.com](mailto:GOTO.TradeSupportEMEA@ncl.com) for activation

To learn more [GOTO Chapter 7.2](#) and see our training videos. [GOTO ncl.ceros.site/bookingguides-ce](https://ncl.ceros.site/bookingguides-ce)

NCL Air

- Our platform for adding travel packages to your customers' cruise, integrated in our online booking tool
- Access to all publicly available air fares with real-time availability and daily updated pricing

To learn more [GOTO Chapter 7.3](#) or to watch our training videos. [GOTO ncl.ceros.site/bookingguides-ce](https://ncl.ceros.site/bookingguides-ce)

Attractive Group Rates

- Secure your allotment and group conditions for groups of eight staterooms or more at double occupancy
- Contact our groups department [GOTO groups@ncl.com](mailto:GOTO.groups@ncl.com)

For detailed information on our group offer [GOTO Chapter 8](#).

6.7 SALES & MARKETING SUPPORT

Marketing Headquarters

All available digital marketing materials can be downloaded via Marketing Headquarters. Using your Norwegian Central login details, you can easily access [GOTO market.ncl.com](https://market.ncl.com) and find the latest flyers, e-brochures, agent reference materials, toolkits for promotions, social media content and videos. Access is also easy via Norwegian Central and the PROMOTE pillar.

Brochures & Collateral

Printed catalogues and flyers, decoration material and much more – to be ordered free of charge via Norwegian Central.

Sales & Marketing Teams

Our experienced teams are just a phone call or e-mail away at any time you need assistance to support your efforts.

CruiseNext & FCC Reports

You can access your latest CruiseNext and FCC reports at any time via Norwegian Central. Enter your e-mail address and you will receive an overview of all your customers' outstanding CruiseNext credits by e-mail, so you can target them for a next booking. The same applies to any Future Cruise Certificates (FCCs) your customers have received for suspended cruises. You can request an even more detailed report from the Trade Support Team, which will then be sent to your inbox on a regular basis.

NCL Connect

With NCL Connect, you can easily personalise our pre-created content experiences with your agency data, enter a personal message for your customers and link to the website of your choice. As the second component, you can co-brand the NCL website, providing real-time access to cruise availability, pricing,

and compelling calls to action that lead directly to you to increase conversion. And getting started is a breeze – no lengthy registration forms, no passwords to remember, and no waiting for approval. Simply enter your e-mail address to discover how effortless it is to use NCL Connect!

Once you have personalised our content experience templates, we take care of the maintenance and ensure that all offers, itineraries and information displayed are always up-to-date. Even pages that have already been published are constantly updated, all without you having to do anything yourself! Whether by e-mail, WhatsApp or on social media, the AI behind NCL Connect creates inspiring texts in seconds and lets you share the personalised content with your customers at lightning speed. No matter how many pages you personalise and no matter how many customers you send content to, NCL Connect is and remains free for you!

NCL Connect links to our website for current itineraries and prices - but don't worry, we've customised it so that all booking requests flow back to you. In fact, the tool automatically replaces every booking call on our website with a button that opens a prescribed e-mail to the mailbox you have specified.

[GOTO market.ncl.com/connect](https://market.ncl.com/connect) to learn more.

Brand Guidelines and Image Gallery

We are happy to support you in the creation of your adverts and mailings. Please feel free to get in touch with your sales contact at any time and make sure to send all advertisements to

[GOTO TradeSupportEMEA@ncl.com](mailto:GOTO.TradeSupportEMEA@ncl.com) for approval.

You can download our current logos from the "Partner Reference Materials" on Marketing Headquarters.

All images you may use to promote NCL are available on our Digital Asset Library on norwegiancentral.com. You can search our image library by keyword search or through the folders on the left-hand side of the page. Then, select your image and download it in the size you need. All images provided are property of NCL and may only be used for the promotion of NCL cruises. If you require a map for a specific sailing that is not available in our image library, please contact

[GOTO TradeSupportEMEA@ncl.com](mailto:GOTO.TradeSupportEMEA@ncl.com).

7. FROM BOOKING TO BOARDING



7.1 BECOME A PARTNER AGENCY

- Click on “New Agency” (bottom right-hand side) on the Norwegian Central homepage and complete the form
- Attach your extract from the commercial register/business registration
- Sign the agency contract (will be sent to you after submitting the online form)
- Get your agency ID and access to Norwegian Central

TIP : You can find the most important information and links to get you started on **GOTO** ncl.ceros.site/setsail.

7.2 CREATE & MANAGE A BOOKING

We recommend to book via our online booking engine.



Learn more with the
Online Booking Engine User Manual
on Marketing Headquarters.
GOTO market.ncl.com/ABEManual

Learn more with the
Online Booking Engine Cheat Sheet
on Marketing Headquarters.
GOTO market.ncl.com/BookNorwegian



- No software required, online access via Norwegian Central
- Check availabilities at any time, extend options by yourself and confirm them
- Individual bookings and administration of existing group allotments possible
- Direct access to NCL Air to easily add and administer flights based on real-time availability
- Add the Free at Sea™ holiday upgrade to your booking
- Special prices for members of our loyalty programme “Latitudes Rewards” and of course all current campaigns are taken into account for pricing
- Filter staterooms by specific criteria and compare prices for multiple sailings
- Edit multiple booking requests at the same time
- Many additional services can be booked for existing reservations, e.g. transfers, hotels, shore excursions, amenities, dining, spa treatments, entrance fee to the Spa* and special requests such as special diets (*not available for all ships)
- Apply a CruiseNext Credit or Future Cruise Credit and/or do the deposit and final payment for a booking by credit card
- Manage your employees and their access data independently

Alternatively, you can reach our reservations department via the hotline: For **Denmark** +45 78 77 28 22, for **Finland** +358 9 3157 9407, for **Norway** +47 21 95 62 10, for **Sweden** +46 8 403 087 02, for **France** 0805 371 622, for **Italy** +39 800897586, for **Ireland** +353 15410297 and from **all other European countries** 00800 03 10 21 21 (toll-free from landline network, rates differ for calls from mobile network) or +49 611 3607 0 .

If you contact us, please have the following information at hand:

- Your agency ID
- Your customers' Latitudes Rewards number (if they have travelled with NCL before)
- The complete names of your customers as they are indicated in their passports
- Your customers' birth dates and their nationalities

Step 1:

If you want to block a stateroom without full commitment, you can set up an option first. Options always need to be reconfirmed during the option period, otherwise they will be cancelled automatically. The option period depends on the sail date and will be shown on the confirmation you receive by e-mail. Important: please always reconfirm options with the reservation number via telephone or confirm them online via our online booking tool. It is not sufficient to pay the deposit. You will find the option period on your option confirmation. Our option periods for individual bookings:

ALL STANDARD STATEROOM CATEGORIES :

DAYS LEFT UNTIL DEPARTURE	LENGTH OF THE OPTION	POSSIBLE EXTENSION OF THE OPTION
120+ days	3 days	3 days
119–30 days	3 days	2 days
29–13 days	1 day	1 day
12–8 days	1 day	no extension
7–4 days	2 hours	no extension
3–0 days	no option	no extension

THE HAVEN & SUITES CATEGORIES:		
DAYS LEFT UNTIL DEPARTURE	OVERALL LENGTH OF THE OPTION	POSSIBLE EXTENSION OF THE OPTION
120+ days	24 hours	no extension
119–0 days	no option	no extension

Please note that no additional extensions can be granted beyond the above option extension period.

Step 2:

After you have created a reservation, you will receive the travel confirmation automatically via email. Please be aware that additional questions should not be sent to the email address you received the confirmation from (donotreply@ncl.com). Please contact us by phone or [GOTO **www.ncl.com/contact**](https://www.ncl.com/contact).

7.3 FLY - CRUISE PACKAGES

Recommend your customers to book one of our fly-cruise packages to start their holiday stress-free! NCL will organise the outward and return flights with a renowned airline, as well as the transfers and, depending on the port of departure, an overnight stay in advance. And best of all: as our sales partner, you will receive at least your standard base commission on the complete travel package (excluding taxes)!

Included services:

- Return flight with an airline of your choice (subject to availability) in the booked class (Economy Class, Premium Economy Class, Business Class or First Class)
- All taxes, airport charges and airline fuel surcharge
- For cruises from North America, Central and South America, South-East Asia and Pacific: hotel night(s) before or after the cruise in a middle-class hotel (usually close to the airport)
- All required transfers between airport, hotel and port

Not included:

Hotel breakfast and single room surcharge for a possible pre-overnight stay

The platform „NCL Air“, integrated in our agent booking engine offers you access to all flights bookable via all global reservation systems with real-time availability and current prices.



Learn more with the **NCL Air Cheat Sheet** on Marketing Headquarters.

[GOTO **market.ncl.com/NCLAir**](https://market.ncl.com/NCLAir)

or watch our video.

[GOTO **ncl.ceros.site/bookingguides-ce**](https://ncl.ceros.site/bookingguides-ce)

Advantages for your customers:

- Flights available from all regional airports
- Choice of all airlines bookable via all global reservation systems
- Choice between daily fares (with restrictions on payment and cancellation) and our regular tour operator fares, which offer more flexibility
- Easy upgrades to Premium Economy, Business and First-Class flights

- All fares include checked baggage
- All fares bundled with transfers to/from port and pre-overnight stay if required
- We take care of organising alternatives in case of flight cancellations or delays

Advantages for you:

- Flight packages are commissioned with your standard base commission
- All booking components from only one provider makes it easier for you to handle the booking
- Full tour operator liability with NCL

Please note the different conditions for cancellations, changes, and payment for flexible and restricted fares according to

[GOTO **www.ncl.com/terms-and-conditions**](https://www.ncl.com/terms-and-conditions).

	FLEXIBLE	RESTRICTED
Fully refundable (before balance due date) Admin fees and airline charges may apply – please check booking conditions.	✓	
Changes allowed Admin fees and airline charges may apply – please check booking conditions.	✓	
No changes, no refunds Payment is made immediately with no option to make changes or request a refund, and the flight booking is confirmed.		✓
Immediate payment Full payment is due at time of booking. Options cannot be held.		✓
Late payment possible Full payment is only due at the time of the final cruise payment.	✓	

7.4 TRANSFERS & PARKING

Transfers

If your customers prefer to organise their flight individually, then at least book the transfer from the airport to the pier via NCL. This will save your customers a lot of stress and unnecessary taxi costs and you as a travel agent will receive 10% commission on the transfer price. All transfers are available on the day of embarkation and disembarkation and can be booked up to 10 days before the start of the cruise for non-European ports and up to four days for European ports. To ensure that your customers do not miss their transfer or plane, take a look at the overview with air cut-off times depending on cruise departure and arrival times per airport and [GOTO **ncl.ceros.site/bookingguides-ce**](https://ncl.ceros.site/bookingguides-ce).

Parking

Your customers have chosen one of our cruises from/to Barcelona, Civitavecchia (Rome) or Lisbon and would like to travel individually by car? It's good if you know in advance where they can park their car near the port. Simply give your customers the following contacts to reserve parking spaces individually.

PORT	COST PER CAR	FURTHER INFORMATION
CIVITAVECCHIA	€ 76 per week, afterwards € 14 per day*	Tel.: +39 338 8117 116 ask@civitavecchiaport.org www.civitavecchiaport.org
BARCELONA	€ 90 per week, afterwards € 13 per day*	Tel.: +34 93 508 80 62 aparcament@wtcbarcelona.es www.wtcbarcelona.com
LISBON	€ 104 per week, afterwards € 15 per day*	Tel.: +351 210 497 940 info@lisboncruiseport.pt lisboncruiseport.pt/parking

*Prices subject to change. NCL accepts no liability for parked vehicles. Please contact the relevant valet parking provider with any complaints. Parking reservations are not commissioned.

7.5 PAYMENT

We ask that you always observe the NCL payment deadlines as late receipt of your payment may result in cancellation of the cruise and cancellation fees will apply.

A deposit of 20% p.p. is due immediately upon receipt of the confirmation of a firm booking and the security note. Please note that deposits must be paid for all FIT bookings, unless you have agreed separate special payment terms for your agency, in that case the below payment conditions may be different for your agency.

The status of the booking will only be changed to "BK" (booked) when the full deposit amount has been credited to the booking. We ask for your understanding that if payment is not received on time, we cannot, as a gesture of goodwill and without charging the cancellation fees, re-establish the booking at the same price.

Payment Conditions for FIT Bookings

- 20% deposit of the cruise price is due regardless of the stateroom category booked
- The final balance is due 30 days prior to departure for all stateroom categories

Please note: For fly-cruise bookings with restricted fares, the full air fare and cruise deposit must be paid directly at the time of booking by credit card! If you book your customers' trip 30 days or less prior to departure, full payment must be made immediately upon receipt of the travel confirmation. NCL will send the complete, qualified travel documents concurrently with payment. Bookings made 14 days or less prior to departure will only be accepted by NCL against immediate credit card payment.

For payment conditions for Groups, please **GO TO** Chapter 8.

Travel Agency/Direct Collection

In general, the customer pays with the travel agency and you forward the net amount to us. However, there is also the option of direct payment by bank transfer or credit card (VISA, MasterCard, American Express) by the customer. In this case, the commission is paid back to you. As a rule, commissions are paid to travel agencies two weeks after completion of the cruise. Should you, as a travel agency, pay NCL directly, please only transfer the net amount of the cruise to us. Please note that payment by credit card can only be made by telephone or via our online booking engine to ensure the security of this sensitive data. The data will not be stored, so please contact us again for final payment.

Bank Accounts

ALL MARKETS (EURO)	NORWAY (NOK ONLY)
Beneficiary: NCL (BAHAMAS) LTD. Bank: Citibank Europe plc, Germany Branch IBAN: DE21 5021 0900 0221 1520 18 BIC/SWIFT: CITIDF33XXX	Beneficiary: NCL BAHAMAS LTD Bank: JP Morgan Chase Bank – NS London IBAN: GB42CHAS60924225461603 BIC/SWIFT: CHASGB2L

Reason for Payment: Reservation number and name of customer

7.6 CANCELLATION CONDITIONS

Cancellation fees for all guests and stateroom categories, regardless of the length of the cruise:

TIME OF CANCELLATION BEFORE DEPARTURE	CANCELLATION CHARGE PER PERSON CANCELLING *
Up to 29 days before sailing	20 %
28-15 days	50 %
14-8 days	75 %
7 days or less	95 %**

*Applies to 1st to 8th person, children and infants

**Also applicable for no shows at the port. Please note that cancellation fees for our Cruisetours (land programmes) differ.

7.7 PASSPORT, VISA & CUSTOMS

We have included the most important passport, visa and health regulations in our current main brochure, the Worldwide Cruising Guide. Travel agents must ensure that customers are kept up to date at all times, as regulations may have changed between the time of booking and the start of the cruise. For further information **GO TO** www.ncl.com/visa-requirements.

7.8 MY NCL & ONLINE CHECK-IN

With My NCL, we offer a web service for your customers which, apart from providing the platform for the online check-in, simplifies the booking of onboard activities like shore excursions, and dining. To register **GO TO** www.ncl.com/register.

Important: Please make sure to enter the first name and last name exactly as listed in the confirmation (e.g. no special characters, writing first and second name as one word without a space).

Speciality dining is available for pre-booking according to the table below. Other on board activities may be available earlier for pre-booking.

STUDIO, INSIDE, OCEANVIEW & BALCONY STATEROOMS	
6 days or less for holiday sailings*	120 days prior to sailing
7 days or longer including holiday sailings*	
6 days or less for non-holiday sailings	90 days prior to sailing
CLUB BALCONY SUITES	
All sailings regardless of length	125 days prior to sailing
SUITE AND THE HAVEN CATEGORIES	
All sailings regardless of length	130 days prior to sailing

*Holiday sailings refers to cruises over Christmas and New Year.

Of course, your customers still have the option of booking their activities – subject to availability – directly on board. Activities can also be booked in advance or on board via the Norwegian Cruise Line App.

Payment is due directly when the onboard activity is booked and will be made pre-cruise in Euro or NOK. Please inform your customers that they must have their credit card ready for payment when booking an onboard activity.

We know that the destination experience and the choice of ports of call are key criteria when selecting a cruise. Therefore, our guests can choose from an extensive **shore excursion programme**. And here is why you should recommend this shore excursion programme to your guests:

- Priority disembarkation and optimum time in port
- All shore excursions in all different ports can be booked from a single source
- Flexibility to modify or cancel excursions without penalty up to 48 hours prior to arrival into port
- Our local operators offer a safe and reliable service
- There are no hidden costs, that means all entrance fees, transfers, etc. are already included in the price (if not advertised differently)
- NCL offers convenient pick-up and drop-off right at the cruise terminal. We make sure that your customers will arrive safely and on time back to the ship. If an excursion is late, the ship will wait.
- If an excursion cannot take place because of unexpected itinerary changes, we will reimburse your customers or change the date of the excursion accordingly
- Select one-of-a-kind experiences that only NCL offers, e.g. “Let’s Take a Selfie”-tours to visit iconic or breath-taking areas and learn how to photograph and capture unforgettable memories or “Go Local” tours with authentic, cultural experiences that let guests experience the destination like a local – where they live, work, eat and play.

Online Check-In

Mandatory registration of all passengers prior to the cruise is necessary to comply with the regulations imposed by the US authorities on cruise passengers and to download the cruise tickets. The online check-in is available as of 21 days and up to four days prior to departure via My NCL or the Norwegian Cruise Line App. Once it has been completed, guests will be able to download and print their eDocs.

See the box on the right with detailed online check-in instructions for your customers. On Marketing Headquarters (Partners Reference Materials), you’ll also find an instructional video on this topic and possibly further materials for your customers.

7.9 TRAVEL DOCUMENTS

The travel documents are provided online as eDocs. You can download the eDocs for your customers via Norwegian Central. The eDocs button is located under the “BOOK” column on Norwegian Central’s homepage. EDocs can only be accessed for bookings made under the agency ID of the agency that is signed in. Remember, guests are required to complete their online check-in themselves via their My NCL account or the NCL App and eDocs are only available when:

- We are between 21 and three days before sailing
- Reservation is paid in full
- 24 hours after the full online check-in process has been completed by all guests
- Where the booking includes a pre- or post-cruise hotel night, hotel(s) must be confirmed
- Air must be ticketed (if applicable)

7.10 BOARDING THE CRUISE

For embarkation, your customers will require their passport or ID card (if applicable), their eDocs (one copy per stateroom), their luggage tagged with their address and luggage tags, a credit card for expenses on board and a small bag with essentials for the first day until their luggage is delivered to their stateroom. All guests must be on board at least 2 hours before departure time. Failure may result in denial of boarding. Before departure, all guests must have proceeded to their muster station, the place to gather in the event of an emergency.



Read more about your customer’s first day on board in our **New-To-Cruise Guide** on Marketing Headquarters.
GO TO market.ncl.com/ntc

DETAILED ONLINE CHECK-IN INSTRUCTIONS FOR CUSTOMERS



TO GET STARTED

First, open the Norwegian Cruise Line app and sign in with your My NCL account.

If you do not yet have an account, tap Register Here, enter the required information, and create your user account. It is helpful to have your booking confirmation ready, as you will be asked to provide information related to your reservation.

Once you have signed-in, you will be taken to your cruise overview page. Tap Online Check-In and then select the guest for whom you would like to complete the check-in.

1. GUEST INFORMATION

The Guest Information section will now open. Enter all required personal details and contact information. You will also need to provide the contact details of an emergency contact who is not travelling with you. Once all information has been completed, tap Submit.

2. BOARDING REQUIREMENTS

The Boarding Requirements section will now open. Enter the details of the identification document you will use for travel.

For citizens of Schengen countries travelling on a cruise that remains within the Schengen Area, a valid national identity card is sufficient. For all other itineraries, a passport is required. Please note that the selected identification document must be valid for at least six months beyond your travel date. If Identity Card is not available in the selection menu, please choose Passport and then enter your identity card number.

Next, upload a recent photo of yourself by selecting Take A Selfie.

Afterwards, watch the safety video in its entirety and confirm via the checkbox that you have understood the information provided. The checkbox can only be selected once the video has been viewed completely.

Then select your planned arrival time at the terminal and accept the applicable health, safety, and travel requirements. As the final step in this section, please read the Guest Ticket Contract and the Privacy Policy, and accept the respective terms and conditions. Once completed, tap Submit.

3. PAYMENT PREFERENCES

The Payment Preferences section will now open. Select the payment method for your onboard account.

All onboard purchases and expenses will be charged to your onboard account. You may either register a credit or debit card or choose the cash payment option. If you choose cash payment, your onboard account must be activated after embarkation with a deposit in U.S. dollars at Guest Services.

Next, enter the email address to which your final onboard account statement should be sent. If desired, you may also use the registered payment method for other guests staying in the same stateroom. Finally, tap Save.

4. TRAVEL ESSENTIALS

The Travel Essentials section will now open.

Here, you can add optional services and vacation extras, such as Priority Access. Select either Add or No Thanks.

Then tap Return To Home to complete your online check-in. If you are travelling with additional guests, you can select Switch Guest to enter the information for the remaining guests.

8. GROUP BOOKINGS & MICE BUSINESS



8.1 REGULAR GROUP ALLOTMENTS

Attractive Gross and Net Rates

At NCL, we distinguish between two pricing models for group bookings. Decide for yourself under which of the price models you would like to set up your group:

- With our gross rates, you don't have to bundle travel services on your own and don't have to assume tour operator liability. You receive commission on an FIT basis, but still enjoy our attractive group conditions.
- If you opt for our net rates, you secure your group allotments at the best price with an attractive discount on the gross rates – regardless of the time of booking. However, you must create a personalised travel package for your customers and bundle our cruise with other services, which will make you the tour operator with all corresponding duties and responsibilities.

Flexibility

Name changes and cancellations are free of charge until the group is closed at the release date 90/120 days prior to departure. The deposit paid will be refunded up to this date. For groups of up to eight cabins, no deposit is required. From the ninth cabin onwards, a deposit must be paid for all cabins.

Exclusive Group Benefits

Both you and the guests benefit from attractive group services. So feel free to make your customer's cruise unforgettable:

- For every 16th full-paying member of your group you will receive one free berth (excluding port fees)
- Tailor-made, exclusive shore excursions for groups of 30–40 people or more*
- Restaurant reservations & exclusive cocktail parties*
- Private check-in (depending on group size)*
- Private events, e.g. in our conference rooms with modern technical equipment, in the theatre or other venues at exclusive use*

Reliability

Once your group allotment is blocked, you will secure the current price. Cabins are then blocked on a guarantee basis.

Notice: Capacity for group bookings is limited and attractive itineraries sell out quickly.

*Charges apply.



Download our Groups Resources from the Partners Reference Materials on Marketing Headquarters.

GO TO market.ncl.com/sales-info





GROUP ALLOTMENTS – NOTHING EASIER THAN THAT! THIS IS HOW IT WORKS:

OFFER PHASE

Contacting and Consultancy

Contact the Norwegian Cruise Line groups team **GOTO** groups@ncl.com.

Offer and Contract

The groups team creates the group booking and sends you an offer/contract.

Deposit

No deposit is required for the first 8 cabins blocked. If you block more than 8 cabins, a deposit of € 20 per cabin is required. The deposit is fully refundable until the release of the group. Please note that the group will be auto-cancelled if we do not receive the deposit payment in time. 20% of the voyage fare is due upon creation of the delegate. The deposit is fully refundable up to the release date of the group.

BOOKING PHASE

Shore Excursions

Our shore excursions team will be happy to create a customised offer for you.

Onboard Requests

Book a cocktail party or organise a hospitality desk for your group. Our groups department will be happy to assist you.

Bookings

You can add names via our online booking system or by emailing groups@ncl.com. After each change, you will receive a confirmation and an updated list of names by email.

RELEASE

Release of the Group

The group will be finalized 90 days prior to departure for all cruises of 1–6 days, and 120 days for all other sailings. The final payment is due 30 days prior to departure.

Travel Documents

On receipt of payment, we will send you an e-mail link to quickly and easily download the tickets for your group.

Terms and conditions for groups are subject to change.

8.2 MICE GROUPS

Whether you are planning an important annual meeting, a one-of-a-kind incentive programme, a new product release, or a milestone corporate celebration, an NCL vessel is the ideal venue. Your group benefits from spectacular dining choices, exciting onboard activities, award-winning entertainment and a wide range of contemporary staterooms.

Especially for MICE groups, NCL offers incredible value with flexible price ranges plus numerous included amenities and all-inclusive packages for the ultimate experience. Always included: complimentary meeting rooms and group venues, state-of-the-art AV equipment, standard meals and beverages, onboard activities, award-winning live entertainment, fitness centre and more. Additional inclusions available.

Our unique event spaces include large theatres that are perfect for award ceremonies and presentations, outdoor venues like The Waterfront, Ocean Boulevard and Spice H₂O with spectacular ocean views and unique bars and lounges with plenty of room. You name the function; we have the space. Whether your customers want to charter an entire ship or plan

a special event, our team specialises in creating personalised services to achieve your customers' visions.

For MICE group requests, please e-mail

GOTO TradeSupportEMEA@ncl.com or

GOTO www.ncl.com/events for more information.

Learn more in our
MICE Brochure
on Marketing Headquarters.

GOTO market.ncl.com/MICEBrochure



For a short promotional information see our
MICE Flyer
on Marketing Headquarters.

GOTO market.ncl.com/MICEFlyer

NOTES

NORWEGIAN CENTRAL

YOUR EXCLUSIVE TRADE PORTAL
FOR EVERYTHING NCL



ARE YOU SYSTEM READY?

Our trade portal, with all the resources to help you build your business and sell successfully, is just a single click away. Simply log-in with your online booking engine credentials and access everything you need. Contact your agent booking engine admin (usually the travel agency owner or manager) to get access. If you have an NCL agency ID but the agency has no access to Norwegian Central yet, you can register at [GO TO www.norwegiancentral.ncl.com/registration](https://www.norwegiancentral.ncl.com/registration). If you have no NCL agency ID yet at all, you can apply via [GO TO www.norwegiancentral.ncl.com/account](https://www.norwegiancentral.ncl.com/account).

THIS IS WHAT NORWEGIAN CENTRAL HAS TO OFFER:

LEARN

BUILD YOUR KNOWLEDGE

NCL University

Get on the learning curve at NCLU. That's U for University and it's our online, interactive training programme, designed to make you an NCL expert.

PLUS: The Reduced Rate Programme that gives you access to higher discounts for your own cruises the further you progress in NCLU.

Access deck plans for all ships

Quick links to itineraries, terms and conditions, press releases and more

PROMOTE

BUILD MARKETING CAMPAIGNS

Marketing Headquarters

Give your NCL promotions a zing with all our marketing resources in one place. In Marketing Headquarters you'll find all the tools you need ready to download.

Image Library

Order brochures & collateral

Fare Finder

Download Excel overviews for FIT pricing per itinerary and stateroom category

NCL Connect

Co-brand pre-designed web content and distribute it to customers in seconds

BOOK

EASY BOOKING ENGINE

Seawebagents.ncl.com

NCL's user-friendly and intuitive booking engine where you can make cruise-only and fly-cruise reservations, amend existing bookings and make payments 24/7.

PLUS: Flight bookings via NCL Air at current pricing.

Reports for CruiseNext Credits & Future Cruise Credits on agency/agent level

EDocs to existing bookings

Lookup their past-guest Latitudes Rewards member ID for your customers

FIT & group booking references

CONNECT

KEEP UP TO DATE

Partners First Facebook Group

Join our exclusive Facebook group dedicated to our Travel Partners, for all the latest NCL information. Search for Norwegian Cruise Line Partners First: Central Europe.

Meet the NCL team

Webinar Sign-up

Latest news in the newsletter archive

Welcome aboard [norwegiancentral.com](https://www.norwegiancentral.com) – simply log-in with your booking engine credentials or email [GO TO TradeSupportEMEA@ncl.com](mailto:GOTO.TradeSupportEMEA@ncl.com) to get access!



WINNER, YEAR AFTER YEAR, WORLDWIDE.

WORLD'S LEADING
CRUISE LINE

10

YEARS IN A ROW

WORLD TRAVEL
AWARDS®

CARIBBEAN'S LEADING
CRUISE LINE

13

YEARS IN A ROW

WORLD TRAVEL
AWARDS®

EUROPE'S LEADING
CRUISE LINE

18

YEARS IN A ROW

WORLD TRAVEL
AWARDS®

NORTH AMERICA'S LEADING
CRUISE LINE

11

YEARS IN A ROW

WORLD TRAVEL
AWARDS®



Aqua Slide Coaster,
Norwegian Aqua



Vibe Beach Club, Norwegian Aqua



Magens Bay, St. Thomas, US Virgin Islands



Splash Pad, Geat Stirrup Cay, The Bahamas



Cagney's Steakhouse, Norwegian Aqua

NORWEGIAN CRUISE LINE®

For more information visit ncl.com or contact us:

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Finland	+358 9 3157 9407	Norway	+47 21 95 62 10
France	+33 (0) 805 371 622	Sweden	+46 8 403 087 02
Ireland	+353 (0)1 541 0297		

Other Countries 00800 03 10 21 21 (Toll-Free From Landline Network) or +49 611 3607 0

Online Contact Form: ncl.com/contact

Follow us on the following social channels for company news & exclusive content.



Norwegian Cruise Line



@NorwegianCruiseLineEurope



@norwegiancruiseline

Sales and Marketing Contact: Norwegian Cruise Line, Kreuzberger Ring 68, 65205 Wiesbaden, Germany
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